

**Commission Members:**

**Dr. Jonathan Butler (Chair)**  
**Christin Ebans (Vice-Chair)**  
**Katie Albright**  
**Dena Aslanian-Williams**  
**Bevan Dufty**  
**Joaquin Guerrero**  
**Sharky Laguana**

**Commission Secretary**

**Bridget Badasow**

**Mayor**  
**London Breed**

**Shireen McSpadden, Executive Director**  
**Department of Homelessness and Supportive Housing**

## **City & County of San Francisco Homelessness Oversight Commission (HOC) Meeting**



### **Meeting Minutes**

Homelessness Oversight Commission (HOC) Regular Meeting

Meeting Date: Thursday, June 6, 2024

9:00 AM

1 Dr. Carlton B. Good Place  
Room 416, City Hall

Members of the Homelessness Oversight Commission will attend this meeting in-person. Members of the public are invited to observe the meeting in-person or remotely online as described below. Members of the public attending the meeting in person will have an opportunity to provide public comment on every action or discussion item. In addition to in-person public comment, the Commission will hear up to 10 minutes of remote public comment on each action or discussion item.

The Commission will hear remote public comments on items in the order that commenters add themselves to the queue to comment on the item. Because of the 10-minute time limit, it is possible that not every person in the queue will have an opportunity to provide remote public comment. Remote public comment from people who have received an accommodation due to disability (as described below) will not count toward the 10-minute limit. Members of the public are encouraged to provide public comment via email. Send an email to the Commission Secretary [bridget.badasow@sfgov.org](mailto:bridget.badasow@sfgov.org) by 5pm the day before the meeting to ensure your comment is received by the Commission in advance of the meeting.

Additionally, copies of today's agenda, minutes and "all" presented items can be found on the San Francisco Department of Homelessness and Supportive Housing (HSH) website. <https://hsh.sfgov.org/commission-and-committees/>

The HOC inaugural meeting can be seen in its entirety on SFGovTV  
[https://sanfrancisco.granicus.com/ViewPublisher.php?view\\_id=227](https://sanfrancisco.granicus.com/ViewPublisher.php?view_id=227)

**Homelessness Oversight Commission Members:**

Dr. Jonathan Butler, Chair  
Christen Evans, Vice Chair  
Katie Albright  
Dena Aslanian-Williams  
Bevan Dufty  
Joaquin Whit Guerrero  
Sharky Laguana

**Department of Homelessness and Supportive Housing (HSH) Executive Director**  
Shireen McSpadden

**Commission Secretary**  
Bridget Badasow

**Deputy City Attorney**  
Adam Radtke

**ORDER OF BUSINESS:**

1. **CALL TO ORDER**

**Chair Butler** called the meeting to order at 9:05 am and read the Ramatush Oholone Land Acknowledgement.

2. **ROLL CALL**

Present: Chair Jonathan Butler  
Vice Chair Christen Evans  
Dena Aslanian Williams  
Bevan Dufty  
Sharky Laguana

Absent: Katie Albright  
Joaquin Guerrero

Present: Executive Director Shireen McSpadden  
Present: Deputy City Attorney Adam Radtke

3. **ANNOUNCEMENTS REGARDING SOUND PRODUCING DEVICES DURING THE MEETING**

**Commission Secretary** made the prohibition of sound producing devices announcement.

**4. ANNOUNCEMENTS BY THE CHAIR**

The Chair wished Vice Chair Evans a belated happy birthday and recognized the Juneteenth holiday, Pride month, and D-Day.

The Chair went on to mention that Lauren Hall came to present to the HOC regarding the deaths that were happening in some of the housing and shelters. The Chair stated that he and Lauren continue to have conversations around the deaths and that the HOC is taking this matter seriously.

**5. APPROVAL OF THE May 2, 2024, MEETING MINUTES**

**PUBLIC COMMENT**

No Public Comment

On motion to approve the May 2, 2024, HOC Meeting minutes.

AYES: Butler  
Evans  
Aslanian-Williams  
Dufty  
Laguana

Absent: Albright  
Guerrero

Action: May 2, 2024, Minutes Adopted.

**6. COMMUNICATIONS**

No communications

**7. EMPLOYEE RECOGNITION**

HSH Executive Director Shireen McSpadden and the HOC Chair, Jonathan Butler honored Miguel Perdices, Teresa Lee, Arianna Isolani, Vincent Bryne, Tiffani Baggett and John Patton from HSH’s Housing Placement Team. Executive Director McSpadden thanked the team for the wonderful work that they’ve done throughout the months.

