

Commission Members:

Dr. Jonathan Butler (Chair)
Bevan Dufty (Vice-Chair)
Katie Albright
Dena Aslanian-Williams
Christin Evans
Joaquin Guerrero
Sharky Laguana

Commission Secretary

Bridget Badasow

Mayor
London Breed

Shireen McSpadden, Executive Director
Department of Homelessness and Supportive Housing

City & County of San Francisco Homelessness Oversight Commission (HOC) Meeting



Meeting Minutes

Homelessness Oversight Commission (HOC) Meeting
Meeting Date: Thursday, December 7, 2023

Regular Meeting
9:00 am

1 Dr. Carlton B. Good Place
Room 416, City Hall

Members of the Homelessness Oversight Commission will attend this meeting in-person. Members of the public are invited to observe the meeting in-person or remotely online as described below. Members of the public attending the meeting in person will have an opportunity to provide public comment on every action or discussion item. In addition to in-person public comment, the Commission will hear up to 10 minutes of remote public comment on each action or discussion item.

The Commission will hear remote public comments on items in the order that commenters add themselves to the queue to comment on the item. Because of the 10-minute time limit, it is possible that not every person in the queue will have an opportunity to provide remote public comment. Remote public comment from people who have received an accommodation due to disability (as described below) will not count toward the 10-minute limit. Members of the public are encouraged to provide public comment via email. Send an email to the Commission Secretary bridget.badasow@sfgov.org by 5pm the day before the meeting to ensure your comment is received by the Commission in advance of the meeting.

Additionally, copies of today's agenda, minutes and "all" presented items can be found on the San Francisco Department of Homelessness and Supportive Housing (HSH) website. <https://hsh.sfgov.org/commission-and-committees/>

The HOC inaugural meeting can be seen in its entirety on SFGovTV

Homelessness Oversight Commission Members:

Dr. Jonathan Butler, Chair
Bevan Dufty, Vice Chair
Katie Albright
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Christin Evans
Joaquin Whit Guerrero
Sharky Laguana

Department of Homelessness and Supportive Housing (HSH) Executive Director

Shireen McSpadden

Commission Secretary

Bridget Badasow

Deputy City Attorney

Adam Radtke

Order Of Business:

1. **Call to Order**

Chair Bulter-called the meeting to order at 9:00am and read the Ramatush Oholone Land Acknowledgement.

2. **Roll Call**

Present: Chair Dr. Jonathan Butler
Vice Chair Bevan Dufty
Katie Albright
Christin Evans
Joaquin Whit Guerrero
Sharky Laguana

Absent: Dena Aslanian Williams

Present: Executive Director Shireen McSpadden

Present: Deputy City Attorney Adam Radtke

3. **Announcement of prohibition of sound producing devices**

Commission Secretary made the prohibition of sound producing devices announcement.

4. **Announcements/Chair Butler**

Chair Butler announced that he provided a letter through email to his Commission colleagues recommending a two-question limit per each agenda item.

Dear Homelessness Oversight Commissioners,

I hope this letter finds you in good health and high spirits. As the chair, I wanted to take a moment to express my deep gratitude for your dedication and unwavering commitment to addressing the pressing issue of homelessness in San Francisco. Your efforts and willingness to work together have not gone unnoticed, and **I am truly honored to be a part of this collective mission.**

I would like to assure you that my role as chair is to wholeheartedly support not only the priorities of our body but also the individual priorities of each commissioner. It is crucial that we recognize the diverse perspectives and expertise within our committee as we tackle the multifaceted challenges posed by homelessness. Only by working together and respecting the various priorities can we hope to achieve lasting, impactful change in our city.

As we move forward, I am diligently working to ensure that our meetings are conducted in the most effective and efficient manner. Therefore, I kindly request that commissioners limit their inquiries to a maximum of two questions after each agenda item. This approach will allow us to maintain focus and facilitate productive discussions. However, please be assured that if there is a need for further questioning, we will conduct another round to address any additional concerns or clarifications.

I propose that any additional questions that you have be compiled into a centralized list via Secretary Badasow. This compilation will then be forwarded to the director in a timely manner, allowing for a thorough response within a two-week timeframe. The subsequent overview of these inquiries and answers shall be provided to the public as a means of establishing transparency and promoting a well-informed understanding of our work.

