



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Local Homeless Coordination Board

Permanent Supportive Housing – Vacancy Update
HUD Continuum of Care (CoC) Reorganization Update
February 1, 2021

Salvador Menjivar



Housing Providers & Property Managers

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- Abode Services
- Bayview Hunters Point Multipurpose SR SVC
- Bernal Heights Housing Corporation
- Bridge Housing Corp
- Caritas Management
- Catholic Charities
- Chinatown Community Development Center
- Community Forward SF
- Community Housing Partnership
- Conard House Inc
- DISH
- Dolores Street Community Services
- Episcopal Community Services of SF Inc
- First Place for Youth
- Glide Community Housing Inc
- HSH Housing Services
- Larkin Street Youth Services
- Mary Elizabeth Inn
- La Casa de las Madres
- Mercy Housing California
- Mission Housing Development Corp
- Reality House West
- Salvation Army
- San Francisco Housing Development Corp
- Swords to Plowshares
- Tenderloin Housing Clinic
- Tenderloin Neighborhood Development Corp
- TODCO
- United Council of Human Services
- John Stewart Company
- UCSF Citywide Case Management

<http://hsh.sfgov.org>



Definitions

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- **Temporarily Offline** = Unoccupied units, slots or subsidies that are not yet ready for client referral (due to staffing capacity to lease up subsidy programs, unit turnover, or maintenance).
- **Occupied Units** = Units, slots, or subsidies that are currently occupied.
- **Units Ready to be Occupied (URO):**
 - **URO with Pending Placement** = Units, slots, or subsidies that are technically unfilled but where a client has already been referred and is in the process of application review / program enrollment / move-in.
 - **URO Available** = Units, slots, or subsidies that are ready for a client referral and posted in the ONE system.



Housing Portfolios

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• **Continuum of Care (CoC)**

- Provides funding for efforts by nonprofit providers, and State and local governments to quickly rehouse people experiencing homelessness, promote access and utilization of mainstream programs, and optimize their self-sufficiency.

• **Care Not Cash**

- Offers housing or shelter and support services to people experiencing homelessness.

• **Local Operating Subsidy Program (LOSP)**

- Addresses gap between the supply and demand for federal subsidies. Through LOSP, the city pays the difference between the cost of operating housing that serves people experiencing homelessness and all other operating revenue.

• **Direct Access to Housing (DAH)**

- Provides permanent supportive housing to San Francisco residents who are experiencing homelessness and have complex medical, mental health, and/or substance use diagnoses.



Total PSH Units: Off-line Units

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HotelName	Capacity	Vacancies	VacancyPct_
Baldwin House Hotel	158	42	◆ 26.58%
Winton	73	16	◆ 10.96%
Seneca Hotel	197	14	▲ 7.11%
Crosby Hotel	124	12	▲ 9.68%
Vincent Hotel	99	12	▲ 6.06%
Alder Hotel	116	11	▲ 9.48%
National	77	11	◆ 14.29%
Hillsdale Hotel	75	10	▲ 3.33%
Verona Hotel	65	10	▲ 7.69%
Elk Hotel	87	9	◆ 10.34%
Hartland Hotel	135	9	▲ 6.67%
Mission Hotel	241	8	▲ 3.32%
Union Hotel	60	8	▲ 6.67%
Arlington Residence	118	7	▲ 5.93%
Henry Hotel	121	6	▲ 4.96%
Jefferson Hotel	108	6	● 2.78%

Lyric Hotel	58	6	● 2.59%
Royan Hotel	68	6	▲ 4.41%
Cadillac Hotel	96	5	▲ 5.21%
Allen Hotel	62	4	▲ 6.45%
Ambassador Hotel	59	4	▲ 6.78%
Aranda Hotel	110	4	▲ 3.64%
Boyd Hotel	80	4	● 1.67%
Mary Elizabeth Inn	58	4	● 1.72%
McAllister Hotel	80	4	● 1.67%
Pierre Hotel	85	4	▲ 4.71%
Rene Cazenave Apartments	120	4	● 1.67%
Arnett Watson Apartments	83	3	▲ 3.61%
Canon Kip Community House	99	3	● 1.52%
Essex Hotel	84	3	● 1.19%
All Star Hotel	84	2	● 0.79%
Camelot Hotel	55	2	● 1.21%