**8. DIRECTOR’S REPORT**

The Executive Director wished the Commission and audience a happy Juneteenth and announced that HSH will celebrate their Juneteenth Wednesday June 12, 2024, at the George Davis Senior Center in the Bay View. Executive Director McSpadden began her report by mentioning the release of the Mayor’s proposed City budget for Fiscal Years (FY) 2024-25 and 2025-26 and stated that the annual \$15.9 billion for FY 2024-25 and \$15.5 billion for FY 2025-26 continues to prioritize and deliver investments for San Francisco’s residents, workers and visitors, while closing a significant deficit. While the two-year proposed budget has an overall increase caused by large enterprise departments and their capital projects, the City’s general fund remains generally flat.

Despite post-pandemic challenges, San Francisco has made significant progress to deliver a clean and safe City, move people off the street and into shelter and housing, advance economic revitalization efforts, support workers and families, and create opportunities to further San Francisco as a global destination and leader in innovation. The Mayor's proposed budget will build on this progress, while making the tough budget decisions to deliver a balanced budget in the face of a \$789 two-year deficit.

Key Priorities funded in the Mayor's proposal include:

- Building on improvements in public safety by expanding law enforcement
- Investing in economic revitalization
- Helping people off the street and into shelter with a focus on a recent rise in family homelessness
- Delivering treatment options for those struggling with substance use disorders
- Expanding landmark early education and childcare policies to support more families
- Maintaining rainy day reserves for future needs
- Building on government operations reform work to increase accountability

HSH's Chief of Finance and Administration, Gigi Whitley will present on the HSH budget as included in the Mayor's budget proposal which was issued last Friday. Director McSpadden stated that this is an extremely tight budget year, and every City department has received general fund cuts to help balance the Citywide budget. While HSH does have some general fund cuts, there are also some exciting new investments proposed, especially for young adults and families. The budget is far from complete at this point and is now with the Board of Supervisors. HSH will have two budget hearings in June before final deliberations and decisions are made by July 1, 2024. Executive Director McSpadden encouraged everyone to stay engaged in the process as the budget makes its way through the Board phase.

Next, the Executive Director reported on the Black Indigenous, and People of Color (BIPOC) Equity Fund and stated that HSH has been working on a grant opportunity to support capacity building for BIPOC led organizations serving marginalized communities in San Francisco. Due to legal limitations in state law, HSH is required to revise and reissue the solicitation of interest and cancel the preliminary funding notifications that HSH made to partners. HSH is working diligently with the City Attorney's Office to revise the language in the Solicitation of Interest to comply with all state and federal laws, including Prop 209, and determine eligibility to prioritize the organizations that serve underserved and marginalized homeless communities in San Francisco. Once the Solicitation of Interest is approved, HSH will relaunch the Fund and allow all previous applicants to resubmit their applications in alignment with the new solicitation requirements. HSH acknowledged and apologized for the unfortunate impact this change will have on organizations but ensured that they are working to remedy the situation and relaunch the fund to ensure all providers are able to continue their work. HSH remains deeply committed to the City's Home by the Bay values of equity, justice, quality and innovation and is eagerly moving ahead with reforms and opportunities to advance these values.

Moving forward, the Executive Director touched on housing exit data and mentioned that last month Commissioner Evans requested that the Director's Report included information related to exits from housing, including numbers, reasons and destinations. Unfortunately, this data was not ready for today's Director's Report, but HSH is committed to providing this data in the August report and then quarterly going forward.

The 2024 Point-in-Time (PIT) Count took place on January 30, 2024. That night, teams of skilled outreach workers and volunteers walked or drove routes covering the entire city of San Francisco to count the number of people experiencing unsheltered homelessness. Also included in the count were the number of people staying in shelters

and transitional housing. In February, HSH administered a survey to gather more information regarding people experiencing homelessness in San Francisco, including demographic information. More information on the PIT Count preliminary findings can be found in the Director's Report on the HSH website under *Commission Oversight* [hsh@sfgov.org](mailto:hsh@sfgov.org). The full report will be released in August 2024.

The Executive Director moved on to data updates related to each component of the Homelessness Response System and corresponding programmatic updates. Outreach stayed steady with 2,300 engagements in April. Going forward HSH will try to report on more than just Homeless Outreach Team (HOT) engagements but also focus on housing and shelter placements made by the team.

For the Fiscal Year to date (July 1, 2023 – April 30, 2024):

- HOT staff made 1,453 placements into shelter (these are shelter referrals that resulted in the client checking into the shelter)
- HOT made 2,192 referrals to Access Points for further client assistance/assessments.
- HOT made 56 direct placements into permanent housing through the Street to Home program

Coordinated Entry (CE) assessments increased slightly with 1,210 assessments conducted in April. This increase was mostly at the HSH adult access points.

The Local Homeless Coordinating Board (LHCB) hosts a monthly CE Subcommittee meeting on the second Tuesday of each month. This is the forum in which CE redesign work is regularly done and reported on. HSH is also starting a new partnership with the Department of Public Health's Shelter Health Program. Shelter Health providers will now be Access Partners and able to bring CE to the guests who use their services in HSH shelters. The team plans to serve at least 120 people with CE enrollments and assessments in shelter and will be an excellent complement to the work that the shelter case managers are providing.

