



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Heluna Health: SF Homeless Outreach Team (SFHOT) New Contract Agreement #1000030849

Homelessness Oversight Commission | November 2, 2023



Proposed Agreement Details

- **Action Item:** Approve the contract agreement between HSH and Heluna Health to provide homeless outreach and case management services
- **Selection process:** Request for Proposal (RFP) #139
- **Term:** New Term: January 1, 2024 – June 30, 2027
- **Funding Source(s):**
 - General Fund (77%), State grants (12%); Federal grant (7%); Recreation & Parks Department work order (4%)
- **Term Budget:** \$32,084,679
- **Contract Not-To-Exceed Amount:** \$36,897,380

Grant Agreement Overview

- **The SF Homeless Outreach Team (SFHOT)** is the front door to the Homelessness Response System. Teams provide field-based outreach and case management services to unsheltered adults, youth, and families in San Francisco.
- **Primary service objectives:**
 - Link unsheltered residents to the Homelessness Response System. Engage, assess, and connect to housing and services.
- **Population served:** Approximately 4,400 unsheltered adults, youth, and families throughout the City (February 2022 Point in Time Count).
- **Services provided:**
 - Field-based Outreach and Case Management Services

FY 22-23 Results

- Completed 42,621 Outreach **Encounters**
- Conducted 2,048 Coordinated Entry **Assessments**
- Served 4,631 **Unduplicated** Clients
- Facilitated 2,334 **Shelter Placements**

SF Homeless Population Characteristics

68% Male

30% Black

13% LGBTQ+

*Overall Black population in San Francisco is 5.7%, meaning that they are six times more likely to be unhoused than overall population.



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Questions?

Thank you!

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