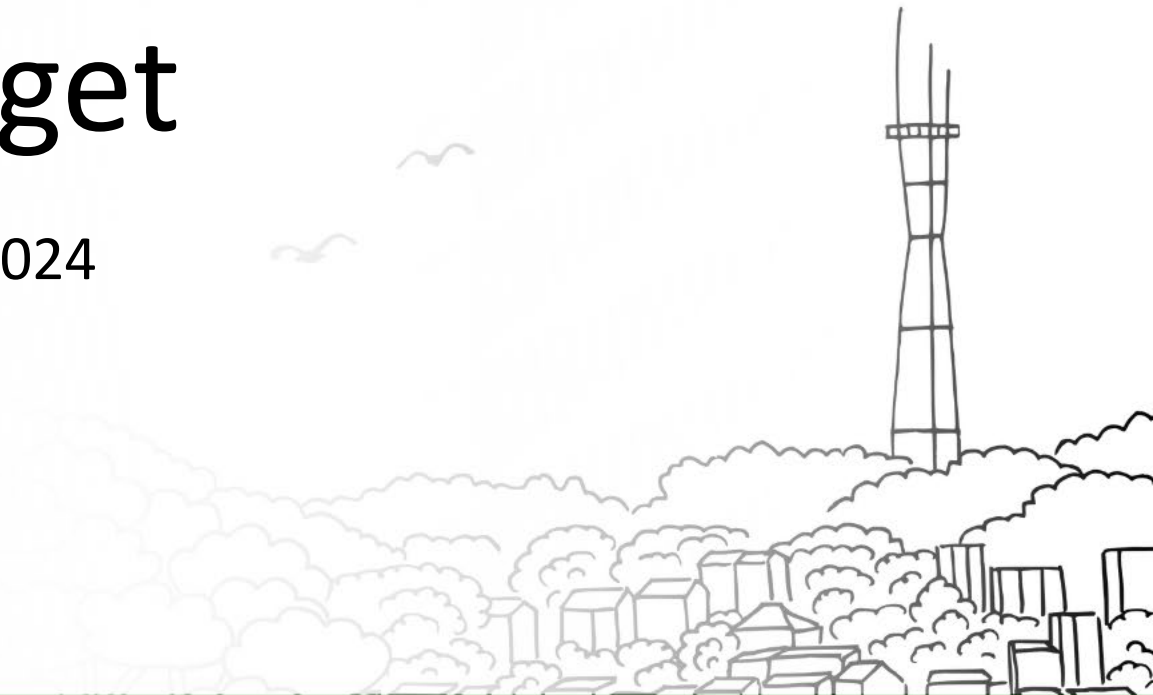




DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

FY 2024-25 & FY 2025-26 Mayor's Proposed Budget

Budget and Appropriations Committee | June 13, 2024





DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

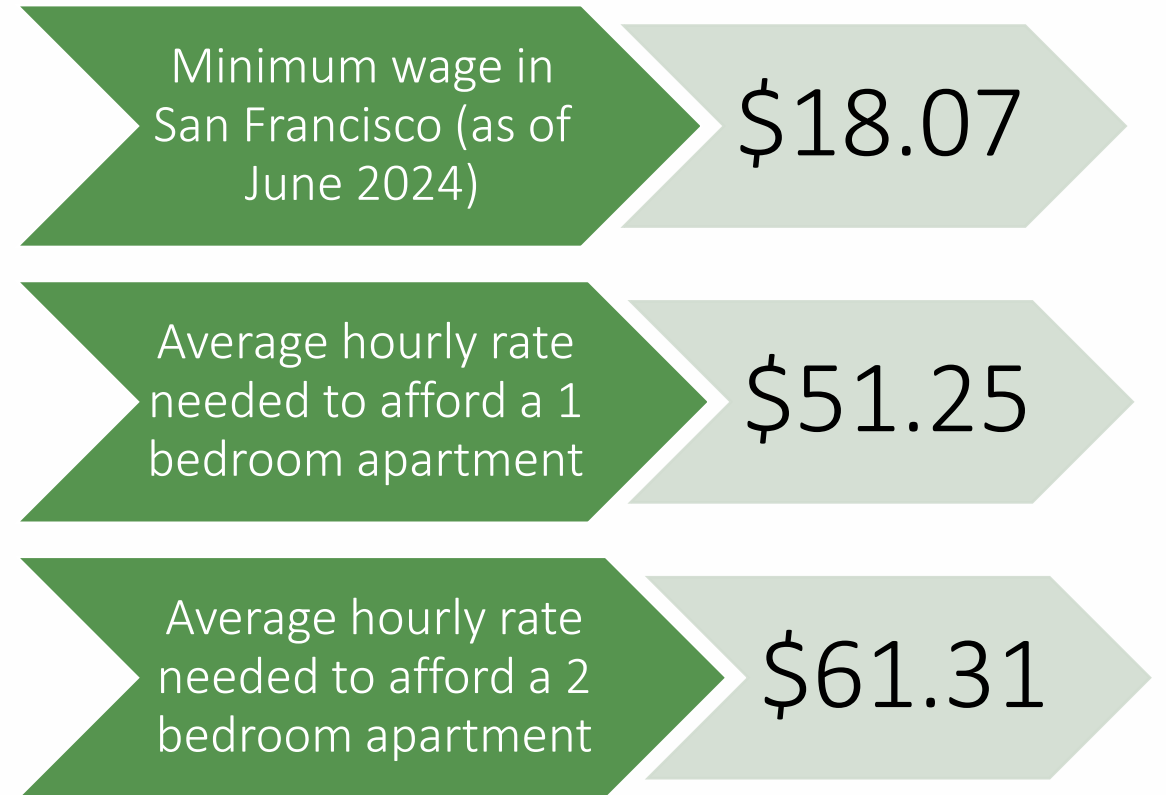