Updates on people at risk of homelessness served through the HSH homelessness prevention programs included:

- Between July 2023 and April 2024, 1,266 households were served with a total of \$8.4M in financial assistance to prevent an episode of homelessness. Approximately 50% of the financial assistance paid for back rent so tenants could remain in their current housing.

HSH had 80 problem solving resolutions in April and assisted 856 households this fiscal year with over \$2.7M in flexible financial assistance to end their homelessness.

Last month the Executive Director reported that HSH and the Human Services Agency (HSA) have partnered on a new public dashboard focused on relocation assistance which is a subset of the problem-solving resolutions. The dashboard reflects all the relocation assistance provided by both agencies across three programs. To date this fiscal year the dashboard revealed that the City has helped 357 people, or an average of 32 people per month, reunite with family or friends and relocate to a community outside of San Francisco. HSH's problem solving program is the most significant source of this assistance.

HSH also has an online dashboard tracking inventory for our housing programs. HSH funds over 13,300 units of housing across our system of care including site-based supportive housing, scattered site supportive housing, rapid re-housing and the housing ladder program.

Housing placements dropped slightly in April 2024 with 171 placements. 67% of tenants placed were adults, 17% transitional aged youth, and 16% were families with children. The Executive Director was excited to announce that last week HSH closed on the purchase of the property at 42 Otis Street. This property will provide 24 studio units of permanent supportive housing for young adults. HSH will be back before the HOC in the fall for approval on an operations and services agreement for this program.

Scattered Site Housing Program Updates included:

- The Flexible Housing Subsidy Pool grant agreements with Community Forward SF and TGI Justice Project were executed, and referrals began in May.
- HSH has tentatively awarded grant agreements to Abode Services and Mission Neighborhood Centers for the Shallow Subsidy Housing Program for adults (60 subsidy slots) and families (60 subsidy slots) respectively.
- HSH has also tentatively awarded the Flexible Housing Subsidy Pool for Women (50 subsidy slots) contract to Community Forward SF.

The FY23-24 budget included \$10M in general funds to support capital improvements in older PSH buildings. These funds allow HSH to issue a second round of funding to address capital needs in permanent supportive housing buildings.

- The purpose of these grants is to support improvements in older supportive housing sites and to enhance the quality of these sites for supportive housing tenants.
- Awards range from \$50K to \$500K per site.
- Nonprofit-owned and Nonprofit- or City- Master Leased buildings were eligible for this funding opportunity.

HSH received 54 requests for \$14.8M. 65% of the requests were for master leased properties and 35% for nonprofit owned buildings. HSH has awarded \$10.4M to 38 projects in these capital improvement grants. Funding notices for these new grants were announced in May and HSH will begin distributing them in July via new or modified agreements. This \$10.4M investment will impact nearly 3,000 formally homeless households in 38 permanent supportive housing sites.

Funding notices to address capital improvement needs in older Permanent Supportive Housing (PSH) buildings funding were announced in May and HSH begin distributing them in July via new or modified agreements. This \$10.4M investment will impact nearly 3,000 formally homeless households in 38 PHS sites.

As of May 23, 2024, HSH had 3,266 units of shelter capacity and 94% occupancy rate.

The Executive Director reminded the audience that the public dashboard is available on the HSH website and refreshes every Monday and Friday.

The Compass Urgent Accommodation program for Families and Pregnant Persons is in process of expanding program capacity by adding 35 vouchers this fiscal year.

- This will bring the voucher slots from 15 to 50 in June.
- HSH also approved an additional 80 vouchers next fiscal year, funded for 18 months and will bring full capacity up to 130 voucher slots.

A new urgent accommodation voucher program for Trans-identified adults experiencing homelessness launched in May. These hotel vouchers will offer short-term hotel stays for Transgender, gender non-conforming & intersex (TGNCI)-identified adults, with a priority on adults recovering from gender affirming surgery who are unsheltered or sheltered in a congregate setting. SF Community Health Center is the provider operating the voucher program.

The MSC South shelter will undergo significant capital rehab beginning this August. HSH is working to make the needed improvements while minimizing the disruption to guests and bed capacity.

HSH in partnership with the (HSA), and DPH initiated two pilot programs at the Adante hotel. The Adante is a former Shelter in Place (SIP) hotel operated by Five Keys that is currently serving as a non-congregate shelter for adults in the Lower Nob Hill neighborhood. At this site five rooms are dedicated to clients utilizing the Journey Home partnership between HSH and the HSA. The pilot provides short shelter stays and travel assistance to people looking to reunite with family or friends outside of the city.

HSH is also piloting the Restore Program at the Adante. This is a partnership between HSH, DPH, and Code Tenderloin. HSH dedicated nine rooms for people being placed by Code Tenderloin overnight who are interested in accessing recovery and treatment programs but need an immediate safe place to stay. This pilot has been featured in a few news articles recently which we've linked to on the slide.

