



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# What's up with Rapid Rehousing?!



# Rapid Rehousing 101

- Housing program
- Pathway to permanent exit from homelessness
- Temporary (2-3 years *max*)
- Deep rental subsidies for use in private market housing
  - Independent living
  - Units scattered across the Bay Area
  - Rental housing with private landlords
  - Participants are tenants with leases in their names

# What happens when you're referred?

- Matched with a provider
- Assigned case manager and housing navigator
- Complete intake
  - Express housing and neighborhood needs
- Housing search
  - Housing navigator drives process
  - Maintains landlord relationships
  - Real estate expertise

# What happens when you're referred?

- House in 75 days or less
- Move-in!
  - First and last month's rent
  - Security deposit
  - Minor repairs
  - Unit inspection
  - Furniture package
- Program length: 2-3 years *from move-in*

# What happens once you're housed?

## • Services and case management

- Light-touch model
- Regular case management check-ins
- Housing stability planning
- Tenancy education
- Referrals to medical care, behavioral health, childcare, food, hygiene, clothes
- Public benefit sign up
- Smart Money Coaching and financial literacy
- Workforce Development services

# What happens once you're housed?

- Rental contribution models vary by program
- Quarterly income verification determines contribution
- Most programs cap subsidies at \$2,000/mo

	Contribution Model	
Portion of Rent	Flat	Gradual
Portion of Income	Flat	Gradual

# What happens at the end?

- General exit planning over the course of the program
  - Start in the first 90 days
- Final 90 days, concrete exit plan
  - Stay in unit and pay full rent
  - Stay in unit and split rent with roommate
  - Move to a more affordable unit
  - Move in with a friend or family member
  - Pursue another housing program or programmatic pathway (e.g. PSH, rehab)
  - Worst case scenario: go back to shelter and revisit an Access Point
- Ultimately, subsidy ends

# HSH's Rapid Rehousing Programs

- Many different RRH programs
  - 4 for Adults
  - 4 for Families
  - 3 for Transitional Aged Youth (TAY)
- 13 agencies
  - Different sizes: some agencies serving 100 at a time, some serving 8
- In total, 1,000 households
- \$21million



# FAQs

- Participants can be undocumented
- Participants can be on the registry
- Participants do *not* need to have documentation
- Participants do *not* need to have income
- Participants do *not* need to pass background checks

# Discussion! (15 mns)

1. What are the pros and cons of this kind of housing model?
2. What population is best served by this model?

# Referral Process

- No special considerations for RRH
- Regular assessment and referral process through CES
  - Participant goes to Access Point
  - Gets assessed
  - Score determines program referral
- Rapid Rehousing has score range for most populations

# Referral Criteria

Housing Resource Categories	Score Range
TAY PSH	Above 122
TAY RRH	115-122
TAY Problem Solving	Below 115
Family PSH	Above 104
Family RRH	65-104
Family Problem Solving	Below 65
Adult PSH	123 and above
Adult RRH	???
Adult Problem Solving	Below 123

# Interim Strategy

- Referrals from adult shelters
- On-site shelter weeks once a month
- Referred 70 participants to RRH between March and June
- This strategy is now paused
- No new referrals for Adult RRH until criteria is released

# Conclusions: RRH/Shelter Partnership

# Questions?