State of Homelessness

- Homelessness and Housing Crisis
- 2024 PIT Count
- San Francisco Success

Homelessness & Housing Crisis

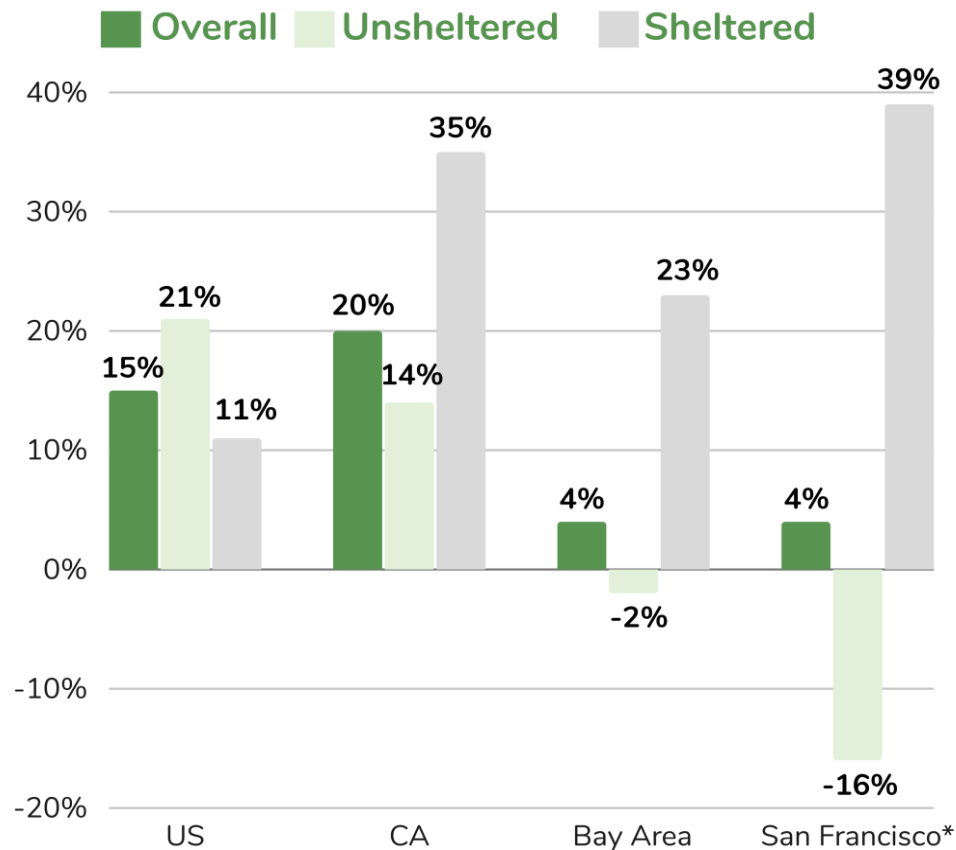
The Metropolitan San Francisco Bay Area has **196,475** extremely low-income renter households and **61,248** affordable and available rentals.

