

Commission Members:

Dr. Jonathan Butler (Chair)
Christin Ebans (Vice-Chair)
Katie Albright
Dena Aslanian-Williams
Bevan Dufty
Joaquin Guerrero
Sharky Laguana

Commission Secretary

Bridget Badasow

Mayor
London Breed

Shireen McSpadden, Executive Director
Department of Homelessness and Supportive Housing

City & County of San Francisco Homelessness Oversight Commission (HOC) Meeting



Meeting Minutes

Homelessness Oversight Commission (HOC) Regular Meeting

Meeting Date: Thursday, May 6, 2024

9:00 AM

1 Dr. Carlton B. Good Place
Room 416, City Hall

Members of the Homelessness Oversight Commission will attend this meeting in-person. Members of the public are invited to observe the meeting in-person or remotely online as described below. Members of the public attending the meeting in person will have an opportunity to provide public comment on every action or discussion item. In addition to in-person public comment, the Commission will hear up to 10 minutes of remote public comment on each action or discussion item.

The Commission will hear remote public comments on items in the order that commenters add themselves to the queue to comment on the item. Because of the 10-minute time limit, it is possible that not every person in the queue will have an opportunity to provide remote public comment. Remote public comment from people who have received an accommodation due to disability (as described below) will not count toward the 10-minute limit. Members of the public are encouraged to provide public comment via email. Send an email to the Commission Secretary bridget.badasow@sfgov.org by 5pm the day before the meeting to ensure your comment is received by the Commission in advance of the meeting.

Additionally, copies of today's agenda, minutes and "all" presented items can be found on the San Francisco Department of Homelessness and Supportive Housing (HSH) website. <https://hsh.sfgov.org/commission-and-committees/>

The HOC inaugural meeting can be seen in its entirety on SFGovTV
https://sanfrancisco.granicus.com/ViewPublisher.php?view_id=227

Homelessness Oversight Commission Members:

Dr. Jonathan Butler, Chair
Bevan Dufty, Vice Chair
Katie Albright
Dena Aslanian-Williams
Christin Evans
Joaquin Whit Guerrero
Sharky Laguana

Department of Homelessness and Supportive Housing (HSH) Executive Director

Shireen McSpadden

Commission Secretary

Bridget Badasow

Deputy City Attorney

Adam Radtke

ORDER OF BUSINESS:

1. **CALL TO ORDER**

Chair Butler called the meeting to order at 9:05 am and read the Ramatush Oholone Land Acknowledgement.

2. **ROLL CALL**

The Commission Secretary announced that Commissioner Dena Aslanian-Williams did not complete her Statement of Economic Interest (SEI) by the April 2, deadline and is disqualified from participating and voting on this policy body until she completes her SEI obligations.

Present: Chair Jonathan Butler
Vice Chair Bevan Dufty
Katie Albright
Dena Aslanian Williams
Christin Evans
Joaquin Guerrero
Sharky Laguana

Present: Executive Director Shireen McSpadden
Present: Deputy City Attorney Adam Radtke

3. **ANNOUNCEMENTS REGARDING SOUND PRODUCING DEVICES DURING THE MEETING**

Commission Secretary made the prohibition of sound producing devices announcement.

4. ANNOUNCEMENTS BY THE CHAIR

The Chair dedicated this meeting to the late Reverend Cecil Williams on April 22, 2024. Chair butler stated that Reverend. Williams was “America’s preacher” and celebrated his life and the work he did with the homeless and LGBTQ communities.

5. APPROVAL OF THE MAY 2, 2024, MEETING MINUTES

PUBLIC COMMENT

No Public Comment

On motion to approve the May 2, 2024, HOC Meeting minutes.

AYES-Butler

Dufty

Albright

Aslanian-Williams

Evans

Guererro

Laguana

Action: May 2, 2024, Minutes Adopted.

6. COMMUNICATIONS

Commissioner Evans provided a study from Portland University of different shelter types to the Commission (through the Commission Secretary).

