



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Director's Report

**Local Homeless Coordinating Board | June 5, 2023**



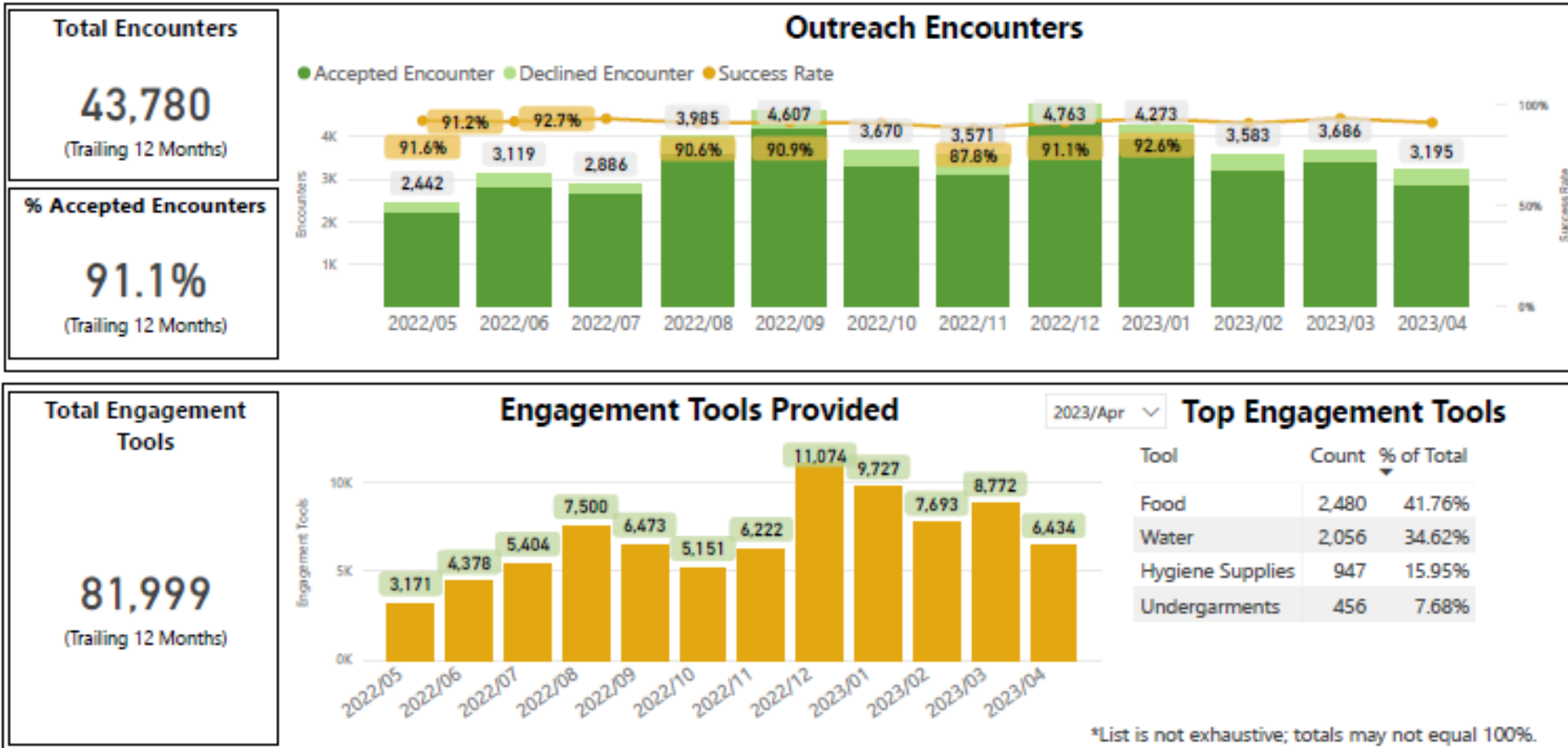


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# Homelessness Response System Data and Updates

# Outreach

The **Homeless Outreach Team** contract is up for procurement - submissions are due in June. [Learn more on the HSH website.](#)



Data through April 30, 2023.