Housing Affordability in San Francisco



Homelessness & Housing Crisis

Comparative Trend 2019 - Present



*Data for San Francisco as of 2024; all other data as of 2023

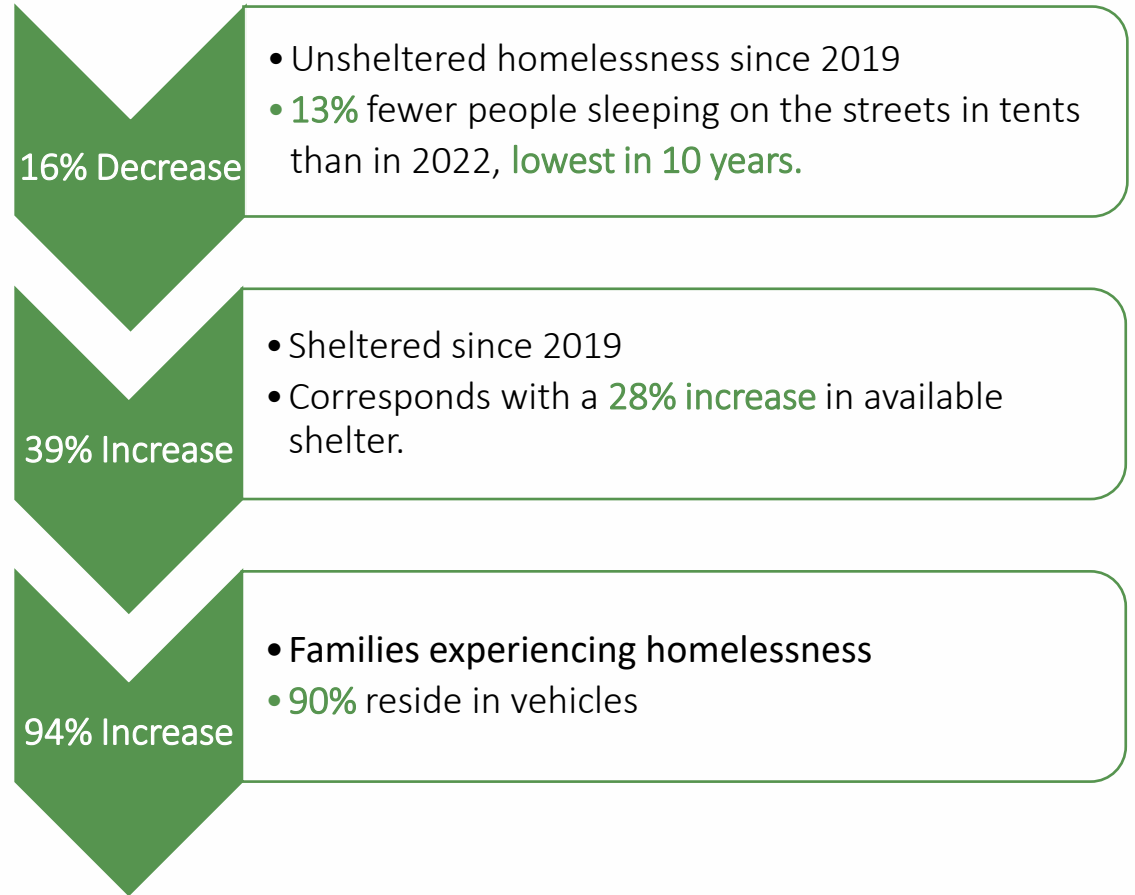
“If we hadn’t had the additional funding..., we would have seen a 30% increase [in homelessness], instead we’re seeing a 4% increase.... When we decontextualize the data, it does not give us the answers that we need.”

**Dr. Margot Kushel, UCSF
KQED Forum May 28, 2024**

2024 Point in Time (PIT) Count

- Preliminary data from the **2024 Point in Time (PIT) Count** in San Francisco shows a modest increase in homelessness since 2022, but continued improvement since 2019.
 - **8,323** total homelessness, **52%** of which were unsheltered
- The PIT reflects that while interventions are working, the demand outpaces available resources.
 - Est. **22,000** people entered homelessness since the 2022 PIT Count.
 - For every **1 person that exits** homelessness in San Francisco, we estimate another **3 enter**.

