



Welcome!

Nikon Guffey and Rev. Dr. Megan Rhorer

Kick-Off Agenda

Welcome and Intros

Values and Group Agreements

CE Redesign Background and Overview

Implementation Committee Details

Next Steps



Introductions

- Name
- Pronouns (Optional)
- Race/Ethnicity (Optional)

Small Group Discussion:

1. What's one thing that excites you about the work ahead?
2. What's one thing that gives you "pause" about the work ahead?

Why Pronouns?

- Everyone has pronouns or a way they would like to be described. Naming pronouns reminds us that we cannot know and should never assume we know someone's gender just from knowing their name, seeing their face or body, or hearing their voice.
- Naming pronouns during introductions gives everyone the opportunity to actively consent to how they want others in the room to refer to them. By hearing and using the pronouns people ask us to use, we are respecting everyone's identity
- Someone's pronouns may change over time for many reasons. Naming pronouns in introductions gives people the opportunity to name who they are and how they want to be referred to in that moment.
- Some people may use different pronouns in different settings, which may be driven by their perceived level of safety in the space.

Why Racial Identity?

- Focuses our awareness on our own identities and experiences and who is and is not present in the room with us.
- Normalizes talking about race.
- May help us own our racial identity and what we bring into the space.
- Reminds us that racial groups sit differently in relation to power and resources in the U.S. due to historical and present-day manifestations of systemic racism.
- Grounds us in the connections between homelessness and race.



Group Agreements

What experience do we want to have with each other?





Group Agreements

What will it take for us to create that experience together?



Let's try
not to use
acronyms
and jargon,
but if we
do, ask
questions!

CE – Coordinated Entry

HSH – San Francisco Department of
Homelessness and Supportive Housing

LHCB – Local Homeless Coordinated
Board

HUD – US. Department of Housing and
Urban Development

Others??

Coordinated Entry Redesign – Overview and Background

Reimagining the San Francisco Coordinated Entry System

A Process in 3 Phases



Phase 1: Evaluate

Feb - July 2022

- HSH conducts [3rd Party Evaluation](#) of San Francisco's Coordinated Entry (CE) System to document current processes
- Gather input from access points, advocates, stakeholders, and users and non-users of the CE System to evaluate current processes
- [Survey 200+ people](#) with lived experience of homelessness
- Conduct [equity analysis of CE data](#)
- Deliver CE Evaluation Report to Local Homeless Coordinating Board (LHCB)
- HSH hosts 3 Community Town Halls



Phase 2: Re-Design

Sept 2022 – April 2023

- LHCB CE Committee invites 21 members via an application process to participate on a **new** city-community [CE Redesign Workgroup](#) (CERW) to develop recommendations for a new CE System
- Members represent communities disparately impacted by homelessness; family, youth, DV, and Adult Access Points, and city staff (HSH, DPH, HSA)
- Members are liaisons to the broader community input
- CERW meets weekly for 3 months
- CERW presents redesign recommendations to various community groups and CE Access Point reps
- CERW presents redesign recommendations to LHCB for adoption



Phase 3: Implement

Mar 2023 – Ongoing

- LHCB CE Committee or designated workgroup guides HSH on implementation of recommendations
- HSH creates implementation action plan to operationalize the recommendations in phases
- CE Access Points and city staff subject matter experts are included in developing an implementation action plan

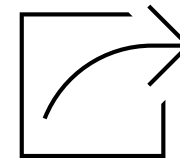
What would it look like for everyone to go through the system and obtain safe, stable, quality housing in communities where they can thrive? How could a CE system assist people to achieve this goal?



Connecting to the CE system



Understanding People



Identifying and Providing Resources to Match People's Needs

Implementation Committee

Implementation Committee

What is the Implementation Committee?

- Committee will serve as a key partner to operationalize the redesign workgroup's recommendations
 - Will partner with the Department of Homelessness and Supportive Housing (HSH) and the Local Homeless Coordinating Board (LHCB)
 - Will work with LHCB and HSH to define roles and expectations and develop the committee's charter
 - Will include people with lived experience; housing and supportive service providers; HSH staff; and other key partners
- Committed to diverse representation, focusing on people who are historically marginalized, people with lived experience, and people with expertise in the homelessness system
- People with lived expertise of homelessness who are not paid by their employer will be compensated

Implementation Committee Updates

Committee Selection Process

The Local Homeless Coordinating Board (LHCB) considered these primary factors for member selection:

- Representing **lived expertise of homelessness** and from historically underrepresented populations, specifically Black/African American, Latine, Asian, Indigenous, LGBTQ, and Transgender and Gender Nonconforming
- Representing **survivors of domestic violence**, including the Safe Housing Working Group
- Representing **veterans** and/or those familiar with CE for veterans
- Representing **ages** from 18-29, 30-49, and 50 and over
- Representing people with **involvement with the criminal legal system**
- Representing individuals working with communities whose **primary language** is not English
- Representing people with **disabilities**
- Representing a **community partner** such as an Access Point Provider and/or local agency in San Francisco, and in certain geographical locations such as Bayview Hunters Point
- Two seats appointed for **City/County staff** from other agencies to serve as subject matter experts

Implementation Committee Updates

The Committee Has Been Seated!