HSH is implementing a new Case Management training series for shelter providers that focuses on supporting shelter guests to access housing and helps providers to better meet the service objectives outlined in their contract.

Executive Director McSpadden will now include both the adult and family shelter waiting list updates in her report.

As of late May, 390 families were on the shelter waiting list. Of these families, 54 are currently staying in HSH supported family emergency shelter or hotels while they wait for placement into family shelter with individual rooms. Currently, there are 128 adults on the adult shelter waiting list. 577 adults joined the waiting list in April. The average time on the list is 13 days (for adults who accepted placement offers). Also in April, 158 adults were placed into shelter from the reservation system.

As you know, San Francisco is experiencing a rapid spike in family with children experiencing homelessness. To address this growing need, the Mayor's budget proposal includes a significant new investment in family homelessness.

#### The Need

- San Francisco is seeing a doubling of the family homelessness waiting list beginning this fall compared to the prior year
- Data show COVID-effect on family homelessness, with job loss the main driver of increases in unsheltered families
- As of the end of May, 390 families were on the waitlist for emergency shelter and HSH shelter capacity was maxed out
- 140 families are waiting for rapid rehousing subsidies, but HSH has had to close the housing queue due to a lack of new slots
- Based on current trends, HSH expects to add 113 families to the shelter waitlist each month, totaling approximately 2,030 families over the next 18 months.

HSH has already made several reforms in the family shelter system to improve efficiency including:

- Ending onerous verification of unsheltered homelessness and
- Implementing same-day shelter referrals and no longer holding beds for 72 hours for families

Last month the Mayor announced an immediate 35 additional hotel vouchers for emergency shelter that will serve 150 more families in a year.

Based on HSH's advocacy, the Mayor has proposed a \$37.6M investment to address family homelessness including:

Shelter: Add 80 Emergency Shelter Hotel Rooms to the System

- Increase hotel vouchers for emergency shelter to serve 480 families over the next 1.5 years.
- Impact: Reduce shelter waitlist by 25%
- Cost: \$8.7 million

Housing: Additional Rapid Rehousing Slots

- Increase rapid rehousing and shallow rent subsidies by 165 slots.
- New slots *plus estimate turnover* in existing rehousing would provide 405 slots over 2 years
- Impact: Rehouse 45% of families in housing queue (405 of 910 families)
- Cost: \$28.9M
- 50 new slots of TAY family rapid rehousing

Funding the Safer Families Plan:

- \$20M already appropriated for family housing in the Our City, Our Home Prop C fund balance
- \$17.6M additional accrued Prop C interest
- Requires legislation to lift the Prop C rapid rehousing cap of 12% and allocate the interest in the total Prop C fund to be allocated exclusively to family housing and shelter
- Does not impact other OCOH funding priorities such as TAY housing

Next, Executive Director McSpadden provided legislative updates.

On the local legislative side HSH has pieces of legislation for grant agreements that are in the legislative process:

- Six of the grant agreement amendments before you in March and April are anticipated to be heard by the Board of Supervisors in May (Urban Alchemy's 711 Post, and 33 Gough, Compass' Family Housing Ladder, and Flexible Subsidy Pool, Conard House's McAllister Hotel, and Hamilton Families Housing Solutions)
- Three of the agreements before you today are in the introduction process with hearings tentatively calendared for May (ECS' Flexible Subsidy Pool Program, Housing Navigation, and the new agreement with Meals on Wheels).

Additionally, HSH presented at three hearings called by the Board of Supervisors (BOS) about our work in April:

- Pre-Budget Hearing on homelessness and supportive housing
- Elevator Modernization NOFA; and
- Family Homelessness Response System

Upcoming legislation this summer:

- Authorization for HSH to enter into a grant agreement with the San Francisco Health Plan for the Housing and Homelessness Incentive Program (HHIP) funding
- Accept and expend for a state Homekey grant award for 685 Ellis
- In May, HSH leadership presented at a hearing called by Supervisor Safai on the implementation of the Homelessness Oversight Commission



The Homelessness, Housing, Assistance and Prevention (“HHAP”) state grant is a critical source of state funding that San Francisco relies on to make needed investments in homelessness and housing programs.

Since 2020, San Francisco has received more than \$143 million in HHAP grant funds supporting a number of initiatives including:

- Shelter-in-place hotels during COVID, which provided temporary housing to vulnerable individuals experiencing homelessness. There were a total of 1,691 rooms or beds available through HHAP-funded SIP hotels during COVID.
- San Francisco’s navigation centers, including a dedicated transition-aged youth (TAY) navigation center. HHAP-funded navigation centers provide 973 shelter beds.
- The development of the Department on Homelessness and Supportive Housing’s strategic framework, “Home by the Bay.”

