

# LHCB Presentation

**Requesting Approval to Establish a  
Lived Expertise Workgroup for Project  
Review and Rank**

July 1, 2024

May 7, 2021



# Background

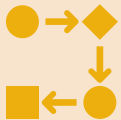
# Improving the SF CoC's NOFO Score



During the 2023 Continuum of Care (CoC) Funding Competition the CoC's application received a score of 154.25 out of 200 possible points.



HSH program and data staff are working together on a plan for improving the CoC's Notice of Funding Oppportunity (NOFO) score.



To support this work, Homebase put together a debrief of the 2023 NOFO score, outlining areas for improvement.

# Improving the SF CoC's NOFO Score – Focus Areas

## Data Quality

- Homeless Management Information System (HMIS) Data Quality
  - Income and benefits
  - Exit destinations
  - Completing Annual Assessments
- Housing Inventory Count (HIC)

## Improving System Performance Measures (SPM):

- Ensuring all providers are capturing data in the HMIS correctly so their outcomes are accurately reflected in the overall SPMs.
- Ensuring Rapid Rehousing units are accurately reported as online **and filled**.

## Engaging People with Lived Expertise of Homelessness (PWLE)

- Sharing decision making power with PWLE
- Involving PWLE in the development, or revision, of the local competition process and project ranking criteria.
- Involving PWLE in the project ranking process.



# **NOFO Questions about Engaging PWLE**

# Section 1D-11 Involving PWLE in Service Delivery and Decision Making

Outreach efforts to engage those with lived experience of homelessness in leadership roles and decision-making processes.

PWLE participate in CoC committees, subcommittees, or workgroups

PWLE are included in the development of the local competition and project ranking

Professional development and employment opportunities are provided to PWLE either within the CoC or by CoC membership organization

Feedback is routinely gathered from PWLE on their experiences receiving assistance and the steps the CoC takes to address challenges raised by people with lived experience of homelessness

**PWLE must be currently experiencing homelessness or have been homeless within the last 7 years. Full points are available PWLE engaged in local CoC planning and engagement includes people experiencing unsheltered homelessness.**

# Verification of the CoC's Engagement of PWLE

Applicants must include a letter signed by the Lived Experience Workgroup as part of their CoC Application. Additionally, counts of the following must be included in the response to 1D-11a

PWLE included in the decision-making processes

PWLE who participate in CoC committees, subcommittees, and workgroups

PWLE included in the development of the CoC's local competition and ranking process

PWLE included in the development or revision of the CoC's coordinated entry process

**PWLE must have been homeless within the last 7 years or are currently program participants. Full points are available if there is more than one person with lived experience of homelessness engaged in local CoC planning and at least one person with lived experience came from an unsheltered situation.**



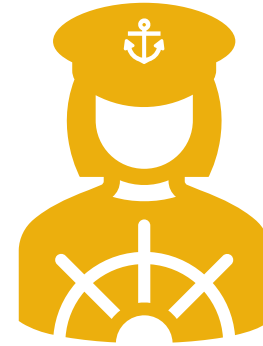
# Proposed Strategy



# Ask of LHCB Members



Support in Leading Efforts to Increase Participation by People with Lived Expertise in CoC Planning and Decision Making



Volunteers to Chair NOFO Lived Expertise Workgroup

# Proposed Action Steps

Identify Stakeholders

Recruit Workgroup Members

Establish Guidelines

Facilitate Discussions

Document Feedback

Report Findings

Follow Up

# Considerations

Compensation for Lived  
Expertise Workgroup  
members

Scheduling

Training for Workgroup  
members

Recent Experiences of  
Homelessness

# Considerations

## Compensation:

- HSH understands the importance of compensating Lived Expertise Workgroup members for their time and work on CoC projects.
- They are in the process of developing a plan for compensation.

# Considerations

## Scheduling:

- Meetings should be held at times and in locations that are accessible by Lived Expertise Workgroup members.
- Work with Lived Experience Workgroup members to determine if they have the technology to participate meaningfully in virtual meetings.

# Considerations

## Training for Workgroup Members:

- Provide training and education to Lived Expertise Workgroup members so they come into application ranking and review meetings familiar with the NOFO concepts and requirements.
- Compensation and scheduling considerations will apply to Lived Experience Workgroup members' time in training as well as their work with the application rank and review process.

# Considerations

## Recent Experiences of Homelessness:

- The questions in the 2023 NOFO regarding PWLE, indicate that PWLE must have been homeless within the last 7 years or are currently program participants.
- Full points are available if there is more than one person with lived experience of homelessness engaged in local CoC planning and at least one person with lived experience came from an unsheltered situation.



# **Collaborative Potential Between CES and NOFO Lived Expertise Workgroups**



# Collaborative Potential Between CES and NOFO Lived Expertise Workgroups:

## Shared Insights:

Exchange of insights and perspectives on systemic challenges and effective solutions.

## Mutual Support:

Provide mutual support by advocating for comprehensive services and equitable funding.

## Enhanced Advocacy:

Joint advocacy efforts to ensure funding priorities align with real community needs identified through coordinated entry.

## Cross-Training:

Opportunities for cross-training to enhance understanding of each other's roles and contributions.

## Feedback Loop:

Establish a feedback loop where NOFO projects can be informed by the experiences and feedback from coordinated entry processes.

## Inclusive Decision-Making:

Promote inclusive decision-making by integrating diverse perspectives from both workgroups.

## Strategic Alignment:

Align strategies to maximize impact on reducing homelessness and improving outcomes for individuals with lived experience.

## Community Engagement:

Collaborate on community engagement initiatives to gather broader input and support for initiatives.

## Continuous Improvement:

Drive continuous improvement in both coordinated entry and NOFO processes through shared learning and innovation.



# Questions

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