



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# HSH PSH Placements Clinical Review Process

8/13/2024





California Department of  
**Housing and Community  
Development**

“People with disabilities are the most likely population to experience homelessness, be rent burdened or unable to afford housing, and face the highest rates of housing discrimination.”

Source: Final 2020 Analysis of Impediments to Fair Housing Choice

# PSH Support and Higher Level Services

**Permanent supportive housing (PSH):** Permanently subsidized housing placement with on-site housing retention and case management support.

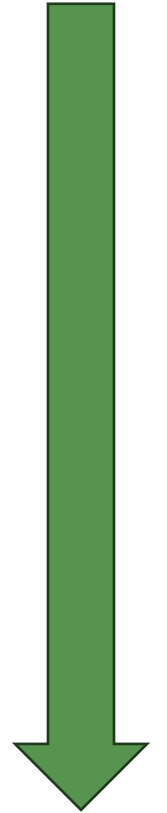
- **Site-based PSH:** Unit is in a PSH building with support services on site
- **Scatter site PSH:** Placement is on the private rental market. Remote services are available, but site-based placement is preferable for clients who would struggle to live independently.

**PSH with augmented services:** PSH placement with a connection to additional outside services, e.g. Meals on Wheels, a professional in-home caregiver (IHSS Homebridge), or all-inclusive services for the elderly (OnLok)

**PSH with nursing support:** Nursing assessment, support linkage to primary care, medication management, assessment/triage for ED/ hospitalization, collaboration with primary care team in chronic disease management.

**PSH with augmented services:** Skilled nursing care, primary and specialty care navigation, assistance with medication management, medical case management, assisted daily living, and hospice end-of-life care.

**Skilled Nursing Facility / Residential Care Facility:** More extensive on-site medical supervision.



# Clinical Assessment for PSH Services and Accommodations



Refer client for review if they believe client may need services beyond baseline PSH

Shelter case manager

Housing navigator

On-site support services

Clinician

# Clinical Assessment for PSH Services and Accommodations



Refer client for review if they believe client may need services beyond baseline PSH

Review request, along with clinical record and make a recommendation for appropriate placement/services