7. EMPLOYEE RECOGNITION

HSH Executive Director Shireen McSpadden and the HOC Chair, Jonathan Butler honored HSH ONE System analyst, Swati Pande as the HSH Employee Recognition awardee for the month of May 2024. The Executive Director celebrated and applauded Swati’s hard work on the ONE System team.

8. DIRECTOR’S REPORT

Executive Director McSpadden began her report by thanking Chair Butler for remembering Reverend Cecil Williams and stated that his passing is a huge loss, and we are all very fortunate that the Reverend did all the amazing things he did in the City of San Francisco.

The Executive Director will share updates on the data related to each component of the Homelessness Response System and some corresponding programmatic updates. Outreach efforts stayed steady with 2,236 engagements in March 2024. Coordinated Entry assessments also remained relatively consistent with 1,086 assessments conducted in March.

The percentage of people in the Coordinated Entry System (a good proxy for the Homelessness Response System) has shifted a bit from last fiscal year. Black and African American people are making up a slightly

smaller percentage of the people enrolled in the system and HSH is seeing a significant increase in Latine people enrolled in the system.

The Local Homeless Coordinating Board hosts a monthly Coordinated Entry Subcommittee meeting on the second Tuesday of each month. This is the forum in which Coordinated Entry redesign work is regularly done and reported on.

HSH continues to work through a deliberate process for Coordinated Entry redesign and implementation. The work to date includes:

- New Coordinated Entry Governance Charter approved in January 2024
- New Coordinated Entry Mission and Values statements to be presented at the Local Homeless Coordinating Board public meeting in May
- **Upcoming milestone:** Exploring and identifying changes to Coordinated Entry prioritization

The Executive Director went on to provide an update on people at risk of homelessness served through the HSH homelessness prevention programs. HSH's dashboard tracking data will continue to be a regular part of the Director's Report moving forward.

- Clients served by HSH July 2023 and March 2024
 - During this time 1,156 households were served with a total of ~ \$7.7 million allocated in financial assistance. Nearly 50% of the financial assistance paid for back rent so tenants could remain in their housing.
 - The dashboard shows a significant increase in the number of households served in March. This increase is due in part to one Provider processing all their prevention applications towards HSH funding due to a MOHCD delay and led to the corresponding increase in resources spent in March.

Problem solving updates showed a slight increase in March with 107 resolutions. Throughout this fiscal year HSH has assisted 761 households with over \$2.5 million in financial assistance.

HSH and the Human Services Agency have partnered on a new public dashboard focused on relocation assistance which is a subset of the problem-solving resolutions. The dashboard reflects all the relocation assistance provided by both agencies across three programs:

- **Problem Solving Relocation Assistance:** Offered by the Department of Homelessness and Supportive Housing for unhoused clients.
 - *This program started in **July 2022** as the successor to the longstanding *Homeward Bound* program.*
- **County Adult Assistance Program (CAAP) Relocation Assistance:** Offered by the Human Services Agency for CAAP recipients.
 - *This program started in **April 2023**.*
- **Journey Home:** Offered by **HSA and HSH** as part of the Drug Market Agency Coordination Center (DMACC) for unhoused people and people with substance use disorders.
 - *This program started in **September 2023**.*

Durin this fiscal year, the City has helped 313 people reunite with family or friends and relocate to a community outside of San Francisco. HSH's problem solving program is the most significant source of this assistance. The dashboard is now live on the HSH website, and the public is encouraged to check it out.

The Executive Director once again reminded the Commission and public that the new dashboard tracking system also includes data on the HSH inventory housing programs. HSH funds over 13,300 units of housing across their system of care including site-based supportive housing, scattered site supportive housing, rapid re-housing and the housing ladder program.