Total PSH Units: Off-line Units

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HotelName	Capacity	Vacancies	VacancyPct_
Civic Center Residence	106	2	● 0.63%
Coronado Hotel	65	2	● 1.54%
Crown Hotel	38	2	▲ 5.26%
Franciscan Towers	35	2	● 2.86%
Graystone Hotel	73	2	● 1.37%
Island Bay Homes	41	2	▲ 4.88%
Mentone Hotel	68	2	● 1.47%
Parkview Terrace Apartments	20	2	● 2.00%
Raman Hotel	84	2	● 0.79%
San Cristina Hotel	58	2	● 0.86%
Senator Hotel	89	2	● 1.12%
1036 Mission	40	1	● 0.50%
Armstrong Place Senior Housing	23	1	● 2.17%
Auburn	58	1	● 0.43%
Bayview Hill Gardens	72	1	● 1.39%
Bishop Swing Community House	134	1	● 0.75%

Broadway/Sansome Apartments	37	1	● 2.70%
Coronet Senior Housing	25	1	● 1.33%
Eddy and Taylor	30	1	● 1.67%
Eddy Street Apartments	15	1	● 2.22%
Elm Hotel	80	1	● 0.42%
Empress Hotel	89	1	● 0.56%
Iroquois Hotel	74	1	● 1.35%
JJ Richardson Apartments	120	1	● 0.42%
Kelly Cullen Community	172	1	● 0.58%
LeNain Hotel	86	1	● 1.16%
Midori	10	1	▲ 5.00%
Mission Creek Senior Community	51	1	● 1.96%
Richardson Hall	8	1	▲ 6.25%
Rose Hotel	56	1	● 0.89%
William Penn Hotel		1	Infinity



Offline Vacancy Tracker

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Reason & Days unit is offline

Sort	Status	0-7 days	8-14 days	15-30 days	31-60 days	61+ days	Total
3	Maintenance	4	1	15	28	28	76
8	HSH-Hold for Transfer	2		3	3	17	25
	Property Hold				3	15	18
9	Hold for Transfer	4		2	5	32	43
4	Janitorial	2	4	2	13	19	40
6	Delayed (Please Explain)	1			1	32	34
11	Temp Occupied	1			3	24	28
10	Ready for Referral	10			3	6	19
	Medical Examiner Hold	1	1		2	3	7
		1					1
1	Excessive Property			1			1
5	Pest Control					1	1
7	Ready for Inspection					1	1



Total PSH Units: URO Pending Placement

Program Name	Pending Referral				
Granada Hotel- LOSP	43	Veterans Academy - HUD PBV	3	Lyric Hotel - CoC	1
1950 Mission- LOSP	25	Apollo - HUD PBV	2	Midori Hotel - CoC	1
Flexible Housing Subsidy Pool: General Fund	24	Armstrong Place Senior Housing - LOSP	2	Minna Lee Hotel	1
Alder Hotel	10	Crosby Hotel	2	The Auburn General Fund	1
Altamont - HUD PBV	9	Crosby Hotel	2	Veterans Commons	1
Ambassador Hotel	6	McAllister Hotel	2	Veterans Hope House I - CoC	1
Civic Center Residence	6	Rental Assistance for Homeless Veterans - 250 Ke	2	Veterans Hope House II - CoC	1
Baldwin House	5	San Cristina - HUD PBV	2	Zygmunt Arendt House	1
Cadillac - ERAF	5	Seneca Hotel	2	Camelot	1
Empress - CoC	5	Le Nain	2	Arlington	1
Hope House Program Consolidated	5	Richardson	2	990 Polk	1
Mainstream Voucher Program-HUD 811	5	95 Laguna Senior Housing	1	Dalt	1
Rental Assistance for Homeless Veterans II	5	Allen-Non HUD Units	1	Knox	1
National Crown Winton S+C	4	Cadillac Hotel - CoC	1	Pacific Bay Inn	1
Rose Hotel - HUD PBV	4	Civic Center Residence - CoC	1	Rene Cazenave Apartments (RCA)	1
Senator Hotel - HUD PBV	4	El Dorado - CoC	1	Star	1
The Elm	4	Franciscan Towers	1	William Penn	1
The Knox S+C	4	Hotel Isabel - CoC	1	Willie B. Kennedy	1
Windsor Hotel - GF	4	Jefferson Hotel - GF	1		
149 Mason - LOSP	3	Kelly Cullen Community - LOSP	1		
735 Davis Senior	3				
Cambridge - HUD PBV	3				
Dudley Apartments - GF	3				
Essex Hotel	3				
Kelly Cullen Community - HUD PBV	3				
Railton - LOSP	3				
				TOTAL	248



