Homelessness Response System: Updates and Data*

*All data is from the Online Navigation and Entry (ONE) System unless otherwise noted. All dashboards are located in HSH's Data Hub.
Outreach

Data through Nov. 30, 2023.

Link to online dashboard.
Coordinated Entry Assessments

Data through Nov. 30, 2023
Includes new assessments and re-assessments.

Link to online dashboard.
Program Updates: Coordinated Entry

- At adult shelters visited by the Multi-disciplinary Team in 2023:
  - Reviewed ~1,300 guests' Coordinated Entry status and HSA benefits checks
  - 38% reduction in guests unknown to Coordinated Entry
  - 15% increase in Problem Solving Status guests
  - 24% increase in guests with a pathway to permanent housing.

- Family rapid re-housing range update.

Project Homeless Connect (December Event): Met with over 150 clients

Success Story: Youth client was assessed, accepted a housing offer, and applied to the unit within one hour!
Prevention:
San Francisco Emergency Rental Assistance Program (ERAP) Data

Households Served: 1,967

- Below 30% of Area Median Income (AMI): 85%
- Experienced homelessness: 72%
- At risk of displacement: 73%
- Received eviction notice: 14%
- Identify as people of color: 78%

Average Assistance: $6,293

Total Distributed: $12.4 m

Data includes Mayor’s Office of Housing and Community Development and HSH clients.

Time frame from Feb. 27, 2023 (ERAP steady state reopening) to Dec. 18, 2023.
Problem Solving Resolutions

Data through Nov. 30, 2023.

Link to online dashboard.
### Housing Inventory Dashboard

<table>
<thead>
<tr>
<th>Measure By</th>
<th>Total Units</th>
<th>Total Beds</th>
<th>Compare By</th>
</tr>
</thead>
<tbody>
<tr>
<td>Units (%)</td>
<td>13,196</td>
<td>16,645</td>
<td>Program Type</td>
</tr>
<tr>
<td>Beds (%)</td>
<td></td>
<td></td>
<td>Household Type</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Household Type</th>
<th>Units (#)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Site-based PSH</td>
<td>9,064</td>
</tr>
<tr>
<td>Scattered-site PSH</td>
<td>2,057</td>
</tr>
<tr>
<td>Rapid re-housing</td>
<td>1,719</td>
</tr>
<tr>
<td>Housing ladder</td>
<td>356</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Measure By</th>
<th>Total Chronic</th>
<th>Total Veteran</th>
<th>Total Young Adult</th>
</tr>
</thead>
<tbody>
<tr>
<td>Units (%)</td>
<td>2,074</td>
<td>1,050</td>
<td>826</td>
</tr>
</tbody>
</table>

#### Data as of Nov. 17, 2023.

#### Link to online dashboard.
Housing Placements

Placements into HSH's overall portfolio of 13,196 units. Excludes transfers.

Data through November 30, 2023.

Three additional placements in November through the housing ladder.


Link to online dashboard.
Lake Merced: Outreach and Housing Placements Update

SFMTA project required 120+ unhoused people living in RVs and vehicles to relocate.

Housing Outcomes for 61 Households

<table>
<thead>
<tr>
<th>Status</th>
<th>Total</th>
<th>Site-based PSH</th>
<th>Scattered-site PSH</th>
<th>Rapid re-housing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Moved In</td>
<td>26</td>
<td>5</td>
<td>7</td>
<td>14</td>
</tr>
<tr>
<td>Enrolled</td>
<td>31</td>
<td>-</td>
<td>27</td>
<td>4</td>
</tr>
<tr>
<td>Pending Referral</td>
<td>4</td>
<td>1</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>

Data as of Dec. 19, 2023
Housing Vacancies

32% decrease in vacancy rate since January 2023.

<table>
<thead>
<tr>
<th>Inventory</th>
<th>Vacancy Rates (as a percent of total inventory)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Vacancies</td>
<td>713</td>
</tr>
<tr>
<td>Available for Referral</td>
<td>194</td>
</tr>
<tr>
<td>Referral Pending</td>
<td>286</td>
</tr>
<tr>
<td>Offline</td>
<td>233</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Total inventory: 9,007 units.

Excludes 1 site in lease-up phase with 58 units and 22 vacancies. 9 of these lease-up vacancies were available for referral.

HSH Shelter Inventory

- Snapshot as of December 21, 2023.

- Public dashboard available on HSH website; refreshes daily Monday – Friday.

- Ability to filter to drill down on specific programs and populations served.
Outreach & Shelter Updates: APEC

- Preparation started on Nov. 6; work ran through end of event on Nov. 17.

- **40-50 unsheltered people** in APEC focus areas (Oct. 2023 estimate).

- Conducted **increased outreach**.

