

CE VISION, MISSION, AND VALUES

PREPARED BY GOVERNANCE & OVERSIGHT SUBCOMMITTEE

4/10/24



CONTENTS

- 01 PURPOSE
- 02 BACKGROUND
- 03 VISION
- 04 MISSION
- 05 VALUES
- 06 DISCUSSION AND QUESTIONS

PURPOSE: WHY ESTABLISH A VISION, MISSION, AND VALUES?

Create Shared Foundation

To establish a shared foundation for our work and guide all of the decisions that this Committee makes

Follow Through on CE Recommendations

CE Recommendation: “In collaboration with key partners, establish a clear and unified vision, mission, values, and explanations so that everyone understands what CE is and how to use it as the entry point to housing resources.

Guide Work of the CE System

Create a framework so that people understand what CE is and isn't. Guide how people who work in CE (e.g., providers, HSH) should approach the work



BACKGROUND

How was this document created?



Utilized previous documents: [CE redesign recommendations](#) and [work from the CE redesign workgroup](#), [SF CE written standards](#), [San Francisco's 5-year strategic plan to prevent and end homelessness](#)



Built off the previous work through regular discussion, activities, and collaboration



VISION

We believe that housing is a human right. We envision a San Francisco where everyone has a safe, stable home that meets them where they are and gives them what they need. We believe that all people deserve housing, shelter, and safe spaces, and that San Francisco's work is not finished until this goal is achieved. We envision a system that sees and centers the whole person/family and that recognizes and combats historical oppression. We are committed to ensuring that everyone has the housing, supports, community, and opportunities they need to thrive.

We envision a Coordinated Entry system that is helpful, healing, and equitable for both people experiencing homelessness and those providing services. We strive to create a community-centered system that connects people to the homelessness response system, understands people, and identifies and matches resources to meet their needs.

We recognize that Coordinated Entry (CE) is a process and entry point to the homelessness response system, but it is not the end point. While we will intentionally use the resources we have to serve those experiencing homelessness, we know that we need more than San Francisco currently has to offer. The CE system is an integral part to reaching our vision, and we will continue to use our resources in ways that help us move closer towards this goal.

We empower people who have and are experiencing homelessness to participate in this process at all levels and make decisions regarding the Coordinated Entry System.

MISSION

How Will We Achieve our Vision?



- Decrease disproportionality
- Equitably distribute and maximize resources
- Center and lead by people experiencing homelessness
- Collaborate within and outside of San Francisco and engage diverse partners

- Be transparent and regularly communicate
- Build capacity
- Give people what they need, when they need it
- Understand people's stories and situations
- Focus on wellness of the system and care for those providing CE services



VALUES

- Accessible and equitable
- Accountable and transparent
- Authentic collaboration and relationship-building
- Continuous learning, evaluation, and improvement
- Personal commitment
- Empowerment; leadership and guidance from people with lived experience



- Housing-focused / housing first
- Respectful
- Tailored, timely, people-centered care
- Innovative
- Trauma-informed
- Compassion, urgency, and wellness
- Safety

DISCUSSION AND QUESTIONS

- What do you think of the word “empower” in the last section of the vision?
- What do you think of this sub-bullet in the mission: “We recognize that the Continuum of Care (CoC) encompasses more than funding from the Department of Housing and Urban Development (HUD). When HUD guidelines differ from our values, we will advocate for those guidelines to change but will work within the system until it does. In the meantime, we will adapt and change local policies to meet our community’s needs.”
- How will we communicate the CE vision, mission, and values?
- Any other thoughts?