Housing placements were relatively consistent in March with 182 placements. 69% of tenants placed were adults, 16% transitional age youth, and 15% families with children

Next, the Executive Director provided Scattered Site Housing Program Updates:

- The Flexible Housing Subsidy Pool grant agreements with Community Forward SF and TGI Justice Project were executed, and referrals are set to begin in May 2024.
- HSH has tentatively awarded grant agreements to Abode Services and Mission Neighborhood Centers for the Shallow Subsidy Housing Program for adults (60 subsidy slots) and families (60 subsidy slots) respectively.
- HSH has also tentatively awarded the Flexible Housing Subsidy Pool for Women (50 subsidy slots) contract to Community Forward SF.

Executive Director McSpadden provided an update on the re-housing work of Hope House program participants:

HSH ended their contractual relationship with United Council on Human Services and have been gradually winding down the Hope House and Hope House for Veterans program. Existing and eligible tenants were offered a unit in the City's permanent supportive housing portfolio or a time limited rental subsidy that they can use in the private market. For leases where the tenant qualifies for the federal subsidy and the unit meets the standards of the federal subsidy, a new lease can be negotiated but in most of these cases the tenant will need to move to a new unit. There was a total of 84 clients enrolled in this program when HSH began the winddown. As of April 25, 2024, 68 tenants have been rehoused including:

- 29 in Permanent Supportive Housing
- 29 in Rapid Rehousing
- 1 in veterans housing
- 1 in family housing
- 4 moved into stable housing outside of the homelessness response system
- 2 housed with problem solving assistance
- 2 other

Currently 16 households remain in the housing placement process. HSH is also working with the landlords that are in good standing and were active in the hope house program to see if they are interested in participating in another one of HSH's subsidy programs.

HSH continues to make significant progress toward leasing up all the emergency housing vouchers issued to our community from the US Department of Housing and Urban Development (HUD). This program is a

one-time opportunity to issue over 900 vouchers to San Franciscans who were unhoused or at risk of homelessness. HSH in partnership with the San Francisco Housing Authority has issued 1,261 vouchers and moved in 1,015 households. A third of the households who received a voucher were families with children. HSH focused on serving District 10 to allocate resources to the historically underserved community in the Bayview. 33% of referrals went to people in D10 and 34% of move ins were people staying in D10 upon referral

The Executive Director provided a inventory shelter update. On April 23rd, HSH had 3,199 units of shelter capacity and 92% occupancy rate. Last month, commissioners asked HSH to report on exit destinations for shelter guests. HSH measures exits from the Homelessness Response System and found that this data is a better measure of the impact of the Homelessness Response System overall. This data showed that in FY 2023 3,600 people moved out of homelessness and into a housing solution funded by HSH. This represents an over 100% increase from exits from homelessness in 2019.

While HSH is able to look at exist destination for shelters, they found that it wasn't the strongest indicator of success for several reasons including:

- This data under reports the number of people who self-resolve
- For some people they may have multiple shelter stays before they move into housing. This would be reported as multiple "negative exits" when ultimately the person does have an exit to stable housing.
- The process out of homelessness is not linear and sometimes people come back a few times before a solution will stick

As part of holding shelters accountable for their contract outcomes which is essential to our work and the functionality of the system, we need to recognize that shelters do many important things for their guests beyond the exit and that also needs to be part of the narrative about shelter. This includes:

- Providing a safe and dignified place for people to be off the streets
- Providing a place to begin the healing process
- Connect people to vital health care services
- Connect people with income and benefits
- And so much more

In an effort to answer the questions from the Commission last month, HSH reviewed the current shelter data which shows that:

- **30%** of current Emergency Shelter, Transitional Housing, and Crisis Intervention guests are Housing Referral Status (either PSH, RRH, or CAAP Housing Referral Status) and have a pathway to a housing solution within the homelessness response system
- 17% are Problem Solving Status and will have access to flexible financial assistance and shelter-based case management to help resolve their homelessness
- 49% are in ONE but not yet active with Coordinated Entry.
- 2% are not yet in the ONE system, and the remaining 2% have some data quality issues or conflicting information.