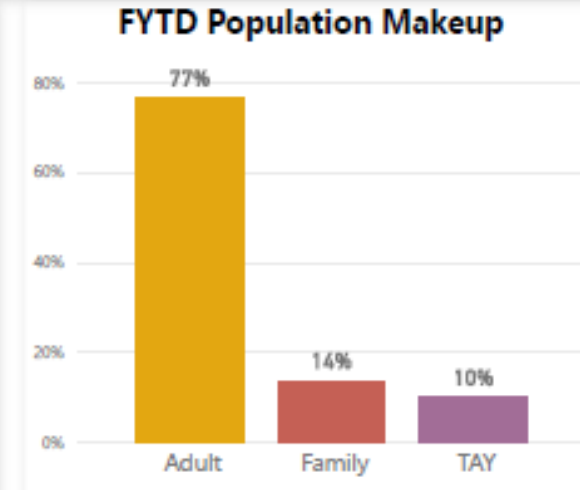
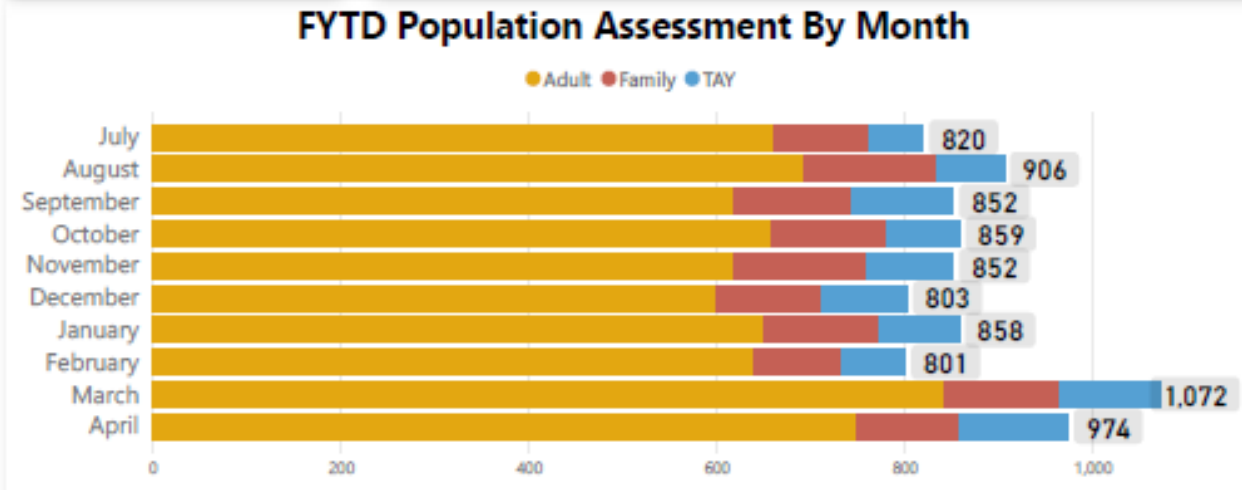
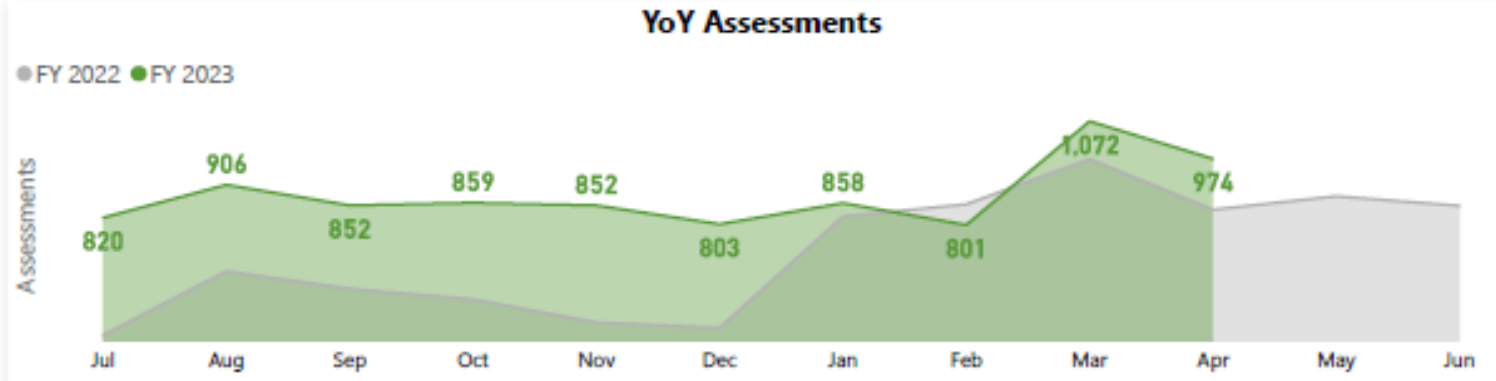
# Coordinated Entry Assessments

