Director's Report

Homelessness Oversight Commission | September 7, 2023
New Commission Member: Welcome Dena Aslanian-Williams

-Realtor and member/former president of the West of Twin Peaks Central Council.
-Holds seat for community member who has participated in a merchants', small business, or neighborhood association.
Homelessness Response System: Updates and Data*

*All data is from the Online Navigation and Entry (ONE) System unless otherwise noted. All dashboards are located in HSH's Data Hub.
Outreach

Data through July 31, 2023.

Link to online dashboard.
Coordinated Entry Assessments

Data through July 31, 2023

Includes new assessments and re-assessments.

Link to online dashboard.
Program Updates: Coordinated Entry

**Multi-Disciplinary Team (MDT):** FY2022-23 Impact
- Visited **11 sites** with **1240 total guests**
- **650 guests** met with Coordinated Entry (ECS)
- **100 guests** applied for CAAP or GA benefits
- **30 guests** enrolled in Home Safe for nursing PSH (partnership with HSA)
- **100 guests** enrolled in SSI advocacy (partnership with HSA)
- **64 guests** enrolled in rapid re-housing

**Started FY2023-24 at MSC South:**
- Most guests were unknown to CE; **decreased guests not in ONE System by 43%**
- Increased Housing Referral Status and Problem Solving Status guests by **36%** and **33%**, respectively
Problem Solving Resolutions

Data through July 31, 2023.

Link to online dashboard.
Housing Placements

Data through July 31, 2023.

Three additional placements in July through the housing ladder.

Link to online dashboard.
Housing Inventory Dashboard

- Data as of July 28, 2023.
- Link to online dashboard.
Site-Based PSH: Ownership Structure & Locations

Map: Data from the 2022 Housing Inventory Count. Excludes 3 sites on Treasure Island. Table: Data from the HSH housing team.

<table>
<thead>
<tr>
<th>Site-Based PSH Ownership Structure</th>
<th>% Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nonprofit Owned</td>
<td>50%</td>
</tr>
<tr>
<td>Master Lease - Nonprofit</td>
<td>35%</td>
</tr>
<tr>
<td>Master Lease - City</td>
<td>7%</td>
</tr>
<tr>
<td>City Owned</td>
<td>6%</td>
</tr>
<tr>
<td>Privately Owned</td>
<td>1%</td>
</tr>
<tr>
<td>Ground Lease - Nonprofit</td>
<td>1%</td>
</tr>
</tbody>
</table>
Evictions in PSH

FY2022-23 annual eviction report shows continued decrease in eviction rate in PSH since 2017.

### FY 2022-23 Evictions in Site-Based PSH

<table>
<thead>
<tr>
<th>Number of PSH sites</th>
<th>Households</th>
<th>Households issued written notices of eviction</th>
<th>Households issued unlawful detainer filings</th>
<th>Households evicted</th>
<th>% of households evicted</th>
</tr>
</thead>
<tbody>
<tr>
<td>151</td>
<td>9,046</td>
<td>678</td>
<td>155</td>
<td>110</td>
<td>1.22%</td>
</tr>
</tbody>
</table>
Strategies to Reduce Evictions in PSH

- Improved data tracking in the ONE System:
  - Unit-level inventory allows us to analyze evictions data over the year.
- Non-payment of rent guidelines
- Money management support:
  - Expansion of this supportive service in the FY23-25 budget
- Streamlining and improving transfer policy:
  - Transfer Request Office
  - Working to make it easier to transition from site-based to scattered-site PSH: more appropriate placement/opens site-based units for higher-acuity tenants.
• 161 vacant units in lease-up phase buildings (City Gardens and Diva Phase 2) not included in inventory or vacancy percentage.
• Monthly data snapshots through August 29, 2023.
Program Updates: Shelter

- **Hotel vouchers:**
  - Youth program opened in August with referrals from youth providers.
  - Program for survivors of domestic violence will launch in September.

- **Active RFP** to re-procure shelter meals, transportation, and advocacy services
  - Applications due by Sept. 18.

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**Adult Shelter Reservation Waitlist**

**Preliminary Data: August 1 - 28**

- Average daily waitlist signups: 16
- 76% of waitlist signups online and 24% by phone
- Average daily shelter reservations (weekdays): 2

**Totals as of August 28:**

- 447 people are on the waitlist
- 39 people received a shelter placement in August.
HSH Shelter Inventory

- Snapshot as of **August 29, 2023**.

- **Public dashboard** available on HSH website; refreshes daily Monday – Friday.

- **Ability to filter** to drill down on specific programs and populations served.
Locations of Shelter & Transitional Housing

- Snapshot from the Housing Inventory Count in February 2022
- Excludes SIP hotel sites open at that time.
- Housing inventory count includes a small number of programs that HSH does not oversee.
Additional Updates
Local Legislative Update

Homelessness and Behavioral Health Committee: September Hearings

• **9/8:** Four grant agreement amendments
  • Brilliant Corners – Youth rapid re-housing
  • Five Keys – Bayshore Navigation Center
  • Homeless Prenatal Program – Prevention
  • Tenderloin Housing Clinic – Master-lease hotels

• **9/22:**
  • Proposed acquisition: **42 Otis** (young adult PSH)
  • Apply for **2023 Continuum of Care** funding
  • Hotel Diva permanent financing
Upcoming Local Legislation: Fall 2023

- Ordinance amending shelter standards of care
- Three grant agreement amendments with Episcopal Community Services:
  - Henry Hotel
  - Housing First Hotels
  - Cova Non-Congregate Shelter
- Grant Agreement Amendments:
  - Larkin Street: Rental subsidies
  - Five Keys: 685 Ellis
- New Contract: San Francisco Homeless Outreach Team
- Lease at 2177 Jerrold (shelter)
- New sublease for Candlestick Safe Parking site.
Other Legislative Updates

Port Commission: Embarcadero SAFE Navigation Center MOU
- Proposed new agreement for two years with a two-year option to extend.
- 9/12: Informational hearing at the Port Commission.
- 10/10: Anticipated action taken by Port Commission.

State Legislative Update
- Continuing to track bills through end of legislative session.
- Forming HSH's policy and budget priorities this fall.
Updates from other Advisory Bodies

- **Local Homeless Coordinating Board:**
  - Continuum of Care Notice of Funding Opportunity: LHCB to report to the commission in advance of application submission on September 28, 2023.
  - Four open seats on LHCB.

- **Shelter Monitoring Committee:**
  - Staffing has moved to HSH
  - Introducing standards of care legislation in the fall.
  - Four vacant seats – recruitment is active.

- **Shelter Grievance Advisory Committee:**
  - All meetings now in person, with next meeting on Sept. 12 from 2:00 p.m. - 4:00 p.m.
  - 6 vacant seats on the committee.
Chief Equity Officer Update

- **HSH BIPOC-led Equity Fund**: applications closed, decisions by October 2.
  - Organizations where at least 70% of the executive leadership are BIPOC, among other criteria.
  - One-year **capacity-building grants** (ex. financial and technical assistance)
- **Third series** of HSH's racial equity staff training in September and October 2023.
- Completed **community listening sessions** with HSH providers.

**Provider Announcement:**

Project Homeless Connect Day of Service

- **Bill Graham Civic Center**
- **Wednesday, September 27, 2023**
- **10 AM – 3 PM**
HSH is Hiring!

HSH has open positions listed on the citywide DHR website:

- Behavioral health clinician – PSH (2930)
- Senior eligibility worker – Continuum of Care intake specialist (2905)
- Privacy and data sharing officer (1824)

August Staffing Update

247 total FTE

54 positions vacant
Questions?

Thank you!