As part of the HSH forthcoming Performance Management Plan staff is reevaluating the performance measures of services across their portfolio to help guide their system improvement work and public reporting. Shelter data will be included in that process.

The Lake Merced outreach and housing placement update included:

- Continued progress at Lake Merced to move people out of vehicle encampments and into long term housing solutions.
- HSH is working with the San Francisco Municipal Transportation Agency (SFMTA) to coordinate outreach before enforcement of regulations.
- 21 households moved into housing.

Previously, HSH's reporting method centered on counting individual outcomes within households. However, due to variations in information on household members, transitioned to reporting outcomes by households instead. HSH anticipates that the SFMTA will change their parking regulations shortly and will host a final service and housing fair in the area prior to the change in regulations. This will better help HSH connect with people who have recently moved into the area and did not connect with services during the HSH original outreach push.

HSH continues to see improvements to the shelter reservation waitlist system. Although total number of people registering for the waitlist has not dropped off much (465 in March in total), the average daily number of people on the waitlist has continued to sharply dropped over the winter as more placements are being made and City is using more efficient approaches to fill beds and keep the waitlist updated. An average of 51 people were on the waitlist each day in March.

The Executive Director was happy to announce that the Mission Tiny Cabins opened on April 15, 2024. With placement priority going to people experiencing homelessness in the Mission District

Executive Director McSpadden gave a detailed legislative report.

Locally, HSH has 9 pieces of legislation for grant agreements that are in the legislative process:

- Six of the grant agreement amendments before you in March and April are anticipated to be heard by the Board of Supervisors (BOS) in May (Urban Alchemy's 711 Post and 33 Gough, Compass' Family Housing Ladder and Flexible Subsidy Pool, Conard House's McAllister Hotel and Hamilton Families Housing Solutions)
- Three of the agreements before you today are in the introduction process with hearings tentatively calendared for May (ECS' Flexible Subsidy Pool Program and Housing Navigation, and the new agreement with Meals on Wheels).
- Additionally, HSH presented at three hearings called by the Board about our work in April:
- Pre-Budget Hearing on homelessness and supportive housing
- Elevator Modernization NOFA; and
- Family Homelessness Response System

Upcoming summer legislation:

- Authorization for HSH to enter into a grant agreement with the San Francisco Health Plan for the Housing and Homelessness Incentive Program (HHIP) funding
- Accept and expend for a state Homekey grant award for 685 Ellis
- In May, HSH will present to the Rules Committee at a hearing called by Supervisor Safai on the implementation of the Homelessness Oversight Commission

Executive Director McSpadden announced that progress is being made to fill the empty seats on the three Advisory Bodies and thanked the Commission’s Nomination Committee members for their work in filling those seats. There are three open seats on the Local Homeless Coordinating Board (LHCB) that the Commission must consider appointing soon. The LHCB May meeting will focus on approval of Emergency Solutions Grant desk guide and review of the Continuum of Care project portfolio. The Shelter Monitoring Committee has one vacant seat and is currently focused on shelter staff training, ensuring shelters respond to complaints, and shelter video systems. The Shelter Grievance Advisory Committee has 3 vacant seats and will hold their next meeting on June 18, 2024.

HSH’s Racial Equity Office is currently focused on building out the equity framework for Home by the Bay, our 5- Year Strategic Plan, implementation. Through this they are building the roadmap to equity fundamentals and dynamics into all activities and goals of the Home by the Bay plan.

- Racial Equity Training 1, 2 & 3 have been completed and are now digitally available in SF Learning for HSH staff
- 86.5% of HSH staff have completed all three modules
- The HSH Equity Office in partnership with the Office of Transgender Initiatives has developed and is offering the Affirming Trans Access to Housing, and
- Has hosted 5 trainings with providers so far and over 250 people have attended with 2 more trainings on the horizon.