Finally, I would like to recommend that all commissioners allocate sufficient time to read the meeting packets in their entirety before our meetings. This level of preparation will enable us to dive straight into critical discussions, thereby saving valuable time and ensuring that we make the most of our meeting durations. Plus, our HSH staff have worked tirelessly to get this information to us.

Once again, I express my heartfelt gratitude for your dedication and enthusiasm in serving our community. If you have any suggestions, ideas, or concerns, please do not hesitate to reach out to me directly.

See you tomorrow,

Jonathan Butler
Homelessness Oversight Commission
Chair

Commissioner Evans-provided a response to Chair Butler's recommendation:

Chair Butler,

In regards to your request to limit our inquiries to two questions maximum per item, I would like to publicly respond.

One of the main authorities voters empowered the Homeless Oversight Commission is with the power of inquiry:

"Unless otherwise provided in this Charter, each appointive board, commission ...shall: ... Conduct investigations into any aspect of governmental operations within its jurisdiction through the power of inquiry, and make recommendations to the Mayor or the Board of Supervisors;... 10. Hold hearings and take testimony..."

To do our job effectively and provide the level of oversight expected of our body, we must have the ability to break through superficial levels of information provided by the Department and dive deeper into the root cause of issues that the public cares about and is perpetually frustrated by.

This month, in one item alone, the Directors report, we have all of these topics and more included:

1. the imminent displacement of approximately 50 RVs and 100 individuals from Winston and Buckingham with no clarity on where these persons will be offered to go (by my count we've received over 30 letters of public comment and can anticipate more in person comment)
2. eviction data detail including totals by provider, and demographics that include some alarming outlier data for those with a known mental health condition and significant disparities by race
3. shelter denial of service data which reveals 4% to 7% of the shelter population being exited to the street in a short period

Not to mention that this is the first hearing since APEC where I would have expected a report from the Director on the number of people experiencing homelessness impacted and a discussion of how we might handle other major events in the future.

And, the SF Standard released a story this week in which it was revealed that a particular family shelter was told not by the Department not to maintain a waitlist. This was contrary to information provided to our commission recently when I asked how the department tracks the unmet need in family shelters and we were told that shelters maintain their own individual waitlists.

While I respect that there is a balance to be achieved in the efficiency and effectiveness of conducting the business of this body, I think it's inappropriate to curtail commissioners ability to ask questions with an arbitrary count of 2 questions per item. And to have so many important and timely matters included in one item on our agenda, we must recognize that Commissioners are likely to have more than two questions each.

Certainly, there will be items and matters before us that will not elicit detailed questioning and time savings there.

But I cannot in good conscience agree to meeting procedures that will curtail our effectiveness as an Oversight body.

Thanks & Respectfully,
Christin Evans

Vice Chair Dufty-commented on his attendance at the Project Homeless Connect 80 Days of Community Service event.

Chair Butler, and Commissioners Laguana, Guerrero, Albright and Evans reported on their Permanent Supportive Housing site tours.

5. **Approval of the November 2, 2023, HOC meeting minutes**

No Public Comment

On motion to approve the November 19, 2023, HOC Meeting minutes.

AYES-Butler

Dufty

Albright

Evans

Guerrero

Laguana

Absent-Aslanian-Williams

Action: November 7, 2023, minutes adopted.

6. **Communications**

No Communications

7. **Director's Report/ Executive Director Shireen McSpadden-Discussion Only**

Executive Director Shireen McSpadden began her report with Outreach. Outreach increased slightly in October with 2,930 engagements. The HOC approved the new contract with Heluna Health for SF Homeless Outreach Team services (HOT) in November. This contract is currently being heard at the Government Audit and Oversight Committee. The Executive Director anticipates passage by the full Board next week. In terms of the Homelessness Response System updates and data, Coordinated Entry assessments dropped slightly to 1,028 this October. This includes both new and reassessments, and not the number of people newly homeless in the community. The new Coordinated Entry Governance Charter will be presented during the December 4, 2023, Local Homeless Coordinating Board (LHCB) meeting. The Charter for general oversight of the system outlines decision-making authority, membership composition to include people with lived experience, and developed in partnership with HSH staff and external Coordinated Entry implementation Committee. The Multidisciplinary team worked at Central Waterfront and Hospitality House this fall. 20-guests met with the Coordinated Entry staff, 36-guests met with a Human Service Agency (HAS) eligibility worker for benefits, Bay Area Legal Aid enrolled 6-guests, and In Home Supportive Services (IHSS) enrolled 2-guests. Home Safe also enrolled 2 guests for nursing supported housing. The Executive Director also acknowledged the success of the Housing Disability Advocacy Program (HDAP), which is a state funded program requiring permanent housing while clients go through lengthy and often years-long