**974**  
Latest Month Assessments

**8,797**  
FYTD Assessments

**7,003**  
Last FYTD Assessments

**8,730**  
Last Year Total



*Data through April 30, 2023*

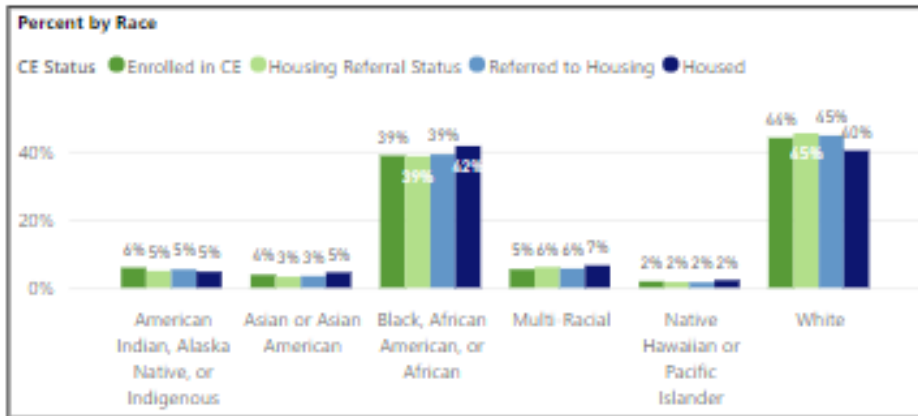
# Program Updates: Coordinated Entry



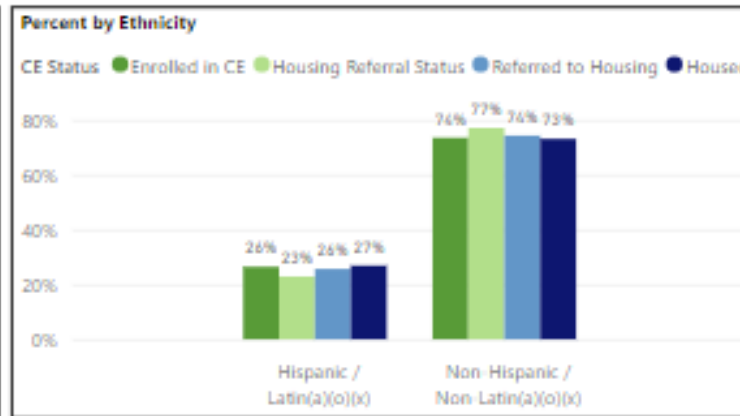
*Lyric and SVDP staff at the Project Homeless Connect Event.*

- **Project Homeless Connect** event on May 10th:
  - St. Vincent de Paul and Lyric staff engaged with 35 clients.
- **Rapid re-housing for survivors:** 17 of 38 slots have been filled.
  - Referrals made through victim service providers and Coordinated Entry.
  - 12-24 months of rental assistance and services.
- **Bayview Navigation Center **Multi-Disciplinary Team:****
  - 33 guests became known to CE.
  - 36 guests enrolled in rapid re-housing.
  - 5 guests enrolled in IHSS.
  - 3 guests enrolled in nursing-supported PSH.

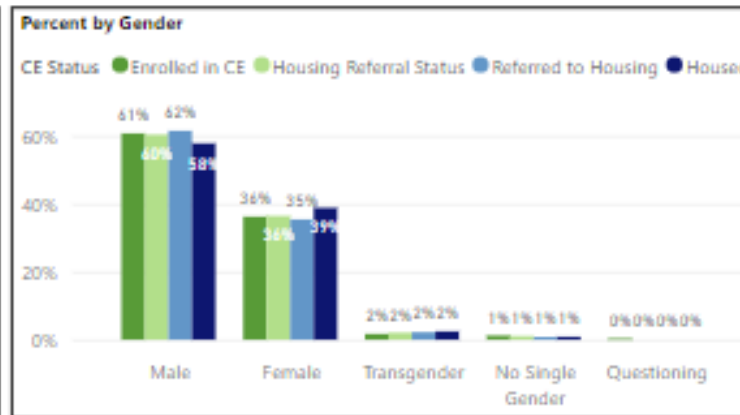
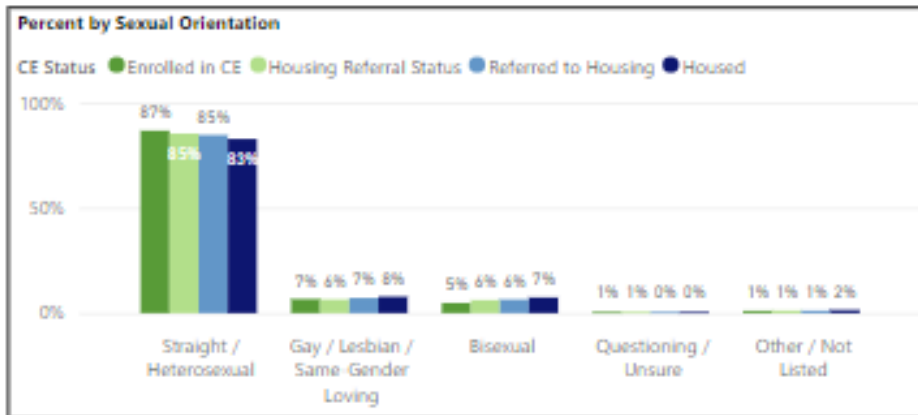
# Coordinated Entry & Housing Demographics



Race is incomplete for 6% of clients (3% Data Not Collected; 3% Doesn't Know / Refused)