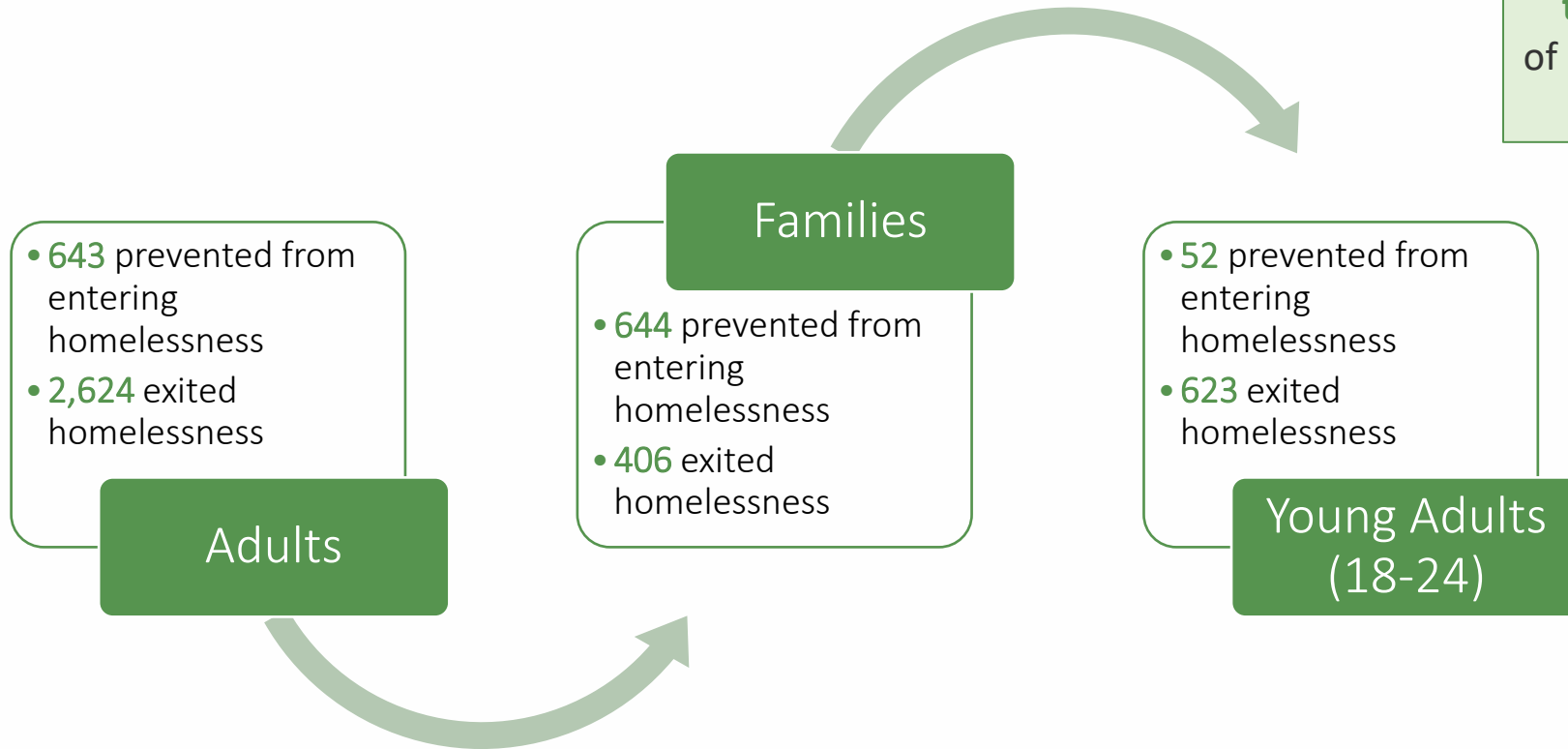
2024 Preliminary PIT Highlights



Changing the Narrative in San Francisco

- In FY 2022-2023, through HSH funded programs, **1,339** households were **prevented** from entering homelessness, and **3,653** households **exited homelessness**.

Mission: strive to make homelessness in San Francisco **rare, brief, and one-time**, through the provision of **coordinated, compassionate, and high-quality** services.





DEPARTMENT OF
HOMELESSNESS AND
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Home by the Bay: Citywide Strategic Plan to Prevent and End Homelessness

- Mission and Objective
- Strategic Action Areas
- Performance Measures

Home by the Bay: Citywide Strategic Plan

- Last year, HSH published the five-year citywide strategic plan "**Home by the Bay**", an **equity driven-plan** to prevent and end homelessness in San Francisco (2023-2028).
- The Plan identifies 5 high-level goals:



GOAL #1

Decreasing Homelessness: Reduce the number of people who are *unsheltered* by 50% and reduce the *total* number of people experiencing homelessness by 15%.



GOAL #2

Reducing Racial Inequities and Other Disparities: Demonstrate measurable reductions in racial inequities and other disparities in the experience of homelessness and the outcomes of City programs for preventing and ending homelessness.²



GOAL #3

Increasing Number of People Exiting Homelessness: Actively support at least 30,000 people to move from homelessness into permanent housing.