application processes for benefits like SSI. Through this HSA-HSH partnership, a social worker and attorney help with benefits enrollment and HSH provides permanent housing. Many clients are enrolled in HDAP through the multidisciplinary team. This is a strong partnership between HSH and HSA which also tracks client outcomes. Of the 107 clients in this program, 74 clients have been housed, 20 have a referral, 7 need a referral, and only 6 are unable to be located at this time. The Executive Director will begin to include information on prevention in her monthly updates. This includes clients served by both our department and the Mayor's Office of Housing and Community Development (MOHCD) when the program opened as a steady-state program between February 21, 2023, through November 21, 2023. During this period 1,705 households were served with an average of \$6228.00 in assistance. This led to a total of \$10.6M distributed since the program reopened. The Executive Director next focused on problem solving. Problem solving continued in October with 66 resolutions and a total of 253 resolutions thus far this year. The most common form of assistance is still move-in assistance. The Homeward Bound Relocation Assistance Program is an important strategy employed by HSH. Relocation assistance is specifically for people experiencing homelessness and offers a broad range of options, including bus, train, and airfare tickets, as well as funding to help with relocation. The relocation assistance program can be accessed at Access Points throughout the City at any point, and at any time, when clients are seeking services from the Homelessness Response System. By co-locating relocation assistance with other programs, staff can make it easier to access, and more efficient to administer. Housing problem solving has launched outside HSH-funded Access Points with two providers (Glide and Hospitality House) in five locations and the SF Emergency Rental Assistance Program (ERAP). Both programs continue to expand and improve. Executive Director McSpadden reminded the HOC of the HSH online dashboard tracking inventory for HSH housing programs. Housing placements ticked up with 243 households moving into HSH funded housing in October, for a total of 870 households moved into housing this fiscal year. There was an increase in family move ins in October with the lease up of City Gardens, the newest family supportive housing site. The Executive Director was happy to continue to report progress in reducing vacancies in supportive housing. This month vacancies decreased to 8.6% which is a 25% decrease from January. HSH staff are hoping to continue seeing a decrease. The Commissioners requested additional information on evictions by agency. HSH looks at evictions by the contracted grantee in charge of property management. For some sites, staff contract directly with the provider for property management. At other sites, HSH holds a contract with a provider for supportive services and property management, but they subcontract out the property management to another agency (for example, Episcopal Community Services often subcontracts with Caritas). For the purposes of this analysis, staff looked at the entity contractually responsible to HSH for property management – in the ECS/Caritas example, ECS is designated as the agency. Providers that served more than 1% of the approx. 9,000 households served in site-based PSH last year. Smaller providers were excluded from the provided table due to sample size challenges. Four providers had eviction rates above our FY2022-23 average of 1.22%. These four providers represent a range of portfolio sizes. Seven additional providers on this list were below the average FY22-23 eviction rate, ranging from .4-.9%. Also show varied portfolio sizes. Seven additional providers on this list were below the average FY22-23 eviction rate, ranging from .4-.9%. Also show varied portfolio sizes. The eviction by agency report included four providers with very small numbers of clients serving under 1% of households in the PSH portfolio in FY22-23. Due to sample size challenges, staff excluded them from the overall analysis. There were between 1 and 3 evictions for each of these providers, who served between 11 and 51 households in FY22-23. There were 12 agencies with zero evictions. These agencies all oversee very small portions of the HSH portfolio, serving between 3 and 132 households in FY2022-23. The Executive Director next gave a detailed report on the demographics of evicted clients in FY 2022-23. Other housing updates included the Youth PSH services RFQ issued with responses due on December 5, 2023. Upcoming procurements included services at a second youth PSH site, scattered site supportive housing for women, and a shallow subsidy housing program.