Total PSH Units: URO Available

Program Name	No Referrals				
Granada Hotel- LOSP	23	Jefferson Hotel - GF	4	Bayanihan House	1
Flexible Housing Subsidy Pool: General Fund	17	The Hillsdale	4	Bishop Swing Community House	1
735 Davis Senior	12	Veterans Hope House II - CoC	4	Canon Kip S+C	1
Seneca Hotel	11	Vincent Hotel - GF	4	Civic Center Residence - CoC	1
Aarti – HUD PBV+MHSA	9	Camelot	4	Ellis Street Apartments - HUD PBV	1
Baldwin House	9	All Star Hotel	3	Graystone Hotel	1
National Crown Winton S+C	9	Apollo - HUD PBV	3	Hope House Program Consolidated	1
Verona - GF	9	Cadillac - ERAF	3	Kelly Cullen Community - HUD PBV	1
Aranda	8	Crosby Hotel	3	Midori Hotel - CoC	1
Mission Hotel - GF	7	Empress - CoC	3	Minna Lee Hotel	1
The Auburn General Fund	7	Henry Hotel - CoC	3	Mission Creek Senior Community - LOSP	1
Allen-Non HUD Units	6	McAllister Hotel	3	Pierre Hotel	1
Mary Elizabeth Inn	6	Rental Assistance for Homeless Veterans II	3	Rental Assistance for Homeless Veterans - 25	1
Raman - GF	6	San Cristina - HUD PBV	3	The Mentone	1
The Elm	6	Civic Center Residence	3	Vera Haile - HUD 202	1
Cadillac Hotel - CoC	5	Altamont - HUD PBV	2	Veterans Commons	1
Coronado Hotel - GF	5	El Dorado - CoC	2	Veterans Hope House I - CoC	1
Henry Hotel - GF	5	Franciscan Towers	2	West - GF	1
Veterans Academy - HUD PBV	5	Hotel Isabel - CoC	2	Winton Hotel - VASH PBV	1
1950 Mission- LOSP	4	Minna Lee: HDAP	2	Cecil Williams	1
Alder Hotel	4	Royan Hotel	2	Dr. Davis Senior Residence	1
Ambassador Hotel	4	The Elk	2	Rene Cazenave Apartments (RCA)	1
		Arlington	2	Star	1
				Willie B. Kennedy	1
				TOTAL	267