- Ensured partners had **24/7 access to shelter placements**.

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### Daily Averages

**Pre-Event (Nov. 6 – 12)**

- 12 beds allocated
- 7 placements

**During Event (Nov. 13 – 17)**

- 22 beds allocated
- 10 placements
Program Updates: Shelter

- **Temporary battery power** expected by the end of January 2024 at the Bayview Safe Parking program.

- Adult Shelter Reinflation will be completed as of January 1, 2024. This effort has brought online **327 new adult shelter beds** across four programs.

- HSH managed shelter waitlist updates as of December 2023:
  - **395 adults** on the Shelter Reservation Waitlist, **48 reservations** made in November 2023.
  - **222 families** on the individual room family shelter waitlist
  - No specific shelter waitlist for young adults. Young Adults can access TAY-specific shelter through TAY Access Points or access the Adult Shelter Reservation Waitlist.

<table>
<thead>
<tr>
<th>Shelter Site</th>
<th>Beds Being Added</th>
<th>New Site Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dolores Adult Shelter</td>
<td>+ 52</td>
<td>91</td>
</tr>
<tr>
<td>MSC-South</td>
<td>+ 109</td>
<td>327</td>
</tr>
<tr>
<td>Next Door</td>
<td>+ 86</td>
<td>334</td>
</tr>
<tr>
<td>Sanctuary</td>
<td>+ 80</td>
<td>200</td>
</tr>
<tr>
<td><strong>TOTAL BEDS ADDED</strong></td>
<td></td>
<td><strong>327</strong></td>
</tr>
</tbody>
</table>
Program Updates: Family Shelter Placement Reforms *(Implemented Dec. 26)*

**Verification of unsheltered homelessness**

**Old System:** Delays due to required verification

**New System:** No official verification required.

**Referral Timeframe Changes**

**Old System:** 72-hour holds led to unused resources

**New System:** Same-day referrals reduce offline units
Additional Updates
Legislative Update

Upcoming Legislation

• Streamlined contracting ordinance continued to January.

• New lease for continued use of Bayshore Navigation Center at 125 Bayshore Boulevard

• Accept and Expend for Round 3 Homekey Award for 685 Ellis Street.

• Multiple grant agreement amendments going through the Commission and the Board by end of FY 2023-24
  • Abode Flexible Housing Subsidy Pool Amendment will be introduced on 1/30/2023

HSH Legislation passed in December

Heluna Health – SFHOT Agreement (Board of Supervisors)

2177 Jerrold Lease (Board of Supervisors)

Buena Vista Horace Mann Joint Use Agreement (Board of Education)

Bayview Safe Parking Sublease (State Lands Commission)
Updates from other Advisory Bodies

- Local Homeless Coordinating Board:
  - Five vacant seats.
  - Thanks to James Loyce for serving on the LHCB since 2017 (stepping down in January).

- Shelter Monitoring Committee:
  - Two vacant seats.
  - Officers elected: Chair Diana Almanza, Vice-Chair Britt Creech, Secretary Angel David

- Shelter Grievance Advisory Committee:
  - Four vacant seats.
  - Next meeting on March 12, 2024 from 2:00 – 4:00 PM in City Hall Room #305 (hybrid)
The last full (sheltered & unsheltered) PIT count was conducted February 23, 2022.

January: PIT Count
Street count of unsheltered homelessness is scheduled for Jan. 30. Commission participation encouraged!

Data compiled in subsequent weeks for sheltered count and HIC as of the night of Jan. 30. PIT Survey administered in Feb. 2024.

May: Initial Release
Summary data is reported to HUD; submission deadline TBD.

Key findings are released to media following the HUD submission.

July: Full Report
Full PIT Report, Youth Count Report, and Executive Summaries are published to HSH website.

Includes supplemental data not reportable to HUD and survey findings.
Equity Office Updates

Ending Trans Homelessness initiative:
- Affirming Trans Access to Housing training for HSH providers – second session on Dec. 8, 2023; monthly sessions through March.

3 HSH staff have applied for the Trauma-informed Systems 2024 cohort:
- Trauma-informed lens for racial equity work.
- Develop internal training on these topic areas.

Strategic planning work under way:
- Cross-walking Home by the Bay and Racial Equity Action Plan to synthesize external racial equity work into one guiding document.
- Working with a consultant to apply a targeted racial equity strategy to each component of the homelessness response system.
  - Set baseline and reduction targets to inform equity strategy.
HR Update & HSH is Hiring!

HSH has open positions listed on the citywide [DHR website:]

- Our City, Our Home Budget Manager (1825)
- Senior Administrative Analyst – Finance (1823)
- Behavioral Health Clinician (2930)

Positions Update

- 247 total FTE
- 48 vacant positions
- 56 active recruitments
Questions?

Thank you!