GOAL #4

Supporting People to Succeed in Housing: Ensure that at least 85% of people who exit homelessness do not experience it again.



GOAL #5

Preventing Homelessness: Provide prevention services to at least 18,000 people at risk of losing their housing and becoming homeless.

Home by the Bay: Core Initiatives

• To reach the goals of the Plan, the city must **expand the homelessness response system** and **implement Core Initiatives**.

Racial Equity Metrics and Framework

Performance Measurement and Contracting

Equip HSH and Provider staff to provide a consistently high standard of care

Coordinated Entry Redesign

No Wrong Door

Vehicular Homelessness

Shelter Expansion and Improvement

Improvements to PSH

Housing Pipeline and Placements

Prevention Expansion

Workforce Services in the Homelessness Response System

Population Specific Strategies

Measuring Performance

- HSH is measuring performance and progress towards the **Strategic Plan's objectives** through the following ways:
 - **Annual Progress Report** (September 2024)
 - **Public Dashboard** (September 2024)
 - **Performance Measurement Plan (PMP)** (by December 31, 2024)
- HSH also measures performance of our funded services and programs through **contract** and **program monitoring**.
 - Updated Agreement Management Handbook and Provider Performance Management Policy (August 2024)
 - New Contract Management System (FY 2025-26)
- HSH's **Multi-Year Procurement Plan** (2023-2029) will **reprocure** services by program area, **standardize performance metrics** and **update service rates** by service area.

Performance Measures

FISCAL YEAR	FY2022-23		FY2023-24		
Goal	Actual		Projected	Target	Progress Towards Target (%)
Homelessness Prevention					
Number of households that secured or maintain housing due to homelessness prevention grant.	1,419		1,300	600	216%
Problem Solving					
Number of households whose homelessness was resolved through problem solving interventions.	1,000		984	700	141%
Temporary Shelter					
Percent of case-managed families in individual room shelters that exit to permanent or transitional housing, treatment facility, or reunite with family.	65%		65%	65%	100%
Percent of all available year-round adult shelter beds used.	95%		95%	95%	100%

Performance Measures (Cont.)

FISCAL YEAR	FY 2021-21		FY 2022-23	
Goal	Actual	Projected	Target	Progress Towards Target (%)
Permanent supportive housing (PSH)				
Percent of households in PSH that remained stably housed or exited to other permanent housing.	97%	97%	95%	102%
Number of adults leaving homelessness due to placement in PSH.	2,007	1,816	1,323	137%
Number of families leaving homelessness due to placement in PSH.	82	262	201	130%
Rapid rehousing (RRH)				
Number of adults leaving homelessness due to RRH rental subsidy.	351	380	164	232%
Number of families leaving homelessness due to RRH rental subsidy.	213	186	96	194%
Number of households leaving homelessness due to RRH rental subsidy.	564	566	260	218%



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Budget Overview

- Departmental Budget Summary
- General Fund Budget Reductions
- Highlighted Investments
- Our City, Our Home (OCOH) Fund Proposal
- One-Time Funds