The Emergency Housing Voucher (EHV) update included 706 households moved in to housing as of November 14, 2023, and 25 street to home move-ins as of November 17, 2023. HSH Shelter Inventory updates consisted of a big increase from last month and in November HSH is bringing in an additional 327 shelter beds across the multiple shelter sites. The Executive Director gave a big thanks to HSH staff and providers for implementing this investment in new shelter capacity. HSH is seeing the impact of some of the process improvements discussed last month for shelter reservation waitlist including, increasing the ratio of clients called per bed and calling down the list to fill beds, and a steady increase in number of placements since launch, from 45 placements in July to 80 placements in October. The interfaith Winter Shelter Program opened on November 10, 2023, and will stay open through March 2024. The winter shelters are operated by Episcopal Community Services. Walk-ups are accepted and doors open at 6pm. Executive Director McSpadden provided an update on the Lake Merced Outreach and Housing Placements which included, policies and procedures, outreach events, and data & demographics.

The HSH Executive team retreat took place on November 9, 2023, at the Impact Center. The aim of the retreat was to promote relationship building, identify key priorities, develop team alignment, and build on a strong foundation to grow.

The Mayor's Office is set to issue new budget instructions to departments. The city is facing major challenges with respect to the budget and the Mayor is looking for bold ideas to save money, and is deeply committed to addressing homelessness.

The Executive Director provided an update on legislation and hearings. In December HSH has the following pieced of legislation that will be heard by the Board of Supervisors (BOS):

- New SFHOT Contract awarded to Heluna Health (approved by the Commission in November)
- Lease for 2177 Jerrold Avenue that will be used as a cabin and safe parking program.
- Ordinance extending streamlined contracting for homeless services.
- The Homelessness Behavioral Health Committee was dissolved last week, so HSH's legislation will move to other committees moving forward.

Other Legislation:

- The Department of Public Health will Accept and Expend a grant for \$341,000 from the San Francisco Health Plan to support HSH's consulting services to determine security upgrades and other system upgrades required for Medi-Cal participation for HSH and HSH funded providers.
- DPH, who has a fiscal contract with the Health Plan will route grant funds to HSH once approved by the Board.
- State Lands Commission heard the sublease for the Candlestick Safe Parking Program on December 5, 2023
- Hearing on the Civil Grand Jury report titled "Hitting the Performance Bullseye: Contracting for Better Outcomes in Homeless Services" at the Government Audit and Oversight Committee on December 7, 2023.

Upcoming Legislation (2024):

- New lease for continued use of Bayshore Navigation Center at 125 Bayshore Boulevard
- Accept and Expend for Round 3 Homekey Award for 685 Ellis Street

- 11-grant agreement amendments going through the Commission and Board by end of FY2023-24.

Advisory Body updates by the Executive Director included, the Local Homeless Coordinating Board has five open seats that the Commission must consider appointing soon. The Shelter Monitoring Committee (SMC) has two vacant seats. The SMC is currently working on amending the bylaws to call for more direct involvement from the Chair to address complaints and include requirements for frequency of shelter visits by members. The Shelter Grievance Advisory Committee has four vacant seats and will hold their next meeting on December 14, 2023, at City Hall.

The Executive Director announced that the Point in Time (PIT) Count is approaching. HSH scheduled the unsheltered count for the night of January 30, 2024. The initial data to be provided to HUD for the PIT is scheduled for May 2024, following a full report in July 2024.

The HSH Equity Office had its first Affirming Trans Access to Housing Training for providers on November 20, 2023, and will continue with monthly sessions through March 2024. The BIPOC Equity Fund was awarded \$800K to eight BIPOC centering and servicing organizations. The Equity Office is working on two key strategic initiatives, Cross-walking Home by the Bay along with their Racial Equity Action Plan, to synthesize racial equity work into one guiding document. The HSH Equity Office is also working consultants to apply a targeted racial equity strategy to each component of the homelessness response system.

HSH is hiring. Please refer any interested applicants to the San Francisco Department of Human Resource website.

The annual vigil/memorial for unhoused and unstably housed San Franciscans will take place on December 14, 2023, at the Civic Center Plaza at 5pm.

Lastly, the Executive Director responded to Commissioner Evans inquiry regarding APEC and the effects that APEC had on the department.

Commissioner Guerrero-inquired about the data collection and research, and what is needed to resolve the problem of the 45% Black client evictions. The Commissioner also questioned the results of the occupancy rates of the non-congregate vs. congregate shelters. The Commissioner stated that we need to focus on the moral, culture, and the relational work with the general public who are suffering.