Total PSH Units: URO Available

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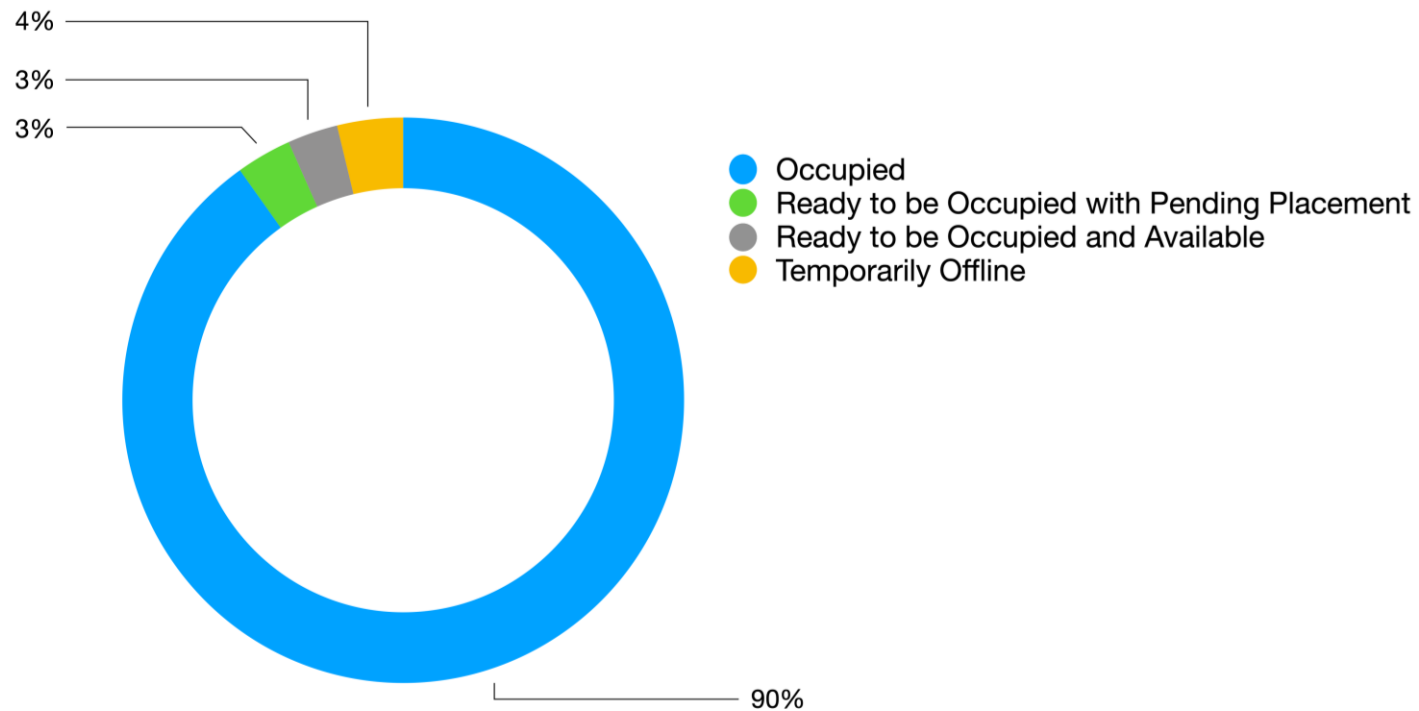
🔑 Direct Access to Housing (DAH)

Building Name	No Referral	Pending Referral	Total
Civic Center Residence	3	6	9
Camelot	4	1	5
Arlington	2	1	3
Le Nain		2	2
Rene Cazenave Apart...	1	1	2
Richardson		2	2
Star	1	1	2
Willie B. Kennedy	1	1	2
990 Polk		1	1
Cecil Williams	1		1
Dalt		1	1
Dr. Davis Senior Resid...	1		1
Knox		1	1
Pacific Bay Inn		1	1
William Penn		1	1
Total	14	20	34



Current Inventory

Total Inventory	Occupied	Ready to be Occupied with Pending Placement	Ready to be Occupied and Available	Temporarily Offline
7,755	6,989	247	225	294





Division of Labor

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• **Coordinated Entry Division**

- Works with Access Points.
- Conducts assessments.
- Identifies Housing Referral Status individuals.
- Supports participants to get "document ready."
- Provides housing navigation to one of the buildings in the housing portfolio.
- Accompanies individual to lease signing.

• **Housing Division**

- Works with Housing Providers.
- Ensures Property Managers and Housing Providers offer low barriers leasing process.
- Ensures residents receive services they need to be successful in PSH.
- Monitors/support Housing Providers to move units from Offline portfolio to Unit Ready to be Occupied portfolio.