Overview: FY2024-25 & FY2025-26 Budget

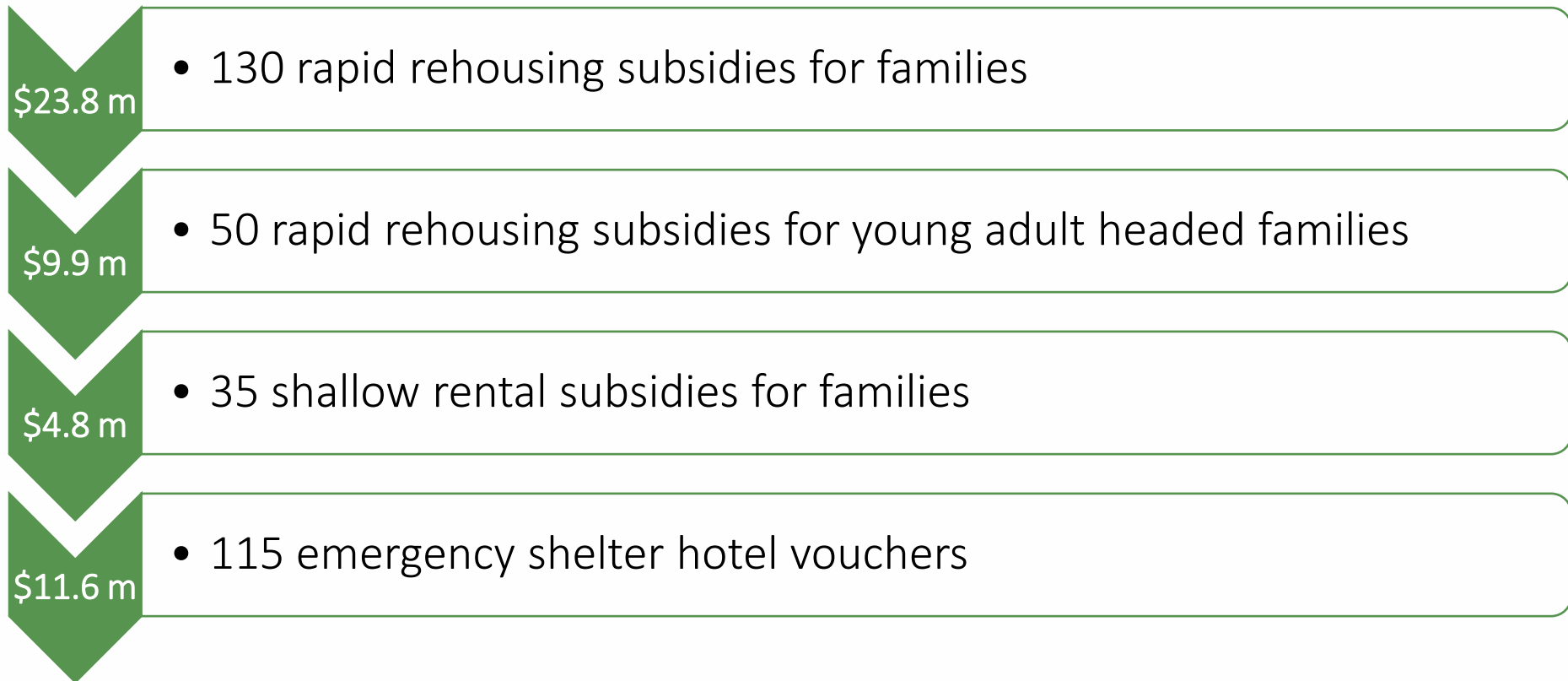
\$ in millions	FY23-24 Adopted	FY24-25 Mayor's Budget	\$ Change from FY24	% Change from FY24	FY25-26 Mayor's Budget	\$ Change from FY25	% Change from FY25
Total Budget	\$713.3	\$846.8	\$133.5	18.7%	\$677.1	(\$169.7)	-20.0%
<i>Revenue</i>	<i>\$411.2</i>	<i>\$530.5</i>	<i>\$119.3</i>	<i>29.0%</i>	<i>\$370.74</i>	<i>(\$159.8)</i>	<i>-30.1%</i>
<i>General Fund</i>	<i>\$302.1</i>	<i>\$316.2</i>	<i>\$14.1</i>	<i>4.7%</i>	<i>\$306.31</i>	<i>(\$9.9)</i>	<i>-3.1%</i>

HSH General Fund Budget Reductions

	FY24-25	FY25-26
Internal Reductions: Identification of General Fund savings.	(\$6.7)	(\$3.8)
SF Homeless Outreach Team Contract: Reduction in General Fund dollars, equivalent to 18 FTE.	(\$1.0)	(\$2.5)
Cost-of-Doing-Business Reduction: 0.5% reduction in FY24-25 and 3% in FY25-26.	(\$6.9)	(\$15.8)
Reduction to Community-Based Org Funding: Department has not yet determined impact or implementation of this proposed reduction.	--	(\$2.3)
Elimination of new positions and increased salary savings: Cut 4 positions approved for FY24-25 and identified additional salary savings.	(\$1.4)	(\$1.7)