Commissioner Evans-asked for data on reasons for evictions, and where the clients who are evicted are being offered to go. The Commissioner also would like to see a deeper dive and understanding into the denial of services (DOS), and DOS broken down by location. Commissioner Evans questioned the SF Standard article that stated that the Buena Vista Horace Mann shelter was directed to not maintain a waitlist. The Commissioner also requested the video of the HSH Racial Equity training sessions that were provided to HSH staff.

Vice Chair Dufty-reported to the Commission that the SFMTA Executive Director Jeffrey Tumlin recognizes that we need more time to assist the RV community.

Commissioner Albright-is deeply concerned with the eviction data and the disproportionality with Black African American families. The Commissioner urges the department to consider a solutions-oriented group that can bring community partners, agencies, and City government to come up with recommendations and move forward to solve the harm that is happening now particularly with Black African Americans who are being displaced.

Commissioner Laguana-would like an update on the status of power at the Candlestick Point safe parking site and asked about HSH staff moral.

Chair Buter-Thanked the HSH staff who works tirelessly. The Chair is also concerned about the racial disparities with evictions and looks forward to the eviction report in January.

PUBLIC COMMENT

Rory Gambel-was DOS because of his assistance during a medical emergency. Rory feels like he is being retaliated against and would like assistance with services.

Paula Williams-The public member is living in a public safety and health violation dwelling. Paula is ill and asking for HSH staff to assist her with moving into a healthier environment.

Sammie Rayner, Community Forward-explained how the Community Forward program is a single adult site but is now having to accommodate families and has even given up their staff lounge for the night to assist a woman and her three children. Sammie would like assistance with providing a safe space for families. Sammie would also like to see more gender-specific housing.

Zeke Wiener, Tenderloin Housing Clinic-explained how the nature of evictions has changed over the past 5-years and are more violence, assaults, threats, and astounding levels of property damage are much more common now.

Miguel Carrera, Coalition on Homelessness- talked about the equity crisis with housing and homelessness in San Francisco. Miguel stated that when the projects were demolished, many of the African American and Latino families were displaced out of San Francisco. We need to bring our families back, provide housing for all the homeless and bring back the children who are the future.

Lauren Hall, DISH- Shares the concern with the equity issues as it relates to the African American being disproportionate in our eviction numbers and is eager to dig into this further. However, Lauren does not want to lose focus on the issue at hand and would like to work with HSH as collaborators.

Tabatha Allen, Tenderloin Housing Clinic- THC has the highest rate of evictions. Highlighted some of the work that THC does and would like to continue to collaborate with HSH.

Charles Deffarges, Episcopal Community Services-stated that retaining residents in permanent housing is a critical goal for ECS staff. Eviction is the only tool ECS uses in extreme situations such as violence and putting other tenants and staff at risk. However, across the portfolio there are 2100 PSH households that are more than 90-days delinquent in rent totaling millions of dollars. Those millions threaten the ability for providers to operate their sites. These costs are rising each day. Charles is calling on HSH to work with ECS collaboratively to reduce the outstanding balances and to build in new service strategies to mitigate the ongoing impact of these arrears.

Anne Quintance, Conor House-Likes the idea of a special meeting and recommends we look only at housing solutions for

people who are denied service, and people who have legal violations resulting in court move-outs.

Commissioner Dufty excused himself from the meeting.

A member of the public- stated that they were dealing with retaliation by ECS staff and they would rather live outside than ECS because there is no quiet enjoyment at the shelters. They would like to see an auto pay option for payment of rent.

Jordan Davis-commented on evictions and the fact that she was threatened with eviction over blue hair dye.

Arlen-a Winston Dr. RV community member stated that during the pandemic they were no longer able to pay for their housing and moved to the Winston Dr. Community. Arlen is asking for help with a parking space.

Daisy Anne-Lives in a mobile home on Winston Drive because they do not have the means to live in housing. Daisy Anne has two children and is the only one working in their household. Daisy Anne asked the Commission members what they would do if they had to live in a mobile home and were asked to leave.

Kio-Lives on Winston Drive in a mobile home. Kio is humbly asking the Commission and HSH to help them find housing and stated that they would not choose to live in a mobile home, but this is all they can do.

Leandro-has been living on Winston Drive with their wife for a year and a half. Leandro said it's not the most comfortable living situation but it's what they can do. They are asking the Commission for help with removing the signs and to not abandon the Winston Drive community.

Eleana Binder, Glide-humbly asked the Commission to help the community on Winston Drive. If the planned parking restrictions are implemented the families will be pushed deeper into instability and homelessness. A safe parking site and continued housing connections will help provide the Winston Drive RV community with the dignity and stability they deserve.