HSH is hiring and appreciates public support by directing any good candidates you know to HSH. Positions are posted on the Department of Human Resources website.

PUBLIC COMMENT

Jessica Middleton asked HSH and Felton to relocate the tenant that is residing on her property. Jessica said this is the third HOC meeting that she has attended asking for assistance and that HSH is not paying the utilities as promised.

COMMISSIONER’S COMMENTS ON THE DIRECTOR’S REPORT

Commissioner Evans shared her concerns with HOPE House and would like to understand if the tenants have been connected to Eviction Prevention services. Commissioner Evans asked if the Scattered Site Vouchers were offered to the HOPE House tenants to allow people to remain in place. The Commissioner also asked if the commitment of the RV community on Winston and Lake Merced will receive outreach before the SFMTA enforces the new parking restrictions and for a better understanding of the challenges with finding a new site for the remaining RVs. Lastly, Commissioner Evans looks forward to digging and monitoring the housing data to help unlock more resources for housing exits.

Commissioner Albright asked the Executive Director to explain the significant decrease on the Shelter Waitlist Systems Improvement (page 17) from December 2023 to February 2024. The Commissioner stated that she hopes

the SFMTA translates the signage on Lake Merced and Winston Avenue to Portuguese. Lastly, the Commissioner asked the Executive Director about demographics (page 5) and why she believes there are increases/decreases in the ONE System enrollment with Black African American, Latin/Hispanic, and White people.

Commissioner Guerrero shared that he would like to take a deeper dive with shelters and how to spend City dollars. The Commissioner believes that with the RV community, living in cars and shelters over supervising can lead to a lot more trauma. The Commissioner believes that bringing staff in to over-supervise and monitor can lead the communities deeper into homelessness and would like to see more case management and less policing.

Commissioner Aslanian-Williams asked if the Mission Cabins were counted in the HSH Shelter System or Permanent Supportive Housing.

Commissioner Laguna thanked Commissioner Evans for highlighting exits. The Commissioner also asked about the Emergency Housing Vouchers program and porting from other counties (page 14), and over which period of time HSH was awarded the vouchers, households were issued the vouchers, and households moved in. The Commissioner asked for data on how many people left Permanent Supportive Housing and why they left.

Commissioner Aslanian-Williams commented that it would be a challenge for Executive Director McSpadden, Supervisor Melgar to have to appease the neighborhood without high level monitoring.

9. OLD BUSINESS

No old business

10. SPOTLIGHT ON FAMILY HOMELESSNESS

Chief Deputy Director Marion Sanders presented on Family Homelessness.

PUBLIC COMMENT

No public comment

The Commission asked to have Consent Calendar Items 1, 2, 8, 18 and 23 removed from the calendar and heard as separate items.

11. CONSENT CALENDAR ITEMS

PUBLIC COMMENT

No public comment

On motion to approve consent calendar items 3 through 7, 9 through 17 and 19 through 22, and 24.

AYES-Butler
Dufty
Albright
Aslanian-Williams
Evans
Guerrero
Laguana

Action: May 2, 2024, Consent Calendar Adopted.

REGULAR CALENDAR

Item 11.1. & 11.2

Requesting a modification to the existing grant agreement with Urban Alchemy for Safe Parking @ Candlestick for the period of January 1, 2022 to October 31, 2024 in an additional amount of \$1,510,056 plus a 20% contingency for a revised amount of \$8,984,594.

Requesting a modification to the existing grant agreement with Bayview Hunters Point Foundation, Supportive Services for Safe Parking @ Candlestick for the period of March 1, 2022, to January 31, 2026, in an additional amount of \$1,203,429. plus, a 20% contingency for a revised amount of \$2,532,184.

PUBLIC COMMENT

No public comment

On motion to approve agenda item 11.1 and 2.

- AYES-Butler
- Dufty
- Albright
- Aslanian-Williams
- Evans
- Guererro
- Laguana

Action: Item 11.1 and 2 Adopted.