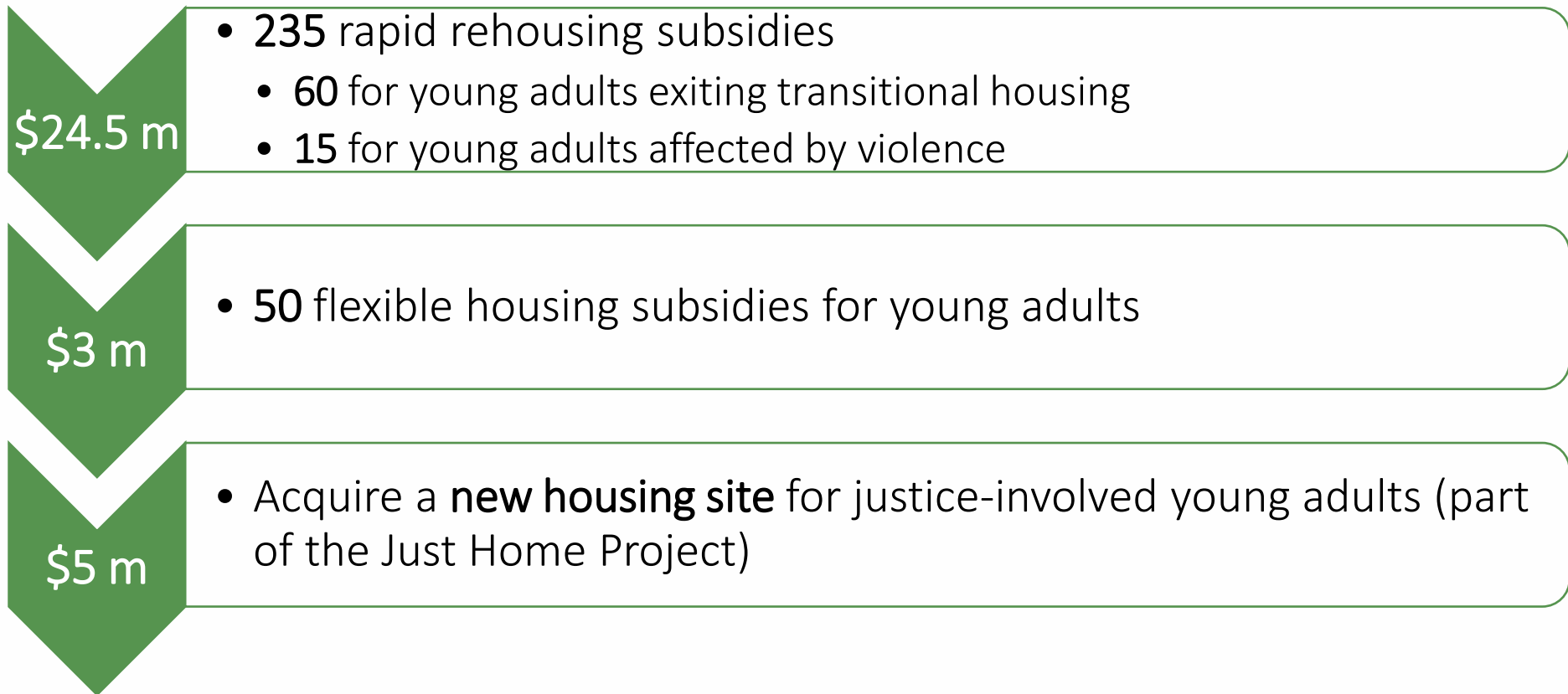
Highlights: FY24-26 Investments in Families

\$50.1 million investment over two years to **shelter ~600 families** and **house more than 450 families** through new resources and turnover in existing housing.