Shelter case manager

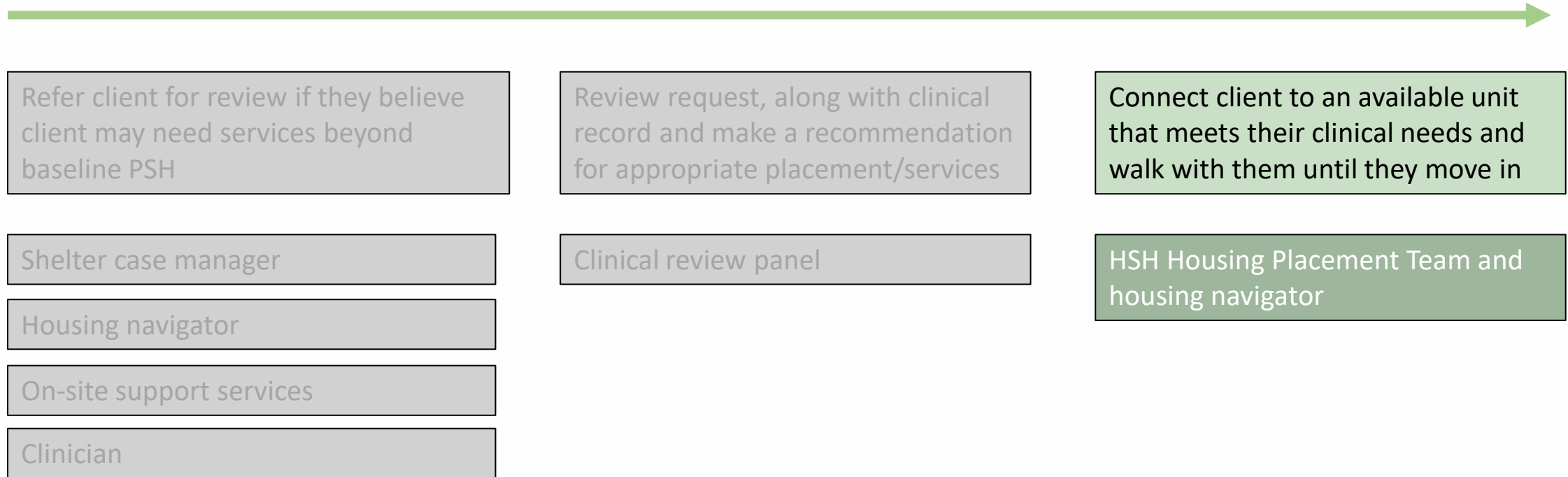
Clinical review panel

Housing navigator

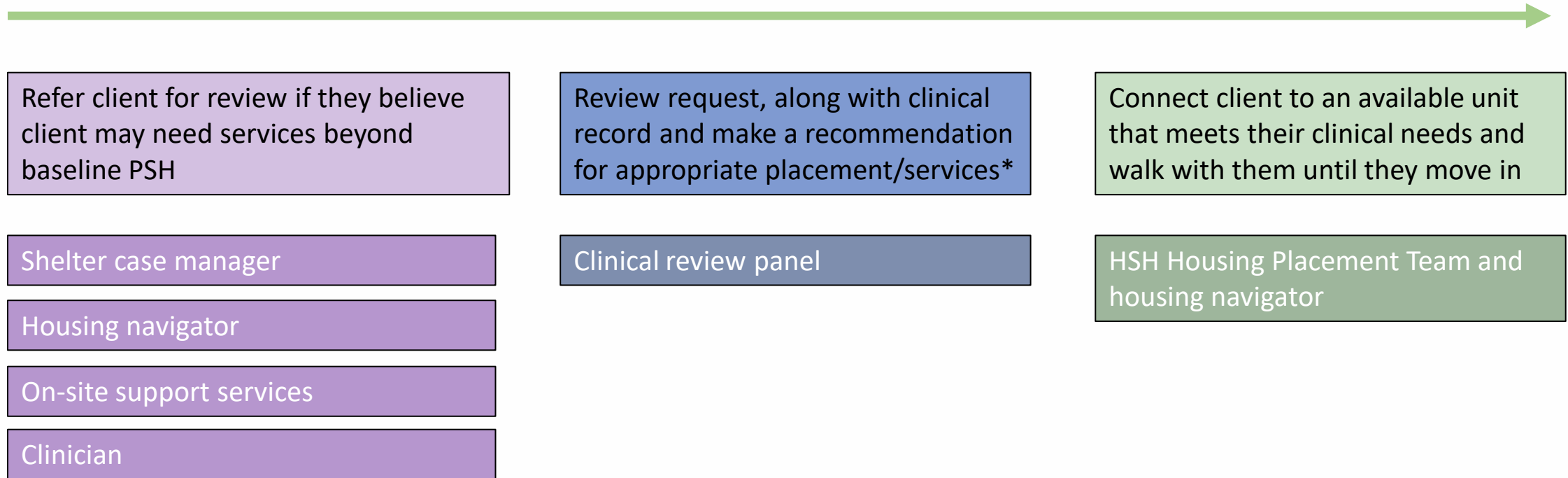
On-site support services

Clinician

# Clinical Assessment for PSH Services and Accommodations



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\*Accommodation requests for which supply is not a constraint (e.g. elevator access) are not subjected to clinical review

“We often hear how isolating it can be when hospitalized for a long period of time. Remaining at home allows people to be surrounded by their friends and their community and receive personalized care by providers with whom they have built a relationship.”

--Katie Lamont Co-CEO and COO, Tenderloin Neighborhood Development Center



# Questions and Discussion