Flo Kelly, volunteers with the Coalition on Homelessness-Half the community is no longer there and hopes that HSH is still in contact with these people. People who lose their RVs will end up on the sidewalk. Some community members were offered rapid rehousing. This does not work because rapid rehousing only helps for two years.

Shiba Bandeeba, Glide-stands in solidarity with the RV families on Winston Drive. Shiba is working on a proactive approach to solutions with city departments and community-based organizations. Shiba appreciates the efforts that HSH has put towards the households on Winston but encourages extending those efforts towards households that have not been reached. Shiba is asking the HOC to continue to hold HSH accountable by doing everything within their power to secure a safe parking site and to continue housing placements as they become available.

Ian, Glide-Is excited by the progress that has been made with moving families on Winston Drive, but more outreach is needed to assess those families that were missed.

Marnie Regen, Larkin Street Youth Services, and co-chair of HESPA-Is asking the HOC pressure the SFMTA to delay the parking restrictions that are set to be implemented on Winston Drive. Displacing the families seems unnecessary and easy to delay until folks are stable.

Liliana Suarez Conard House-wants to acknowledge and appreciate the work that HSH and the Commission do to

support the unhoused community. Liliana stated that safety for staff and residents is essential to be successful, as well as mobile care and on-site support, and welcomes further discussions with HSH staff.

Tramicia Garner, Swords to Plowshares and Supportive Housing Network-asked to have evictions and the data that HSH presented conversation agendaized at the next HOC meeting. Tramicia also offered a space for a community meeting at the Network for tenants and residence to have their voices heard along with staff morale, and to address the work that is questioned at HOC meetings.

A staff member from Compass Family Services-stated that the family system at Compass is oversaturated with 238 families on the single room shelter in the queue and service staff is stretched thin trying to meet the needs of every family coming in. the Compass staff asked to see a safe parking site or a long term solution for the RV community on Winston Drive before the new parking restrictions are implemented.

A member of the End Poverty Tows Coalition-asked the HOC to press HSH to find a safe parking site and offer housing options that match the needs of the RV community.

Javier Bremond, Coalition on Homelessness-encouraged HSH and the HOC to put pressure on the MTA to delay the parking restrictions until a safe parking site is found. Javier asked for HSH and MTA to work together and be more transparent to the RV community with decisions to delay the new parking restrictions.

Vamario Smith, Coalition on Homelessness and Stop Poverty Tows Coalition-would like to echo support for the people on Winston Drive RV community. Vamario asked for more time to assist the community members, and to please delay the parking restrictions implementation.

Jordan Davis-believes that the eviction numbers at THC are far more than the data shows.

Francisco-stated that Candlestick Park is a state park and the RV community should be provided energy. Francisco said that nobody should be sleeping on the streets of San Francisco.

A staff member from Larkin Street Youth Services-Encouraged the Commission to continue conversations with both providers and tenants in PSH to work together to keep folks housed.

3-additional members of the public spoke in support of the Winston Drive RV site community.

8) Employee Recognition.

Executive Director Shireen McSpadden and Chair Butler honored Bryn Miller for her hard work, dedication, and seemingly limited skill set.

9) Nomination Committee Meeting

Commissioner Evans gave a detailed report on the November 29, Nomination Committee meeting.

Public Comment

Many of Romie Nottage's colleagues, coworkers, and her husband (Gregory Nottage) spoke in support of her amazing work ethic.

On motion to approve Romie Nottage to seat 7 of the LHCb.

AYES-Butler
Albright
Evans
Guerrero
Laguana

Absent-Aslanian-Williams
Dufty

Action: Romie Nottage was appointed to seat 7 of the LHCb.

10) Data Officer Report/Sharkey Laguana

Gave a brief data report. Commissioner Laguana met with Deputy Director Nagendra to discuss data and will meet with the Deputy Director again before the January HOC meeting.

Public Comment

No public comment

11) Shelter Monitoring Report/Robert Hill

HSH staff Robert Hill gave a detailed report on the Shelter Monitoring Committee

Public Comment

A member of the public asked who/how often are the navigation centers inspected and how do they monitor noise.

Leah Paradiso, Taimon Booton Navigation Center-stated that many tenants are afraid of retaliation and that is why they will not complain.

