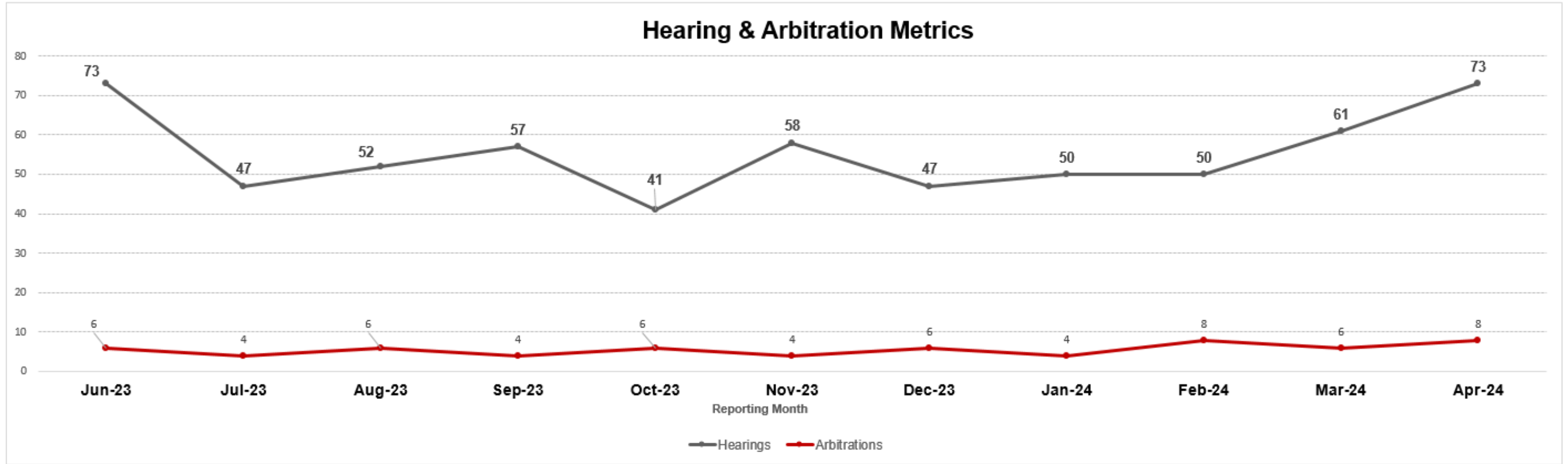


Shelter Client Advocate Arbitration and Hearing Report

May 28th, 2024



	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
Total Hearings	73	47	52	57	41	58	47	50	50	61	73
Outcomes											
Upheld	13	6	5	9	5	•	1	8	9	10	10
Modified	0	2	0	1	2	•	0	3	0	0	1
No Show	28	15	21	20	11	•	18	18	18	25	28
Second Chance	14	15	6	10	3	•	9	7	8	16	26
Overtured	10	4	12	5	11	•	6	5	9	3	7
Withdrawn	8	5	3	1	1	•	7	5	2	5	0
No Data	0	0	5	11	8	58	4	0	4	0	1
Total Arbitrations	6	4	6	4	6	4	6	4	8	6	8
Outcomes											
Upheld	0	1	0	0	1	0	0	2	0	0	0
Modified	0	0	1	1	0	1	0	1	2	1	1
No Show	0	1	0	0	1	1	3	1	2	3	3
Second Chance	0	1	2	2	1	1	2	0	1	1	3
Overtured	3	1	3	1	2	1	1	0	1	1	0
Withdrawn	1	0	0	0	0	0	0	0	1	1	0
Settled Before Arbitration	2	0	0	0	0	1	0	0	0	0	1
No Data	0	0	0	0	1	0	0	0	0	0	0