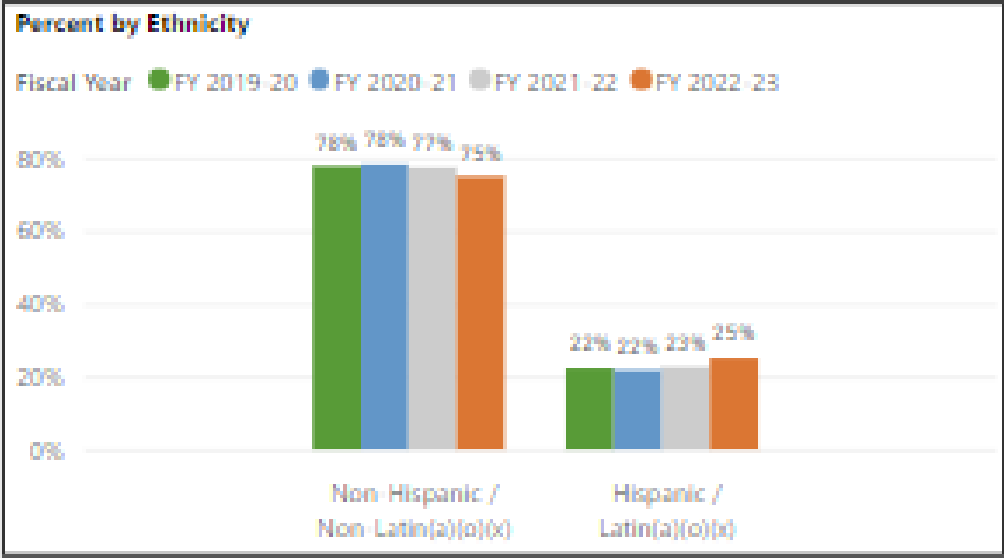


Ethnicity is incomplete for 2% of clients (1% Data Not Collected; 1% Doesn't Know / Refused)



- *Data for 2023 Q1 (Jan. to March)*
- *New data available quarterly.*
- *Additional breakouts by population and time frame available on the HSH website.*

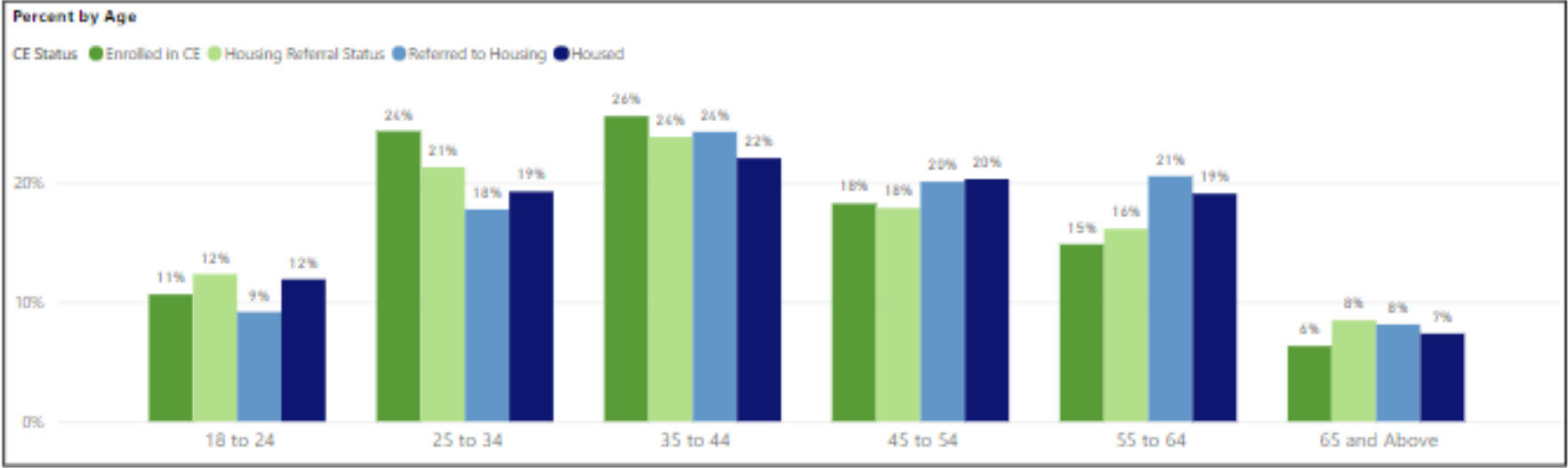
# Coordinated Entry & Housing Demographics



- **Ethnicity:** 2023 data through March 31.

- **Age:** shown for Q1 2023.

- **Additional breakouts** available on the HSH website, with new functionality for age & comparison across fiscal year.