Thank you to everyone who applied!

24 out of the 55 applicants were selected, but there will continue to be opportunities for others to participate in topic-focused meetings and contribute to the work of the committee.

- **24 external community members**
 - 3rd Street Youth Center & Clinic, Catholic Charities, Coalition on Homelessness, Compass Family Services, Episcopal Community Services, Felton Institute, Hamilton Families, Heluna Health/SF Homeless Outreach Team, Homeless Prenatal Program, Homeless Youth Alliance, HomeRise, Larkin Street Youth Services, Mercy Housing, , SF LGBT Center, SF Pretrial Diversion, SF VA Health Care System, St. James Infirmary Taimon Booton Navigation Center, and UCSF Citywide
- **2 City/County staff**
 - One seat for Human Services Agency
 - One seat the Department of Public Health
 - HSH staff will also participate in and staff the committee.

Implementation Committee Updates

Committee System Knowledge and Expertise

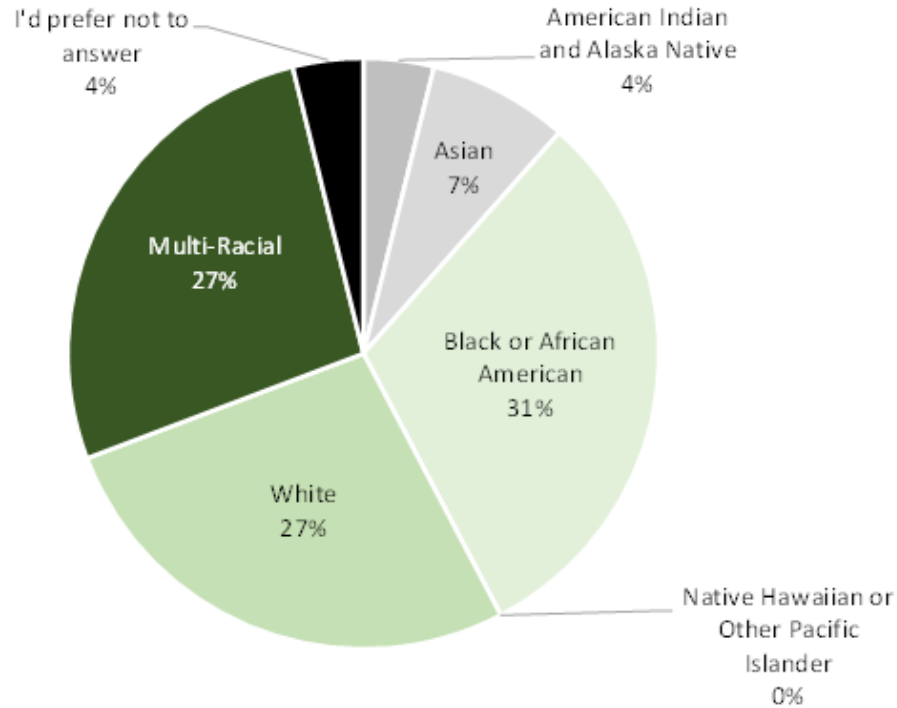
- **65%** of the CE Redesign Working Group bring lived expertise of homelessness
- **27%** Representing experiencing with/or accessing Family Coordinated Entry
- **27%** Representing experiencing with/or accessing Coordinated Entry for Youth
- **62%** Representing experience with/or accessing Adult Coordinated Entry
- **31%** Representing experience with domestic violence or the Safe Housing Working Group
- **27%** Representing involvement with the criminal legal system
- **23%** Representing the Coordinated Entry Redesign Workgroup

Data includes the LHCB-CE Co-Chair, appointed San Francisco City/County staff, and community members. *Counts are duplicated*