ITEM 11.8

Requesting authorization to amend the existing grant agreement with Brilliant Corners for Emergency Housing Vouchers, for the period of March 1, 2022 to June 30, 2026, in an additional amount of \$1,607,744, plus a 20% contingency, for a revised amount of \$4,996,404.

PUBLIC COMMENT

No public comment

On motion to approve agenda item 11.8

- AYES-Butler
- Dufty
- Albright
- Aslanian-Williams
- Evans
- Guererro
- Laguana

Action: Item 11.8 Adopted.

ITEM 11.18

Requesting authorization to amend the existing grant agreement with Tenderloin Housing Clinic, Inc. for Garland Hotel, for the period of April 1, 2022 to June 30, 2026, in an additional amount of \$4,216,346, plus a 10% contingency, for a revised amount of \$9,984,244.

PUBLIC COMMENT

No public comment

On motion to approve agenda item 11.18

- AYES-Butler
- Dufty
- Albright
- Aslanian-Williams
- Evans
- Aslanian-Williams
- Guererro
- Laguana

Action: Item 11.18 Adopted.

ITEM 11.23

Requesting review and approval to amend contract agreement for a 1-year extension with Five Keys Schools and Programs for the Artmar Hotel, for the period of July 1, 2024 to June 30, 2025 in an additional amount of \$2,205,743, plus a 15% contingency rate for a revised amount of \$9,055,337 NTE.

PUBLIC COMMENT

No public comment

On motion to approve agenda item 11.23

- AYES-Butler
- Dufty
- Albright
- Aslanian-Williams
- Evans
- Aslanian-Williams
- Guererro
- Laguana

Action: Item 11.18 Adopted.

ITEM 12A

- A) Requesting review and approval to enter into a new contract agreement with Meals on Wheels for the Frozen and Hot Shelter Meal Program for the period of 5 years through FY 28/29 in the amount of \$49,737,600 which includes a 20% contingency. HSH Director of Outreach & Temporary Shelter, Lisa Rachowicz presented the item.

PUBLIC COMMENT

No public comment

On motion to approve agenda item 12A

- AYES-Butler
- Dufty
- Albright
- Aslanian-Williams
- Evans
- Guererro
- Laguana

Action: Item 12.A Adopted.

ITEM 12B

- B) Requesting review and approval to enter into a new contract agreement with Hasler Enterprise dba Abelian for Contract Lifecycle Management System (CLMS), for the period of May 15, 2024 – May 14, 2029 in the amount of \$2,840,207, which includes a 30% contingency. HSH Director of Contracts, Edilyn Velasquez presented the item.

PUBLIC COMMENT

No public comment

On motion to approve agenda item 12B

- AYES-Butler
- Dufty
- Albright
- Aslanian-Williams
- Evans
- Guererro
- Laguana

Action: Item 12B Adopted.

13. GENERAL PUBLIC COMMENT

Jordan Davis-asked for more funding for Permanent Supportive Housing.

Flo Kelly- Shared a report supporting people living in RVs. Flo stated that this RV community were provided a safe place to live since 2019.

14. HOC OFFICER ELECTIONS

Commissioner Dufty stepped down from his role as Vice Chair and nominated Commissioner Evans to fill the Vice Chair seat. The Commissioners all thanked Commissioner Dufty for his inaugural Vice Chair role on the HOC

PUBLIC COMMENT

No public comment

On motion to approve Dr. Jonathan Butler to stay in his role as HOC Chair and to approve Commissioner Christin Evans as Vice Chair.

AYES-Butler

Dufty

Albright

Aslanian-Williams

Evans

Guererro

Laguana

Action: motion approved

15. NOMINATION COMMITTEE REPORT

Vice Chair Evans stated that the Nomination Committee did not meet last month due to no applications submitted. The Vice Chair encouraged members of the public to apply on the HSH website.