# Problem Solving Resolutions

**Service Dates**

7/1/2022 4/30/2023

**Households**

764  
Unique Households Resolved

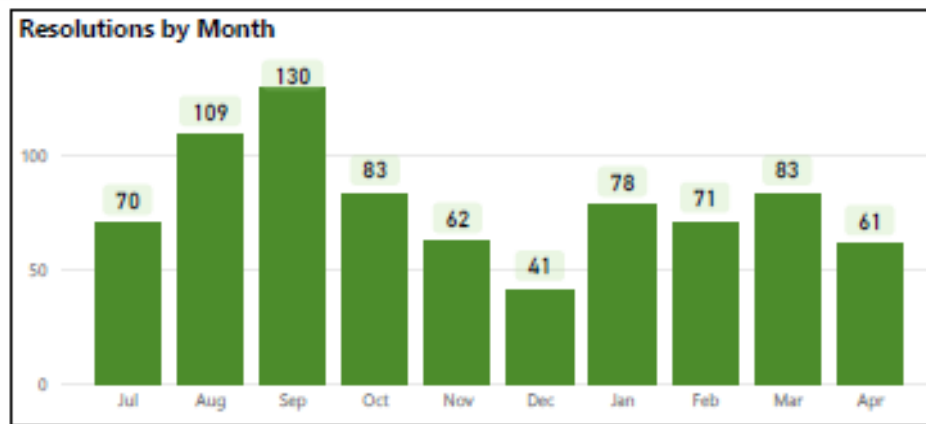
6,972  
Households Served

**Services**

797  
Total Resolutions

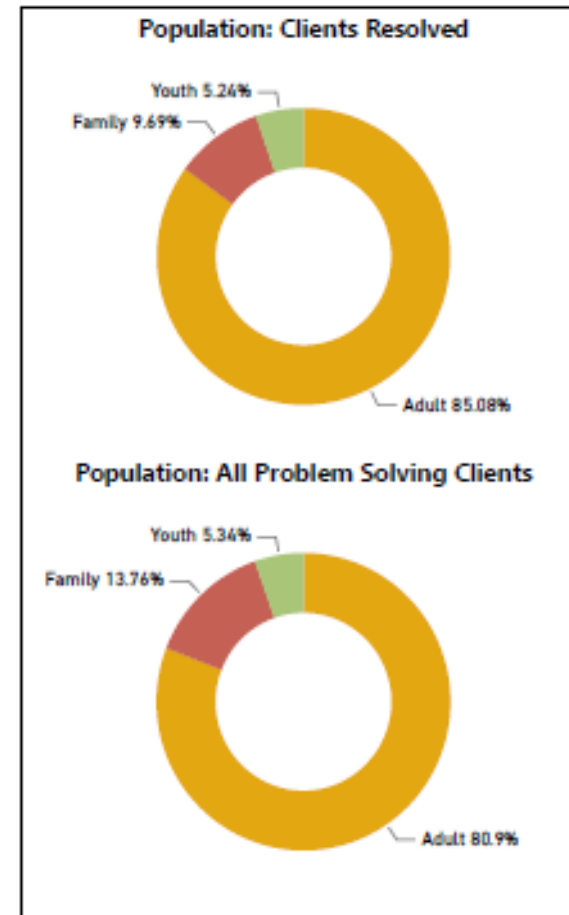
9,990  
Total Conversations

\$2,295,977  
Total Financial Assistance



**Top 5 Financial Assistance**

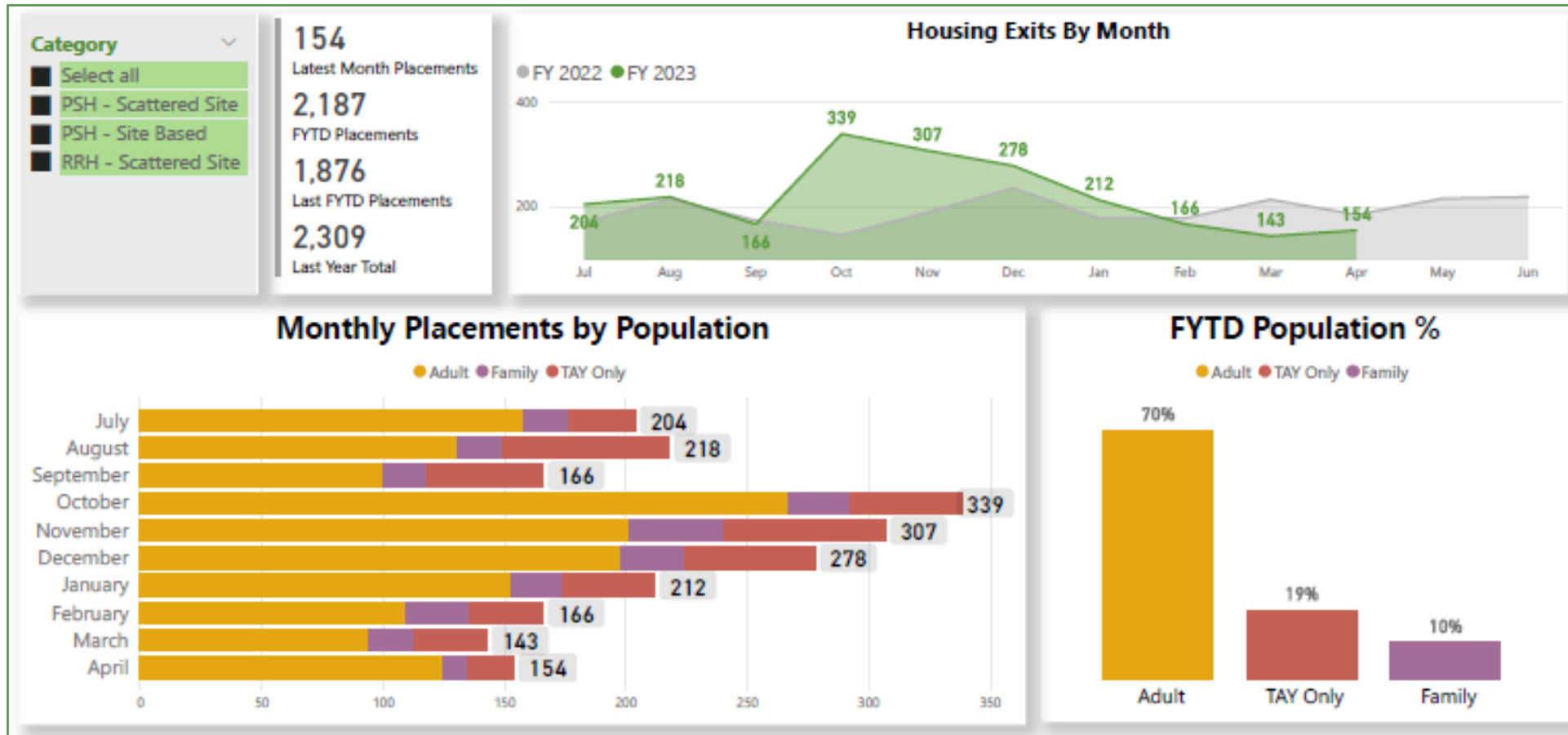
Assistance	Amount
Move-in assistance for housing outside the San Francisco HRS, including deposits and first and last month's rent	\$1,813,861
Travel and relocation support outside of San Francisco that will result in a housing connection - airline, train or bus ticket	\$113,483
Furniture, such as a bed, if reasonable and directly linked to a housing resolution	\$109,296
Rental Assistance after Move-in	\$100,670
Contribution to rent or utility costs of another household (non lease agreements) if it will allow the participant to move into the unit or maintain/return to the unit	\$26,272