NEW BUISNESS

Agenda Item 14 was pulled from the agenda and will be presented during the January 4, 2024 Commission meeting.

15) REQUESTING A MODIFICATION TO THE EXISTING CONTRACT AGREEMENT WITH HOMEBASE FOR CONTINUUM OF CARE PLANNING AND TECHNICAL ASSISTANCE, FOR THE PERIOD OF JANUARY 1, 2019 – OCTOBER 28, 2028, IN AN ADDITIONAL AMOUNT OF \$2,902,788, PLUS A 28% CONTINGENCY FOR A REVISED AMOUNT OF \$5,822,203. HSH STAFF- Elisabet Avalos and Charles Minor presented the item).

On motion to approve modification to the existing contract agreement with HOMEBASE.

AYES-Butler
Albright
Evans
Guerrero
Laguana

Absent-Aslanian-Williams
Dufty

Action: Contract agreement was approved.

16) GENERAL PUBLIC COMMENT

A member of the public suggested HSH staff reach out to Terry Chin in Redwood City at Fair Oaks Community Center to mirror their safe parking program.

17. Commission Matters

Commissioner Evans asked for a DOS and Evictions presentation and an update on the Winston Drive parking restrictions.

18. ADJOURN-1:10pm

Respectfully submitted,

Bridget Badasow
HOC Commission Secretary

KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact Administrator, by mail to Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102-4689; by phone at 415.554.7724; by fax at 415.554.7854; or by email at sotf@sfgov.org. Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library and on the City's website at <https://sfgov.org/sunshine/>

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Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102, (415) 252-3100, FAX (415) 252-3112, website: sfgov.org/ethics.

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The Homelessness Oversight Commission meetings are held at City Hall Room 416, at 1 Dr. Carlton B. Goodlett Place, San Francisco on the first Thursday of each month at 9am. The building and meeting room are wheelchair accessible. This meeting will be broadcast and captioned on SFGovTV. Remote public participation is available for people with disabilities, as well as all members of the public. Instructions for how to join the meeting remotely are included at the beginning of this agenda. [Captions can be enabled](#) if participating remotely via WebEx.

Sign Language Interpretation is also available upon request. If requesting remote Sign Language Interpretation, please submit an accommodation request a minimum of four (4) business hours prior to the start of the meeting. Allowing a minimum of 48 business hours for all other accommodation requests (for example, for other auxiliary aids and services) helps ensure availability. To request accommodation, please contact Bridget Badasow at bridget.badasow@sfgov.org.

LANGUAGE ACCESS

Per the Language Access Ordinance (Chapter 91 of the San Francisco Administrative Code), Chinese, Spanish and or Filipino (Tagalog) interpreters will be available upon requests. Meeting Minutes may be translated, if requested, after they have been adopted by the Commission. Assistance in additional languages may be honored whenever possible. To request assistance with these services please contact bridget.badsow@sfgov.org at least 48 hours in advance of the hearing.

LANGUAGE ASSISTANCE 415.646.4470: For free interpretation services, please submit your request 48 hours in advance of meeting./Para sa libreng serbisyo sa interpretasyon, kailangan mag-request 48 oras bago ang

miting./Para servicios de interpretación gratuitos, por favor haga su petición 48 horas antes de la reunión./如果需要免費口語翻譯, 請於會議之前 48 小時提出要求。Đối với dịch vụ thông dịch miễn phí, vui lòng gửi yêu cầu của bạn 48 giờ trước cuộc họp./ Для бесплатных услуг устного перевода просьба представить ваш запрос за 48 часов до начала собрания./ Pour les services d'interprétation gratuits, veuillez soumettre votre demande 48 heures avant la réunion./무료 통역 서비스를 원하시면 회의 48 시간 전에 귀하의 요청을 제출하십시오./ 無料通訳サービスをご希望の場合は、会議の48時間前までにリクエストを提出してください。 /บริการให้ ้ ความช่วยเหลือในหลายภาษาต ้ านภาษาฟรี ้ ณ ที่ประชุม

To assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City to accommodate these individuals.

PROHIBITION OF SOUND PRODUCING DEVICES

Sound-Producing Devices Prohibited: The ringing of and use of mobile phones and other sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal of any person(s) responsible for the ringing or use of a mobile phone, pager, or other similar sound-producing electronic devices (67A.1 Sunshine Ordinance: Prohibits the use of cell phones, pagers and similar sound-producing electronic devices at and during public meetings).