PUBLIC COMMENT

No public comment

16. DATA REPORT

Commissioner Laguana asked to have this report continued to the June HOC meeting.

17. GENERAL PUBLIC COMMENT CONTINUED

No public comment

18. Commission Matters

Vice Chair Evans asked for an ad hoc Budget Committee. The Vice Chair asked for an update on vacancies added to the Director’s Report.

Commissioner Dufty-asked to have the Resolution 24-008 sent in February to the Mayor also sent to the Board of Supervisors and their Budget Committee.

Commissioner Albright-requested the Commission to call for a vote regarding an ad hoc Budget Committee before the Committee is created.

PUBLIC COMMENT

No public comment

ADJOURN

The Chair adjourned the meeting at 12:50 PM

Respectfully submitted,

Bridget Badasow

Commission Secretary

KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact Administrator, by mail to Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102-4689; by phone at 415.554.7724; by fax at 415.554.7854; or by email at sotf@sfgov.org. Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library and on the City's website at <https://sfgov.org/sunshine/>

LOBBYIST ORDINANCE

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102, (415) 252-3100, FAX (415) 252-3112, website: sfgov.org/ethics.

DISABILITY ACCESS

The Homelessness Oversight Commission meetings are held at City Hall Room 416, at 1 Dr. Carlton B. Goodlett Place, San Francisco on the first Thursday of each month at 9am. The building and meeting room are wheelchair accessible. This meeting will be broadcast and captioned on SFGovTV. Remote public participation is available for people with disabilities, as well as all members of the public. Instructions for how to join the meeting remotely are included at the beginning of this agenda. [Captions can be enabled](#) if participating remotely via WebEx.

Sign Language Interpretation is also available upon request. If requesting remote Sign Language Interpretation, please submit an accommodation request a minimum of four (4) business hours prior to the start of the meeting. Allowing a minimum of 48 business hours for all other accommodation requests (for example, for other auxiliary aids and services) helps ensure availability. To request accommodation, please contact Bridget Badasow at bridget.badasow@sfgov.org.

LANGUAGE ACCESS

Per the Language Access Ordinance (Chapter 91 of the San Francisco Administrative Code), Chinese, Spanish and or Filipino (Tagalog) interpreters will be available upon requests. Meeting Minutes may be translated, if requested, after they have been adopted by the Commission. Assistance in additional languages may be honored whenever possible. To request assistance with these services please contact bridget.badsow@sfgov.org at least 48 hours in advance of the hearing.

LANGUAGE ASSISTANCE 415.646.4470: For free interpretation services, please submit your request 48 hours in advance of meeting./Para sa libreng serbisyo sa interpretasyon, kailangan mag-request 48 oras bago ang

miting./Para servicios de interpretación gratuitos, por favor haga su petición 48 horas antes de la reunión./ 如果需要免費口語翻譯, 請於會議之前 48 小時提出要求。Đối với dịch vụ thông dịch miễn phí, vui lòng gửi yêu cầu của bạn 48 giờ trước cuộc họp./ Для бесплатных услуг устного перевода просьба представить ваш запрос за 48 часов до начала собрания./ Pour les services d'interprétation gratuits, veuillez soumettre votre demande 48 heures avant la réunion./ 무료 통역 서비스를 원하시면 회의 48 시간 전에 귀하의 요청을 제출하십시오./ 無料通訳サービスをご希望の場合は、会議の 48時間前までにリクエストを提出してください。 /บริการให้ความช่วยเหลือในหลายภาษา ด้านภาษาฟรี ณ ที่ประชุม

To assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City to accommodate these individuals.

PROHIBITION OF SOUND PRODUCING DEVICES

Sound-Producing Devices Prohibited: The ringing of and use of mobile phones and other sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal of any person(s) responsible for the ringing or use of a mobile phone, pager, or other similar sound-producing electronic devices (67A.1 Sunshine Ordinance: Prohibits the use of cell phones, pagers and similar sound-producing electronic devices at and during public meetings).