*Data through April 30, 2023*



# Housing Placements

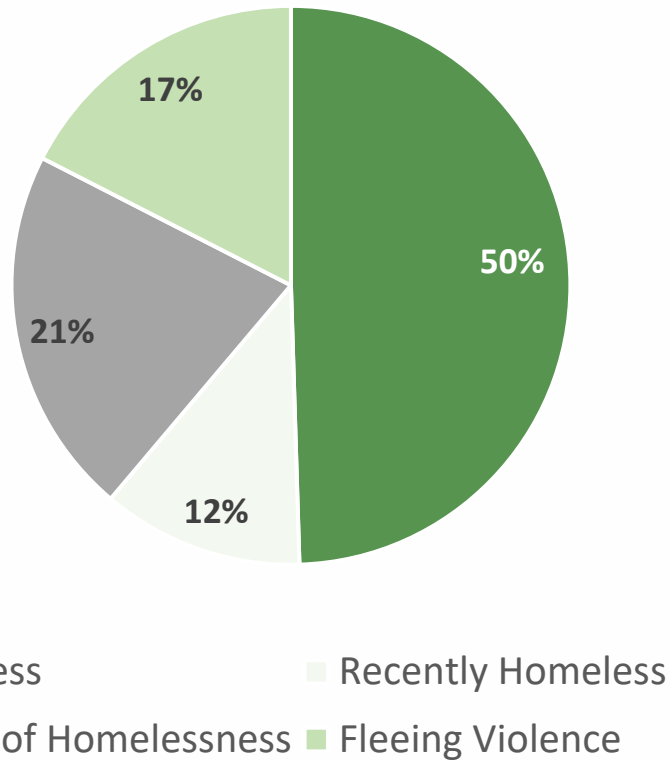


*Data through April 30, 2023.*

*No additional placements in April through the housing ladder.*

# Emergency Housing Voucher Rollout

Housed EHV Recipients



## Interim Progress Report:

- **1,003** referrals submitted
- **876** vouchers issued
- **617** households housed

*Data as of May 24, 2023.*

# Program Updates: Housing

## Housing Quality Work:

- Rolling out **elevator repair funds** for buildings owned by private landlords and master leased by nonprofits.
- **\$5 million in capital repairs** will be available in early FY2023-24.
- Started **Housing Quality Standards inspections** in **local portfolio** in FY 2023-24.
- Investments in FY2022-24 budget in **wage increases** to improve **property management**.