Despite many years of advocacy at the state level, there is still no ongoing commitment of funding dedicated to localities for homelessness. Given the uncertainty of Homelessness Housing Assistance and Prevention (HHAP) funding from year to year, San Francisco has practiced good fiscal management by prioritizing one-time eligible costs when possible, and implementing multi-year spending to ensure that HHAP grant investments can sustain prior year programmatic investments made with one-time funding. If there was a reliable and consistent state funding source, San Francisco could spend grant funds very differently.

A cut to HHAP funding would be extremely problematic for San Francisco and could result in a cut to shelter beds. Since 2022, the department has reduced the number of people living on the streets or in tents by 13% by expanding shelter capacity. In fact, the number of people staying in shelters the night of the 2024 PIT Count increased 39%. This corresponds with a 28% increase in available shelter beds since 2019. More people experiencing homelessness in San Francisco are staying indoors than ever before. This is in part due to the funding from HHAP, and a cut to that could reverse that positive trend.

Last year, HSH requested that the Governor commit \$2B in ongoing investment in the HHAP program on an annual basis in order to ensure sustained investments to end homelessness. The Governor’s revised budget, released in earlier May did not include future HHAP funding but the Legislature’s budget agreement, released last week, included \$1B for HHAP 6. Executive Director McSpadden stated that HSH will continue to advocate for substantial and ongoing state funding to address the homelessness crisis and encouraged the HOC to join the advocacy effort.

The Executive Director provided advisory body updates including:

- The two open seats on the Local Homeless Coordinating Board that the Commission must consider appointing soon. The June meeting focused on the approval of Continuum of Care and Emergency Solutions Grant desk guide and the approval of the FY24 Notice of Funding Opportunity Scoring Tool.
- The Shelter Monitoring Committee last met on May 15<sup>th</sup> but there was no quorum. One of SMC’s 12 seats (Seat 1) remains unfilled. Next meeting is scheduled for June 19, 2024. You will hear later today from the Shelter Monitoring Committee staff and Chair Diana Almanza who will present their annual report.
- The Shelter Grievance Advisory Committee has 3 vacant seats and will hold their next meeting on June 18th.

Executive Director McSpadden provided HSH Equity Office updates:

- TAY Youth Convening Workshops: The Equity Office supported the recent Strategy Planning and Performance Teams workshop with TAY providers to support the Home By The Bay Strategic Plan's equity work. Equity Office staff presented intersectional data concerning the TAY populations and discussed strategies to redress racial and gender-based disparities amongst the TAY population.
- CE Prioritization Working Group: The Chief Equity Officer, Anthony Bush has also been supporting CE Re-prioritization strategy to consider more equitable and responsive factors in the CE scoring process to ensure that HSH is first serving the most vulnerable populations experiencing Homelessness in San Francisco. The Chief Equity Officer will continue to partner with this group to provide both Providers and HSH staff guidance with this process.

The Executive Director next provided an update on the re-housing work of the Hope House program participants. As you know, HSH ended their contractual relationship with the United Council on Human Services and has been gradually winding down the Hope House and Hope House for the Veterans program. Existing and eligible tenants were offered a unit in the City's permanent supportive housing portfolio or a time limited rental subsidy that they can use in the private market. For leases where the tenant qualifies for the federal subsidy and the unit meets the standards of the federal subsidy, a new lease can be negotiated but in the vast majorities of these cases the tenant will need to move to a new unit. There was a total of 84 clients enrolled in this program when HSH began the winddown.

As of April 25, 2024:

- Current number of clients housed – 70.
- Number of clients remaining to be housed – 14

Status of 14 unhoused clients:

- 13 engaged in rehousing efforts.
- 4 placed in FHSP and 2 placed in TAY FHSP in the past 30 days to offer new housing options.
- 1 unhoused client over income for rehousing is not engaging Problem Solving Services.

Executive Director McSpadden provided an update on the continual outreach and housing placement of the Lake Merced RV Community:

- Continued progress at Lake Merced to move people out of vehicle encampments and into long term housing solutions.
- HSH is working with SFTMA to coordinate outreach before enforcement of regulations.
- HSH moved 21 households into housing.
- HSH anticipates MTA changing their parking regulations shortly and we will be hosting a final service and housing fair in the area prior to the change in regulations. This will better help HSH staff to connect with people who have recently moved into the area and did not connect with services during our original outreach push.

The Executive Director shared a success story about a family living out on Winston Drive:

*When San Francisco resident Zoila M. was laid off from her hotel cleaning job and couldn't afford her rent, she had nowhere to turn. Soon she was living in a friend's mobile home on Winston Drive. Zoila noticed the flyers about housing that were being posted by the San Francisco Homeless Outreach Team. She began responding to SFHOT's outreach and learning about paths to housing that provided advice and support. With that support, Zoila was able to complete an application for housing and connect with the housing nonprofit, Brilliant Corners. Zoila is very independent but appreciated the case management guidance she received that led to her housing in the*

*SOMA neighborhood. Says Zoila, "Securing a home is a priority that should be available for everyone." She is grateful for the city and nonprofit support and everyone who helped her along the way on her housing journey. Today, actively working and enjoying her new home, Zoila says, "I consider my Brilliant Corners housing coordinator part of my family. I know I can reach out anytime for support and advocacy to stay housed."*

In closing Executive Director McSpadden reminded the audience that HSH is hiring and appreciates any support by directing interested candidates to the San Francisco Department of Human Resources website for a list of open positions.