HUD Grants: 50 grants=\$38,943,333

Unspent Awards= \$7,486,613

Grant Title	Total Grant Award	Total Available	Unspent average
THC- National, Crown, Winton	3,161,665.00	1,643,906.13	52.0%
THC- Baldwin House	2,799,756.00	778,121.61	27.8%
Treasure Island	2,461,952.00	278,723.32	11.3%
Hope House	1,813,459.00	165,573.46	9.1%
Canon Kip Community House Expansion	1,668,184.00	210,033.55	12.6%
CCCYO Scattered Sites	1,511,180.00	490,480.94	32.5%
Cadillac/William Penn	1,433,664.00	125,473.09	8.8%
Direct Access to Housing Chronic Alcoholics	1,311,151.00	380,153.70	29.0%
Tenant Based Rental Assistance	1,220,446.00	12.31	0.0%
Integrated Services Network	1,186,619.00	162,647.75	13.7%
Direct Access to Housing Empress/Folsom Dore	1,127,459.00	144,757.49	12.8%
Hamilton Families Rapid Re-Housing	1,046,792.00	522,026.20	49.9%
Lyric	1,039,406.00	160,827.15	15.5%
ECS- Henry	992,317.00	218,149.00	22.0%
Franciscan Towers	954,789.00	217,439.49	22.8%
Franciscan Towers 2	954,789.00	127,075.98	13.3%
1036 Mission	926,875.00	119,071.69	12.8%
CHP Scattered Sites	898,830.00	100,139.76	11.1%
TNDC - Ambassador	896,040.00	141,893.63	15.8%
TNDC Scattered Sites	878,754.00	94,919.03	10.8%
Veteran's Hope House II	670,457.00	-	0.0%
Canon Barcus Community House	668,694.00	199.03	0.0%
Allen Hotel	613,527.00	45,327.32	7.4%
Rental Assistance for Homeless Veterans	580,191.00	123,895.78	21.4%
TNDC Folsom Dore	527,796.00	84,926.61	16.1%
Glide Cecil Williams Community House	525,759.00	30,890.72	5.9%

Homeless Prenatal Project - HPP TRA	507,084.00	182,001.63	35.9%
Rental Assistance for Homeless Veterans II	467,554.00	134,722.86	28.8%
Compass Rapid Rehousing II	437,145.00	178,589.68	40.9%
Bayview Hill Gardens	417,682.00	60,576.34	14.5%
Bishop Swing Community House	407,667.00	35,932.21	8.8%
Compass Rapid Rehousing I	401,908.00	80,206.43	20.0%
San Francisco HMIS 2015	396,000.00	-	0.0%
95 Laguna Senior Housing	362,764.00	164,632.08	45.4%
Swords to Plowshares - Veterans Commons	362,491.00	26,110.20	7.2%
Veterans Academy at the Presidio	358,694.00	6,067.87	1.7%
El Dorado/Midori	322,574.00	17.66	0.0%
Knox	322,574.00	51,371.48	15.9%
Mary Helen Rogers Senior Center	309,847.00	29,300.13	9.5%
Mission Housing South Park	268,812.00	25,267.87	9.4%
Rapid Re-Housing for TAY I	255,240.00	67,761.91	26.5%
Mercy Housing Richardson Hall	242,481.00	14,227.93	5.9%
Hazel Betsey	233,771.00	26,237.11	11.2%
Veteran's Hope House I	219,571.00	-	0.0%
Rita de Cascia Positive Match	186,663.00	9,963.43	5.3%
Hotel Isabel	179,208.00	3,213.86	1.8%
Mission Housing Juan Pifarre	136,068.00	23,747.71	17.5%
San Francisco Coordinated Entry	132,364.00	-	0.0%
SF HMIS	110,712.00	-	0.0%
San Francisco HMIS 2016	33,909.00	-	0.0%



HUD Grants: Unspent %

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Spent Award	\$	31,456,720.87
Unspent Award	\$	7,486,613.13