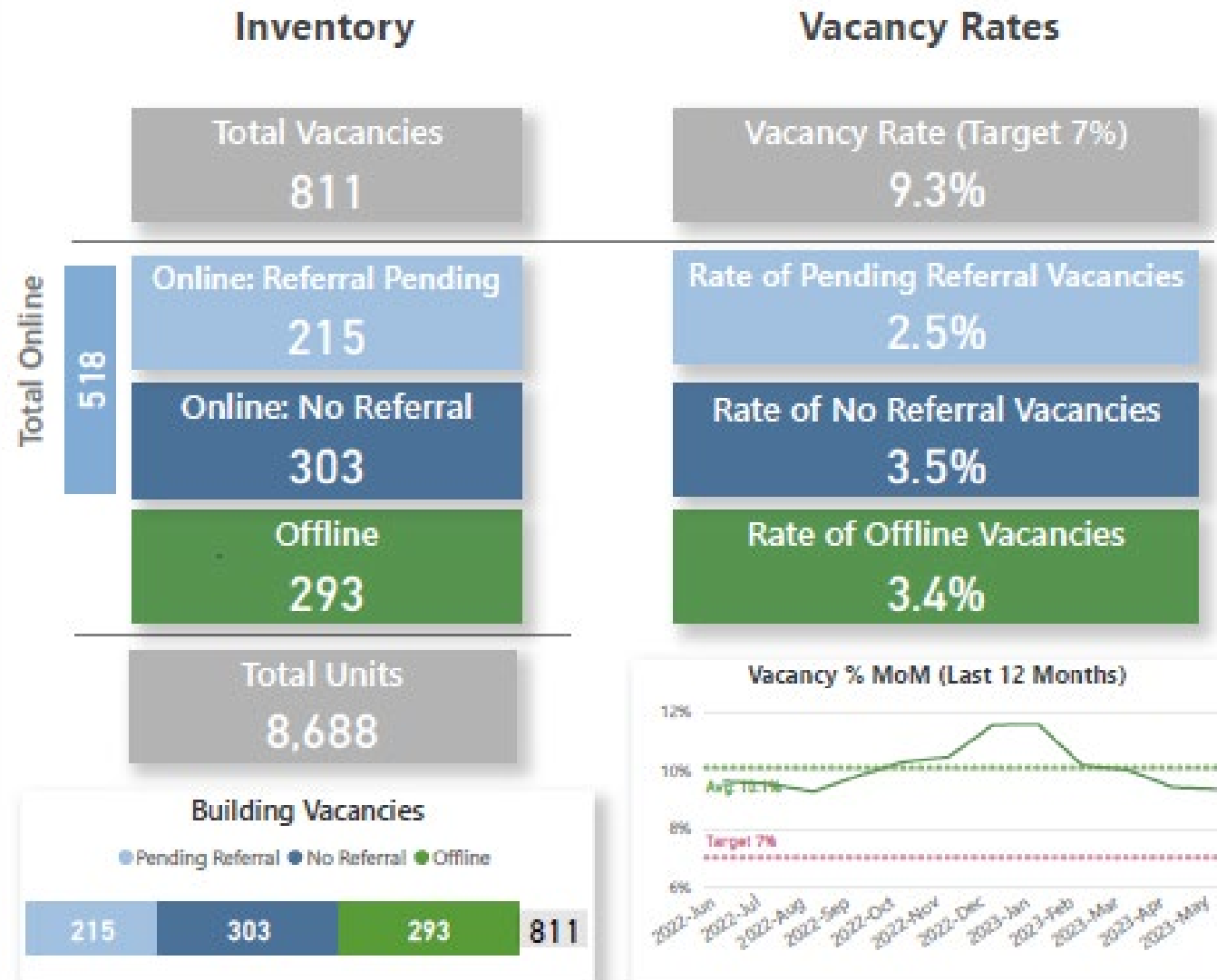
## 1174 Folsom Street:

- Approved to apply for **Homekey** funding.
- Acquisition legislation: summer.

# Housing Vacancies

Status	Offline Vacancies
HSG/SHLTR - Janitorial/Mai...	67
Hold for Transfer	64
Janitorial/Maintenance	56
HSG - Occupied by Legacy T...	29
HSG/SHLTR - Internal Transf...	19
Ready for Inspection	16
HSG - Coroner Hold	12
HSG/SHLTR - Property Hold	12
Ready for Referral	9
Property Hold	5
Delayed	2
<b>Total</b>	<b>305</b>

- 108 vacant units in buildings in lease up at City Gardens and the National (post-fire) not included in inventory or vacancy percentage.
- Monthly data snapshots through May 24, 2023.