### **PUBLIC COMMENT**

**Chris Werklind**-Provided a statement to the Commission regarding the improper use of public health/safety systems such as but not limited to the HSH ONE System. Please see the statement attached at the bottom of minutes.

**Selina**- Asked for the release of the five-year subsidies that are a crucial part of the COH's response to ensure that families can receive assistance without undue delay. These subsidies are designed to be a long-term support mechanism, so families have the right to extend their subsidies up to the full five years.

**Yessica Hernandez**-Asked HSH to release the five-year subsidies. Families need that option as it is very difficult to bounce back after only one or two years.

**Jessica Middleton**-HSH and Felton institute have failed to close the loop related to Hope House closing its doors since February 2024. There are still landlords who have been ignored and not assisted with 5-6 tenants that are refusing to relocate. Jessica has been asking HSH and the Felton Institute for support since March 2024 and HSH has declined to support.

### **COMMISSIONER'S COMMENTS ON THE DIRECTOR'S REPORT**

**Commissioner Laguana** Shared the positive numbers from the PIT Count and thanked the HSH staff for significant improvements. Commissioner Laguana asked the Executive Director to give the Commission insights on why the numbers for family homelessness is up. The Commissioner asked for data articulated on a per capita basis and the possibility of setting up a control group to assess the effectiveness of our prevention programs.

**Commissioner Dufty**-Asked the Executive Director of the high numbers of homelessness with Veterans and asked if this is due to a diminution of federal support. Commissioner Dufty asked for a presentation on this subject in a future HOC meetings. The Commissioner inquired about the release of the five-year subsidies for unhoused families.

**Commissioner Aslanian Williams**-Asked about the Lake Merced RV community and if this also includes people living in vehicles. The Commissioner also inquired about prevention and how people can access HSH assistance.

**Vice Chair Evans**-Appreciated data on the PIT Count 2024. Vice Chair Evans would like to take a deeper dive into chronic and family homelessness during the August Commission meeting and to understand why the TAY homeless numbers are up. The Vice Chair would also like to understand the effectiveness of eviction to thwart more inflow. The Vice Chair also mentioned state funding and how the HOC can advocate for more stability on state funds.

**Chair Butler**-Highlighted the HSH staff and their job well done. The Chair stated that there is always room for

growth and improvement and would like to delve into the root causes of homelessness and to think about holistically how to prevent homelessness.

## **9. OLD BUSINESS**

No old business

## **10. Mayor's Proposed Budget Presentation FY2024-25 and FY2025-26.**

HSH Chief of Finance Gigi Whitley presented on the Mayor's Proposed Budget for FY 2024-25 and FY 2025-26.

### **PUBLIC COMMENT**

**Marnie Regen**-The Homeless Emergency Service Providers Association (HESPA) remains hopeful and strongly urged the Mayor to fully fund the interventions that they know work and that guide HSH's Home By the Bay plan. Marnie stated that the providers are very concerned about the PIT Count indicating increases in overall homelessness, chronic homelessness, and an increase in TAY and family homelessness

**Hope Kamer**-Noted that it's rare to feel hopeful when one works in homelessness, and for the first time Compass are feeling like the Mayor and the department are taking their calls for urgency seriously. Hope also thanked the folks at HSH who run the PIT Count and willing to iterate with Compass to acknowledging the very real scale of suffering. Hope asked that we hold prevention in an holistic way. The two-family resource centers in San Francisco are facing a \$700K cut over the next two years.

**Sherlyn Adams**-Acknowledged the department's work and moving forward with the investments in TAY. Sherlyn hopes that the department are able to get the investments out quickly so that they can begin to house more young people. Sheryln thanked HSH Chief Finance Officer, Gigi Whitley for the continued advocacy with the CODB.

**A public member**-Acknowledged the hard work of HSH staff and also reminded the HOC that there are some pretty amazing providers too. The public member stated that the value of prevention is an important one and that the implementation of Prop 1 is the significant reduction in prevention dollars to pay the debt service of the General Obligation (GO) bond. The public member stated that we need to pay attention to that because prevention works.