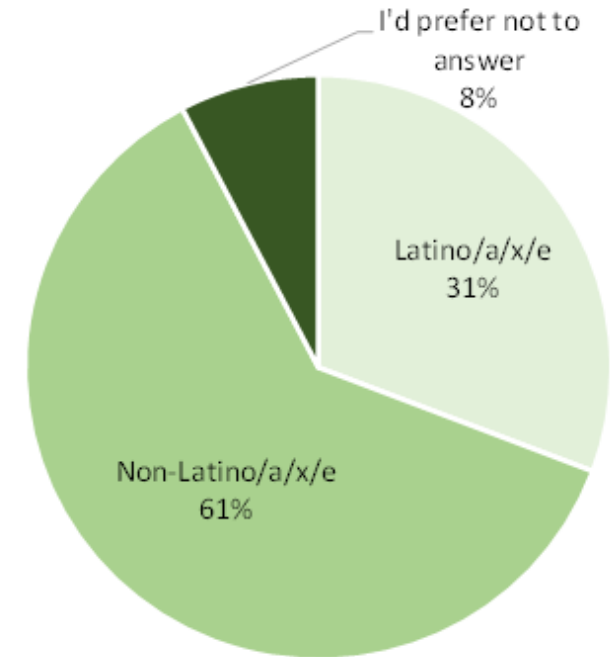
Committee Demographics

Implementation
Committee
Updates

Race



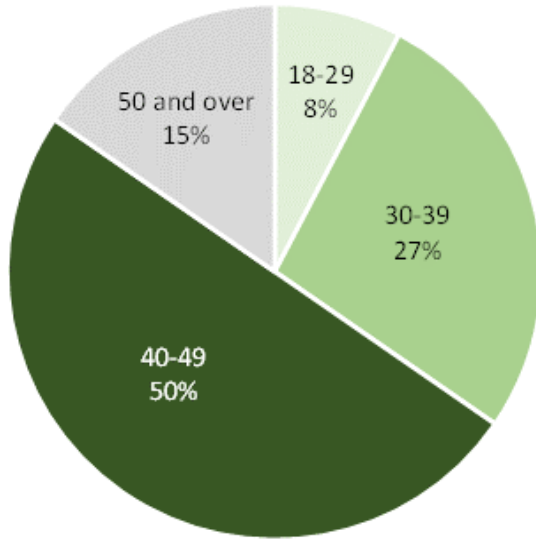
Ethnicity



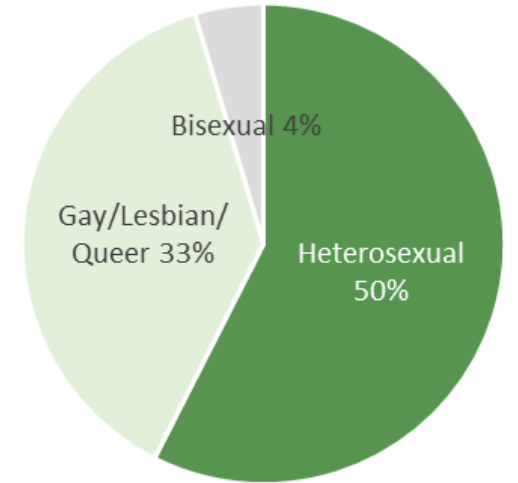
Committee Demographics

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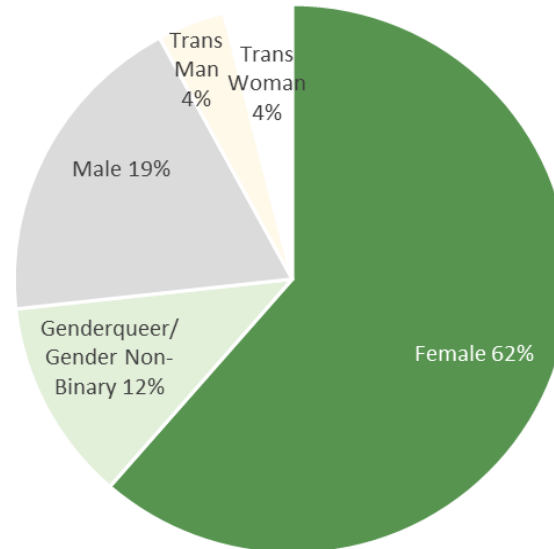
Age