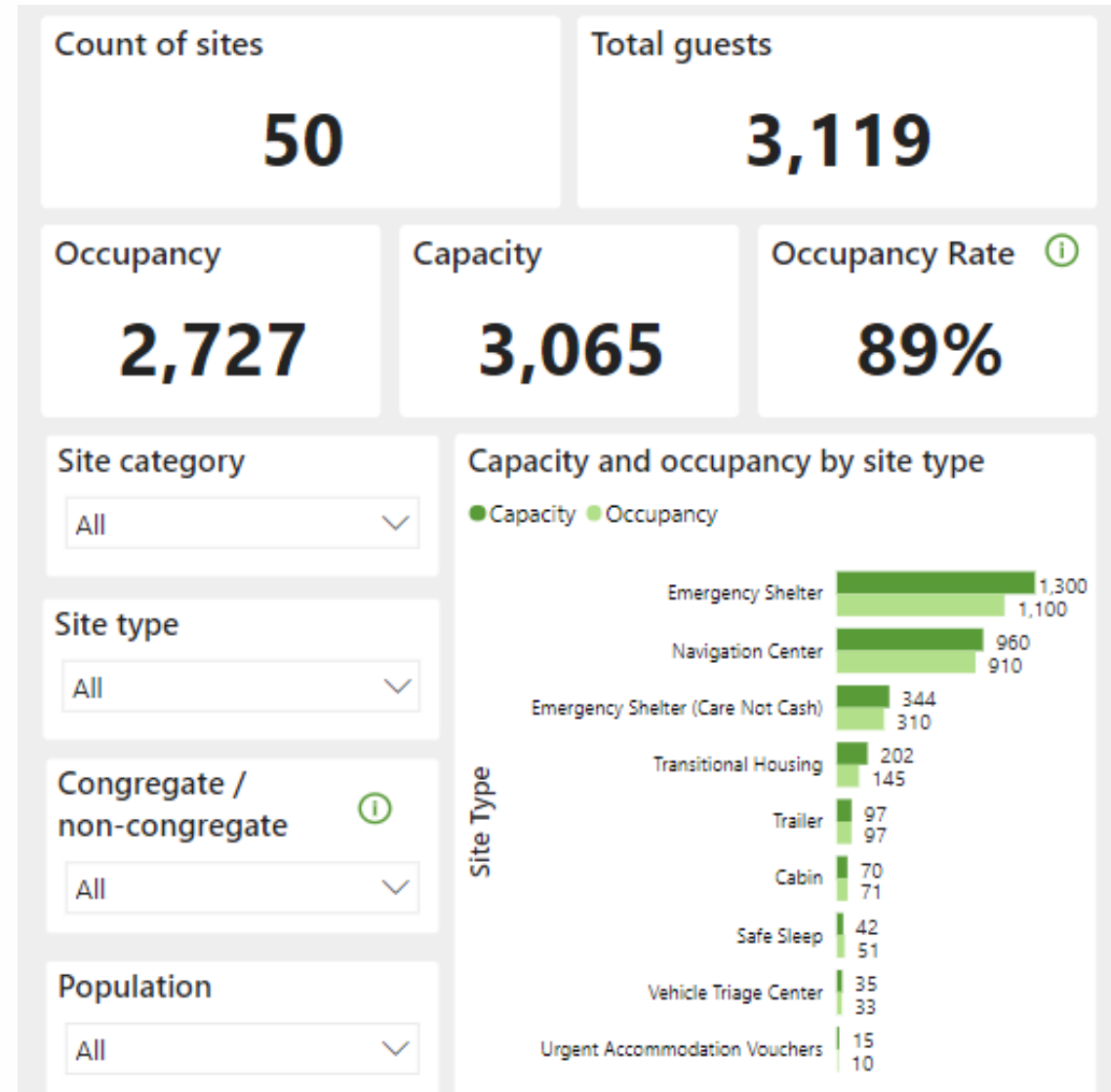


# ONE System and Unit-Level Inventory

- **Improved vacancy tracking** will be available this summer once HSH inventory is added to the **Online Navigation and Entry (ONE) System**:
  - ONE System is HSH's HUD-mandated Homeless Management Information System (HMIS)
  - **All site-based PSH** will be live in ONE in June 2023.
  - Vacancy tracker will be "under construction" in June.
- **Continued work**: add shelter bed inventory, referral functionality, information on evictions, and additional reporting/monitoring tools.

# HSH Shelter Inventory

- Snapshot as of **May 30, 2023**.
- Public dashboard available on HSH website; **refreshes daily Monday – Friday**.
- **Ability to filter** to drill down on specific programs and populations served.



# Program Updates: Shelter

## • **Community Shelter Reservations:**

- Pilot for community referrals will roll out in July 2023 – unhoused people can sign up for the waitlist via phone or a web form.

## • **Hotel vouchers** for youth and survivors of violence will launch in June.

## • **Pier 94:**

- Site not suitable for long-term residential inhabitants.
- HSH will wind down site by end of calendar year (like SIP process).
- Working to find a new site for the trailers.

## • **Mission Cabins:**

- Provider solicitation of information [posted](#) (due June 9).



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# Additional Updates



# Chief Equity Officer Update

- Completed Building Equity: Addressing Interpersonal Racism sessions:
  - Series 2 of the HSH Racial Equity Training Series
  - **9 in-person sessions** with **195 staff** trained.
- AAPI heritage celebration on May 31st.

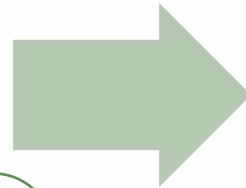
## Training Topics:

- Systemic racism in homelessness and housing
- Intersectionality at HSH and beyond
- Implicit bias
- Microaggressions
- Interpersonal racism at HSH
- Aspects of white-dominant culture at HSH
- Separations and promotions data at HSH by race and ethnicity

# Transitioning LHCB Presentations

## Current Presentations

- **Presenter:** HSH  
Executive Director  
Shireen McSpadden
- **Content Scope:**  
Entire Homelessness  
Response System



## Starting July 2023

- **Presenter:** HSH  
Programs leadership
- **Content Scope:**  
Continuum of Care

# HSH is Hiring!

• HSH has open positions currently listed on the [DHR website:](#)

- Chief Deputy Director
- Behavioral Health Clinician
- ADA Coordinator
- IT Operations Administrator
- Privacy and Data Sharing Officer



• More positions will be posted in the coming months.



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# Questions?

Thank you!