Highlights: FY24-26 Investments in Young Adults

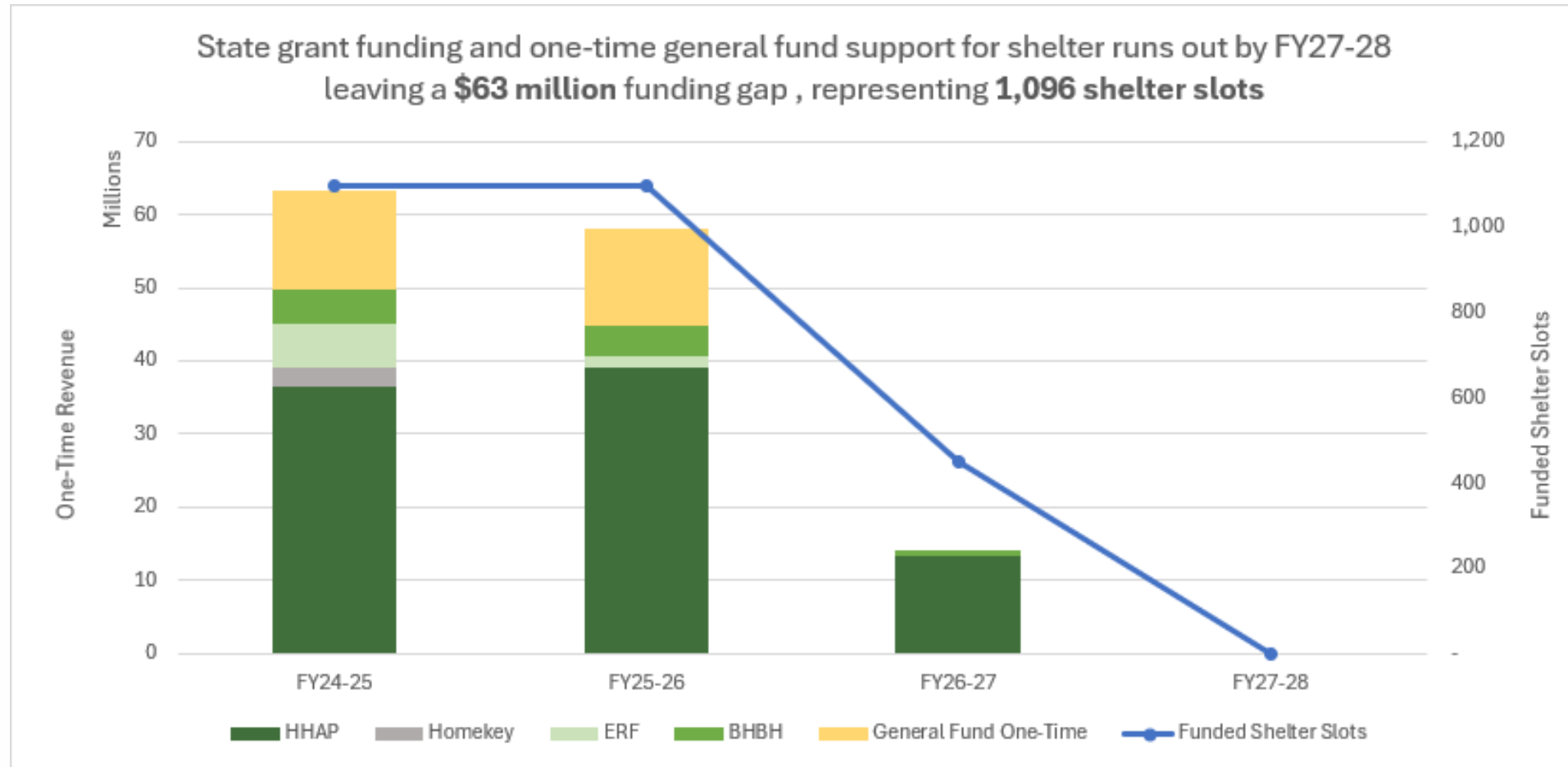
\$32.5 million investment over two years to provide **housing subsidies** for **~285 young adult households**.



Our City, Our Home (OCOH) Fund Proposal

- The proposed two-year OCOH budget:
 - Continues all investment in current OCOH programs;
 - Reflects investments recommended by the OCOH Oversight Committee; and
 - Makes significant investments to expand resources for young adults and families.
- Invests **\$47.2 million** in OCOH funding to expand shelter and housing for families as part of the **Safer Families** initiative.
 - Funding includes a one-time reallocation of accrued OCOH interest revenue, requiring legislative approval to:
 - Reallocate **\$13.7 million** of OCOH fund interest revenue; and
 - Suspend **12% cap** on **short-term rental subsidies** for two budget cycles.
- Allocates **\$32.5 million** of TAY Housing funds towards **expansion in housing for young adults**.

HSH's Two-Year Budget Relies on One-Time Funds





DEPARTMENT OF
HOMELESSNESS AND
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Staffing

- HSH Staffing Overview
- Supplemental Documentation on File

Homelessness Oversight Commission:
7 Members

HSH Organizational Chart: Overview

**Total Proposed
Funded FTE:**
260.3

**Executive Director &
Commission and
Advisory Body Staff**
5 FTE

**Communications
and Legislative
Affairs**
9 FTE
2 vacant

Equity
3 FTE

**Admin. and
Finance**
79.16 FTE
7 vacant
3.16 proposed

**Planning,
Performance,
and Strategy**
16 FTE
1 vacant

Programs
148.58 FTE
22 vacant
2.58 proposed



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Trailing Legislation

- HSH Fund
- OCOH Funding Reallocation (Slide 18)

HSH Fund Trailing Legislation

- **Administrative Code Sec. 10-100.77(f)** requires the department to submit an expenditure plan if the **proposed appropriations** from the **HSH Fund exceed \$11.8 million**.
- The HSH fund support **homeless and formerly homeless** individuals that are clients of the Human Service Agency's **County Adult Assistance Program (CAAP)**.
 - Since the program launched in May 2004, **5,843 CAAP clients** have been placed in **permanent supportive housing**.
- Resolution approves the FY 2024-25 and FY2025-26 Expenditure Plan.
 - **\$23,105,488** in FY 2024-25
 - **\$23,783,780** in FY 2025-26



DEPARTMENT OF
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Questions?

Thank you!