**Yesenia Lacayo**-Thanks HSH for the support with Buena Vista Horace Mann and their family shelter. There is an increase with Latin X population in the system especially the family shelters in the Mission District. Yesenia is very grateful to see the support and efforts in the youth programs and both adult and family access points because the support was not there before COVID. Yesenia sees success within her community and says it's a big help having people who speak that same language and can relate with the community culturally. Yesenia also appreciates the efforts with salary increases. Yesenia wants to be transparent and stated that when she sees budget cuts it's scary. Once traction is lost rebuilding trust with clients is hard. Yesenia would like to see more support and future funding for the older population.

**A member of the public**-Stated that they are being discriminated against and retaliated against. The public member that the system has excess flaws in its investigation mechanisms. The public member believes that the department needs to hear from the clients on the housing that is needed and that very often it's safer and cleaner to live in the shelters.

**CJ Ross**-Seconded and supported the public members statement above. CJ Ross stated that there is a real challenge for the Shelter Monitoring Committee to see complaints resolved in a way that eliminates the problem. This would address the human rights for the people at the bottom and solve the crisis in general because people are exiting the

shelters routinely due to these issues.

Jennier Friedenbach- Thanked the providers, HOC, and the department for their work. Jennifer mentioned her concern with the continued investment that the City has in the Healthy Streets Operation Center (HSOC) that is highly traumatizing, harmful, and is getting much worse with very low success rates. HSH is proposing cuts to outreach and stabilization rooms that are trying to assist people and not to simply move them a block away. Jennifer would like to turn around the street response so that it leads people off the streets and into services. Jennifer added that all the new investments from Prop C on the family side are short-term as are most of the investments on the TAY side. Jennifer mentioned that we need an expansion of permanent subsidies that will allow more families to be housed in San Francisco.

The Chair asked for a 5-minute recess at 11:34 AM.

The meeting resumed at 11:39 AM

**The Commission asked to have Consent Calendar Items 1, 2, 3, 9, 10 and 12 removed from the calendar and heard as separate items.**

### **11. CONSENT CALENDAR ITEMS**

#### **PUBLIC COMMENT**

No public comment

On motion to approve consent calendar items 4,5,6,7,8,10,11,13,14, and 16.

AYES: Butler  
Evans  
Aslanian-Williams  
Dufty  
Laguana

Absent: Albright  
Guerrero

Action: June 6, 2024, Consent Calendar Adopted.

#### **Agenda Item 10.1 & 10.2 Removed from the Consent Calendar.**

- 1) The Department of Homelessness and Supportive Housing (HSH) Contracts team requests authorization to amend the existing grant with Episcopal Community Services (ECS) for the provision of support services at the Hotel Diva for the period of August 1, 2021 to June 30, 2027, in an additional amount of \$2,986,396. The addition of funds includes a Cost of Doing Business (CODB) increase for fiscal years (FY) 24-25 to FY 26-27, and three additional performance years. The new amount is \$5,208,598, which includes a 20 percent contingency of \$597,279 on the FY 24-25 through FY 26-27 amounts. HSH Staff Elizebeth Hewson presented the item.

- 2) Requesting authorization to amend the existing grant with Episcopal Community Services (ECS) for the provision of support services at the Tahanan Apartments for the period of August 1, 2021, to June 30, 2027, in an additional amount of \$3,264,913. The new amount is \$5,774,635, which includes a 20 percent contingency of \$652,983 on the FY 24-25 through FY 26-27 amounts. HSH Staff Elizebeth Hewson presented the item.

**PUBLIC COMMENT**

**A member of the public**-Stated that mental health is continually ignored in the shelters. The public member would like to see these people receive services rather than getting exited from shelter.

On motion to approve agenda items 10.1 & 10.2

AYES: Butler  
Evans  
Aslanian-Williams  
Dufty  
Laguana

Absent: Albright  
Guerrero

Action: Item 10.1 and 10.2 Adopted.

Agenda item 10.3 removed from the Consent Calendar

- 3) Requesting authorization to amend the existing grant agreement with Larkin Street Youth Services Castro Youth Housing Initiative - Transitional Living Program for the period of July 1, 2021 – June 30, 2026, in an additional amount of \$3,136,668, plus a 15% contingency for a revised amount of \$8,319,647. HSH Staff Lisa Rachowicz presented the item.

**PUBLIC COMMENT**

No public comment

On motion to approve agenda items 10.3

AYES: Butler  
Evans  
Aslanian-Williams  
Dufty  
Laguana

Absent: Albright  
Guerrero

Action: Item 10.3 Adopted.

Agenda Item 10.9 and 10.10 Removed from the Consent Calendar.

- 1) Requesting authorization to amend the existing grant agreement with Episcopal Community Services for the Rapid Rehousing Program, for the period of February 15, 2021 – January 31, 2025, in an additional amount of \$3,288,914, plus a 0% contingency for a revised amount of \$9,999,000. HSH Staff Cricket Miller presented the item.
- 2) Requesting authorization to amend the existing agreement with Episcopal Community Services for Mainstream Voucher & Rapid Rehousing, for the period of July 1, 2020 – June 30, 2026, in an additional amount of \$ 2,222,328, plus a 20% contingency for a revised amount of \$8,586,482. HSH Staff Cricket Miller presented the item.

