

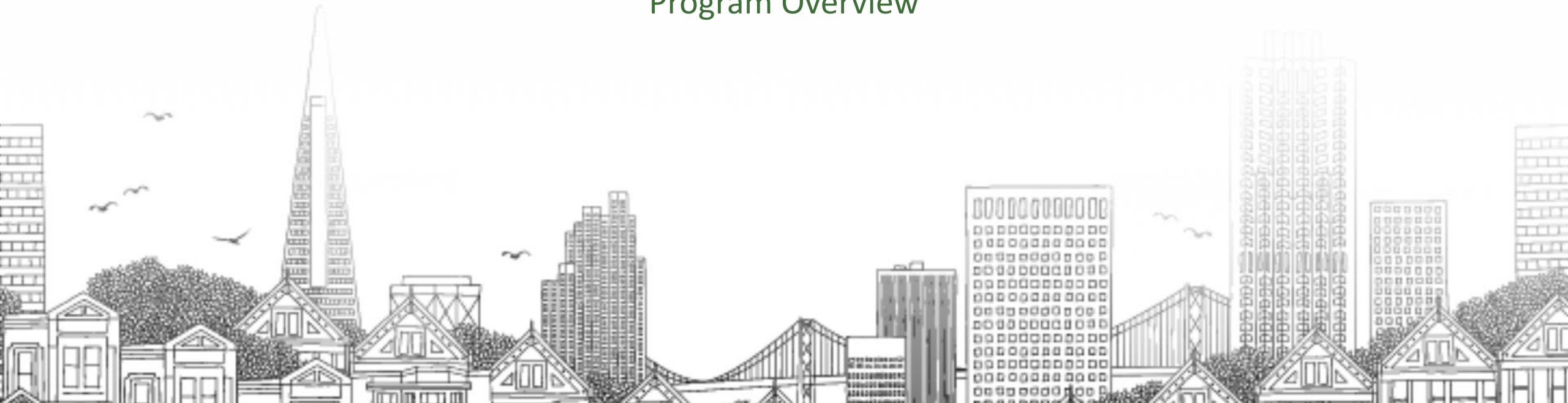


DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Housing Quality Standards (HQS) Inspection Program

## SUPPORTIVE HOUSING PROGRAMS

### Program Overview



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Program Overview



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SHP HQS Pilot Recap



# Program Overview

# Overview of SHP-HQS Inspection Program

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HSH's Supportive Housing Programs (SHP) team will launch the Housing Quality Inspections (HQS) program in Summer 2024.

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Tenant-occupied, locally-subsidized permanent supportive housing (PSH) units will be inspected biennially (every other year).\*

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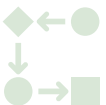
HSH has contracted with Nan McKay to carry-out HQS inspections by certified HQS inspectors.

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HQS Inspections are conducted in a manner that aligns with procedure found in [HUD Regulations](#).



*\*Subject for funding availability.*



# Overview of SHP-HQS Inspection Program (cont'd)



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Inspection date/time will be scheduled in coordination with property management.

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Tenants will be notified of the inspection date/time by mail at least 2 weeks prior to date of inspection; property management will post 24-Hr Notice of Entry on tenants' doors day prior to inspection.

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Tenant and property manager will be notified if a unit fails inspection; issues that are the responsibility of property management/owner must be resolved before re-inspection – generally within 30-days.

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Tenant-responsible issues (e.g., hoarding, excess clutter/debris) must be resolved within 90 days. Support services will be notified and is expected to offer necessary supports. Property management conducts walkthrough within 90 days to confirm tenant issues are resolved.





# Program Data

# PSH Portfolio

## By the Numbers

Total Number of PSH Sites	150
Number of PSH Sites with Locally-Subsidized Units	105
Total Number of PSH Units	9203
Number of Locally-Subsidized Units	6391
Number of Tenant-Occupied, Locally-Subsidized Units	5497*

*\*As of 2/28/2024.*

[Click here to view site-specific listing and data](#)