Sexual Orientation



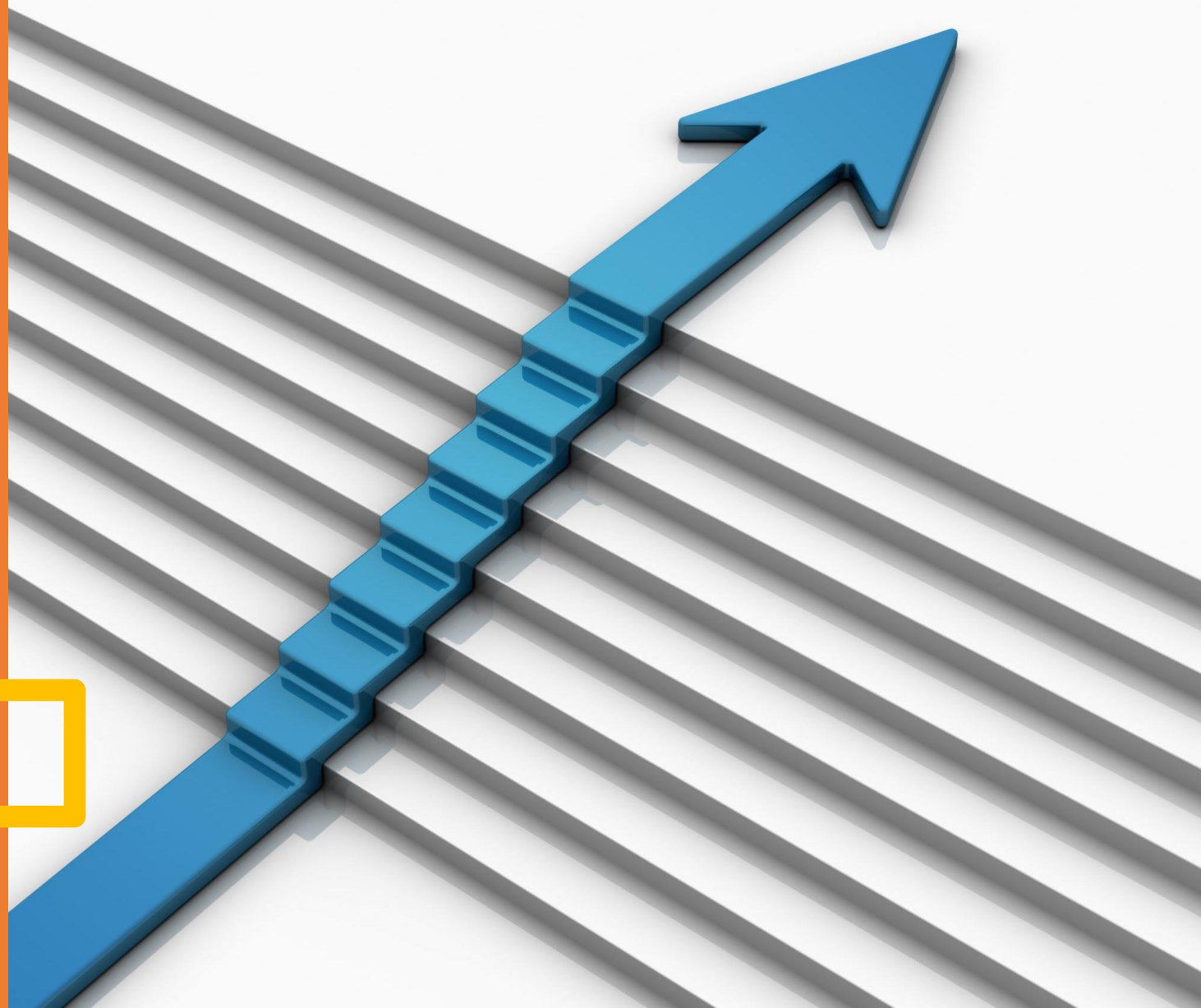
Gender Identity



Committee Member Responsibilities

- Participate in committee meetings for a minimum of 1 and up to 2 years; meetings will likely be held 1-2 times per month to start, followed by a monthly or bimonthly schedule.
- Average of 4-6 hours per month, with more frequent meetings in the first couple of months.
- Work in smaller groups with other Committee members and subject matter experts in between full committee meetings.
- Review and contribute to materials in a timely manner.
- Present workgroup activities occasionally to other bodies and community meetings.

Next Steps





Meetings

Join us on Wednesday, August 16th, 10am-4pm.

- Location: Southeast Community Center (1550 Evans Avenue)
- Lunch and coffee will be provided.
- Questions? Email HSHCoordinatedEntryRedesign@sfgov.org or call 628-652-7723.



Homework: Review the [Coordinated Entry Redesign recommendations](#).



On-going Communication

- CE Redesign
Email: hshcoordinatedentryredesign@sfgov.org
- Box Shared Files
- If you need any accommodations or support, please reach out to [insert name/email/phone number]