**PUBLIC COMMENT**

**CJ Ross**-Asked for more clarity on the qualifications and eligibility for perspective participants with the Rapid Rehousing Program.

On motion to approve agenda items 10.9 and 10.10

AYES: Butler  
Evans  
Aslanian-Williams  
Dufty  
Laguana

Absent: Albright  
Guerrero

Action: Item 10.9 & 10.10 Adopted.

Agenda Item 10.12 Removed from the Consent Calendar.

- 12) Requesting a modification to the existing contract agreement with A1 Protective Services for Unarmed Security Services, for the period of 7/1/2020 – 6/30/2028 in an additional amount of \$3,073,755.00, plus a 50% contingency for a revised amount of \$9,500,000.

**Braj Norris**-Explained the history of A1-Protective Services for Unarmed Security Services.

**A member of the public**-Stated that HSH hires subcontractors with little accountability measures and it makes the department untrustworthy.

On motion to approve agenda items 10.12

AYES: Butler  
Aslanian-Williams  
Dufty  
Laguana

Nay: Evans

Absent: Albright  
Guerrero

Action: Item 10.12 Adopted.

**REGULAR CALENDAR**

**12 A through 12E**

- A) Requesting review and approval to enter into a new contract agreement with Episcopal Community Services for 600 Seventh St, for the period of July 1, 2024 through June 30, 2027 in the amount of \$4,563,224, which includes a 20% contingency.
- B) Requesting review and approval to enter into a new contract with Eviction Defense Collaborative (EDC) for Shelter Client Advocacy, for the period of July 1, 2024 to June 30, 2029, in the amount of \$2,964,520, plus \$592,904 contingency for a revised amount of \$3,557,424 not to exceed.
- C) Requesting review and approval to enter into a new agreement with Community Forward SF for Flexible Housing Subsidy Pool for Women for the period of July 1, 2024, to June 30, 2026, in the amount of \$4,952,180, which includes a 20% contingency.
- D) Requesting review and approval to enter into a new agreement with Abode Services for Shallow Subsidy for Adults Program, for the period of July 1, 2024, to June 30, 2026, in the amount of \$2,576,204, which includes a 20% contingency.
- E) Requesting review and approval to enter into a new agreement with Mission Neighborhood Centers for Shallow Subsidy for Families Program for the period of July 1, 2024, to June 30, 2026, in the amount of \$3,246,344, which includes a 20% contingency.

On motion to approve agenda items 12A through 12E

AYES: Butler  
Evans  
Aslanian-Williams  
Dufty  
Laguana

Absent: Albright  
Guerrero

Action: Item 12.A through 12.E Adopted.

13) **GENERAL PUBLIC COMMENT**

**A public member**-Requested to share a video with the Commission. The Commission Chair told the public member that he would like to review the video before he shares it in a public meeting.



14) Shelter Monitoring Quarterly report was provided by HSH Staff Robert Hill.

**PUBLIC COMMENT**

**CJ Ross**- Applauded Robert Hill and Marion McFarlin for their hard work and support. CJ explained that the Shelter Monitoring Committee is in the process of installing locked complaint boxes in each shelter that will go directly to the Shelter Monitoring Committee members.

Due to a timing issue, agenda items 15, 16, 17 and 18 were not heard.

**ADJOURN**

The Chair adjourned the meeting at 1:00 PM

Respectfully submitted,

Bridget Badasow  
Commission Secretary

## **KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE**

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact Administrator, by mail to Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102-4689; by phone at 415.554.7724; by fax at 415.554.7854; or by email at [sotf@sfgov.org](mailto:sotf@sfgov.org). Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library and on the City's website at <https://sfgov.org/sunshine/>

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LANGUAGE ASSISTANCE 415.646.4470: For free interpretation services, please submit your request 48 hours in advance of meeting./Para sa libreng serbisyo sa interpretasyon, kailangan mag-request 48 oras bago ang

miting./Para servicios de interpretación gratuitos, por favor haga su petición 48 horas antes de la reunión./ 如果需要免費口語翻譯, 請於會議之前 48 小時提出要求。Đối với dịch vụ thông dịch miễn phí, vui lòng gửi yêu cầu của bạn 48 giờ trước cuộc họp./ Для бесплатных услуг устного перевода просьба представить ваш запрос за 48 часов до начала собрания./ Pour les services d'interprétation gratuits, veuillez soumettre votre demande 48 heures avant la réunion./ 무료 통역 서비스를 원하시면 회의 48 시간 전에 귀하의 요청을 제출하십시오./ 無料通訳サービスをご希望の場合は、会議の 48時間前までにリクエストを提出してください。 /บริการให้ความช่วยเหลือในหลายภาษา ด้านภาษาฟรี ณ ที่ประชุม

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