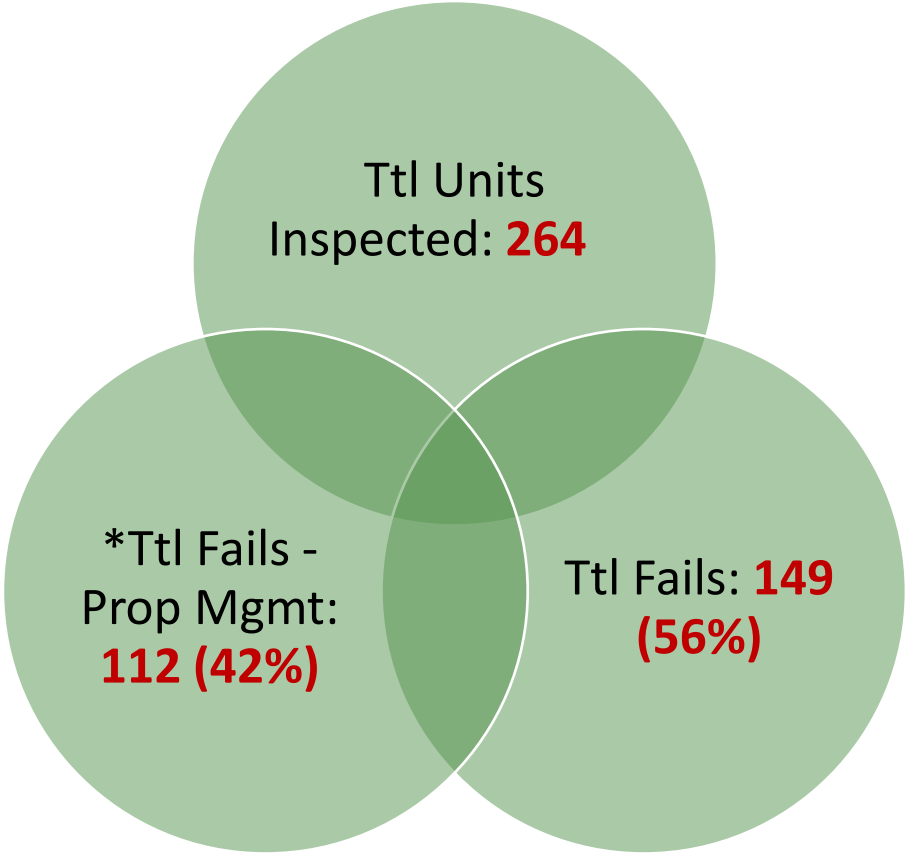




# SHP HQS Pilot Recap



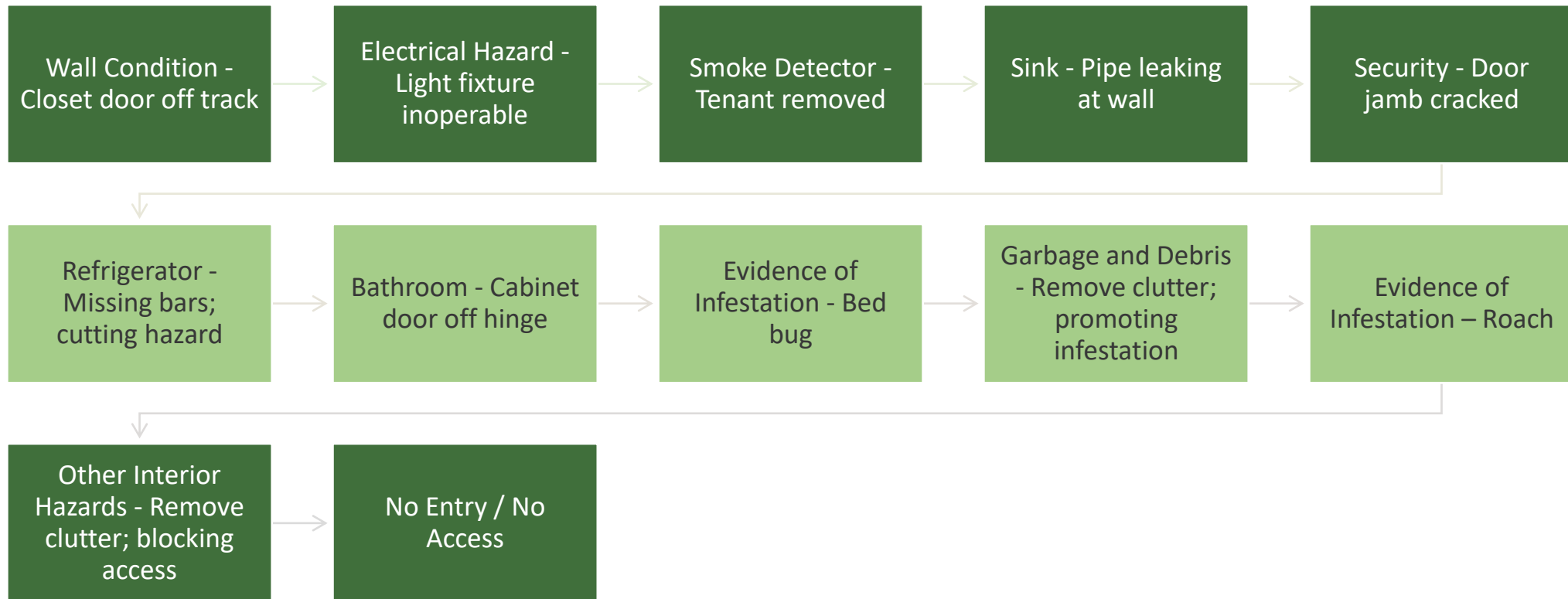
# SHP HQS Pilot Recap: Stats



	Site 1	Site 2	Site 3	Site 4	Site 5
Pass	12	14	44	38	7
Fail (Property Mgmt)	4	5	39	28	36
Fail (Owner)	0	0	0	0	0
Fail (Tenant)	4	0	18	13	2
Total Inspected Units	20	19	101	79	45
Fail Percentage	40% (20%)*	26% (26%)*	56% (39%)*	52% (35%)*	84% (80%)*



# SHP HQS Pilot Recap: Common Issues Found



Thank you.

