

Commission Members:

Dr. Jonathan Butler (Chair)
Christin Evans (Vice-Chair)
Katie Albright
Dena Aslanian-Williams
Bevan Dufty
Joaquin Guerrero
Sharky Laguana

Mayor
London Breed

Shireen McSpadden, Executive Director
Department of Homelessness and Supportive Housing

Commission Secretary

Bridget Badasow

City & County of San Francisco Homelessness Oversight Commission (HOC) Meeting Minutes



Meeting Minutes

Homelessness Oversight Commission (HOC) Regular Meeting
Meeting Date: Thursday, September 5, 2024

9:00 AM

1 Dr. Carlton B. Good Place
Room 416, City Hall

Members of the Homelessness Oversight Commission will attend this meeting in-person. Members of the public are invited to observe the meeting in-person or remotely online as described below. Members of the public attending the meeting in person will have an opportunity to provide public comment on every action or discussion item. In addition to in-person public comment, the Commission will hear up to 10 minutes of remote public comment on each action or discussion item.

The Commission will hear remote public comments on items in the order that commenters add themselves to the queue to comment on the item. Because of the 10-minute time limit, it is possible that not every person in the queue will have an opportunity to provide remote public comment. Remote public comment from people who have received an accommodation due to disability (as described below) will not count toward the 10-minute limit. Members of the public are encouraged to provide public comment via email. Send an email to the Commission Secretary bridget.badasow@sfgov.org by 5pm the day before the meeting to ensure your comment is received by the Commission in advance of the meeting.

Additionally, copies of today's agenda, minutes and "all" presented items can be found on the San Francisco Department of Homelessness and Supportive Housing (HSH) website. <https://hsh.sfgov.org/commission-and-committees/>

The HOC inaugural meeting can be seen in its entirety on SFGovTV
https://sanfrancisco.granicus.com/ViewPublisher.php?view_id=227

Homelessness Oversight Commission Members:

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Department of Homelessness and Supportive Housing (HSH) Executive Director
Shireen McSpadden

Commission Secretary
Bridget Badasow

ORDER OF BUSINESS:

1. **CALL TO ORDER**

Vice Chair Evans called the meeting to order at 9:05 am and read the Ramatush Oholone Land Acknowledgement.

2. **ROLL CALL**

Present: Vice Chair Christen Evans
Katie Albright
Dena Aslanian Williams
Bevan Dufty
Joaquin Guerrero
Sharky Laguana

Absent: Chair Jonathan Butler

Present: Executive Director Shireen McSpadden

3. **ANNOUNCEMENTS REGARDING SOUND PRODUCING DEVICES DURING THE MEETING**

Commission Secretary made the prohibition of sound producing devices announcement.

4. **ANNOUNCEMENTS BY THE CHAIR**

Vice Chair Evans recognized two men, Rafael Mendoza and Michael McFagen, who had been experiencing homelessness two years ago when they were shot by San Francisco police officers. Vice Chair Evans emphasized that the HOC is focused on the serious business of supporting those living outdoors.

5. COMMUNICATIONS

No communications

PUBLIC COMMENT

No public comment

6. APPROVAL OF THE AUGUST 1, 2024, MEETING MINUTES

PUBLIC COMMENT

No Public Comment

On motion to approve the August 1, 2024, HOC Meeting minutes.

AYES: Evans
Albright
Aslanian-Williams
Dufty
Guerrero
Laguana

Absent: Butler

Action: August 1, 2024, Minutes Adopted.

7. EMPLOYEE RECOGNITION

The Executive Director and HOC honored Sarah Locher and Sohail Kamdar for their incredible work on the Planning Performing and Strategy team and for the Point-in-Time Count report.

8. DIRECTOR'S REPORT

The Executive Director began her report explaining that her presentation will include data and programmatic updates on key areas of service as well as many of the topics requested by commissioners at last month's (August) meeting. Executive Director then moved on to updates on data related to each component of the Homelessness Response System followed by corresponding programmatic updates.

In July, the San Francisco Homeless Outreach Team (SF HOT) conducted over 3,500 engagements and distributed nearly 9,700 engagement tools and resources including food, water and hygiene materials.

In July 2024, SFHOT made:

- 262 shelter placements
- 213 Coordinated Entry Access Point referrals
- 4 housing placements

On August 8, 2024, SFHOT Cohosted an event at the Gubbio Project with the Latino Task Force. The Latino Task Force recruited people in need of homeless services from the Mission, SFHOT services. Street medicine from the Department of Public Health (DPH), the San Francisco Aids Foundation, Programa Latino, and Mission Action (formerly Dolores Street Community Services) on hand to provide services to the community.

During this event, multiple agencies including The Latino Task Force, SFHOT, Street medicine from the Department of Public Health (DPH), the San Francisco Aids Foundation, Programa Latino, and Mission Action (formerly Dolores Street Community Services), were on hand in the Mission District to provide vital services to the homeless community.

Coordinated Entry (CE) assessments increased slightly in July with 1,182 assessments. This shows an increase from this time last year possibly due to the hotter weather months or an Access Point staff turnover when Episcopal Community Services and SFHOT had to redirect staff to other projects for coverage in June.

The Executive Director next provided programmatic updates related to CE. HSH conducted a soft launch of the Coordinated Entry for Survivors Assessment Tool. The tool prioritizes survivors of violence seeking services from the Homelessness Response System. This tool is a collaboration between the Asian Women's Shelter, SF Safe House, and the St. Vincent de Paul's Riley Center. HSH also hosted a leasing fair at the Aarti (391 Leavenworth) which is a supportive housing program for Transitional Age Youth (TAY). Twenty-seven youth attended the leasing fair and all vacancies at the Aarti hotel were filled.

In FY 2023-24, Homelessness Prevention served 1,530 households with a total of \$10.3M in financial assistance to prevent an episode of homelessness. In the first month of FY 2024-25, Homelessness Prevention served 188 households with \$1.3M.

One of HSH's key prevention tools is the San Francisco Emergency Rental Assistance Program (SF ERAP) that is a partnership between HSH and the Mayor's Office of Housing and Community Development (MOHCD). In FY23-24, HSH served 4,339 households with an average of \$6K in assistance. This led to a total of \$27.1M distributed. In the first month of the new fiscal year, HSH provided rental assistance to 298 households, 80% of which identified as people of color and 86% of which earn 30% or less of the area median income.

In FY2023-24, there were 1,070 problem solving resolutions supported with over \$3.2M in Flexible Financial assistance to end their homelessness. In the first month of FY 2024-25, HSH supported 85 resolutions (for 81 unique households) with over \$272K in financial assistance. The majority of these problem-solving resolutions were for adult households (76%) followed by families (18%), and young adults at 6%.

HSH funds over 13,500 units of housing across our system of care including site-based supportive housing, scattered site supportive housing, rapid re-housing and the housing ladder program. The overall Inventory is available on the HSH website.

HSH launched the Flexible Housing Subsidy Pool program for women and will begin accepting referrals this month. The 2024 Point-in-Time (PIT) Count revealed that women constitute 32% of the City's homeless population, particularly vulnerable to violence and abuse. This housing program aims to establish a secure and supportive housing initiative for women facing homelessness, violence and uniquely challenging circumstances. HSH is currently facilitating working groups to provide input on the implementation of new rapid rehousing subsidies for families.

HSH along with the Corporation for Supportive Housing hosted a series of training courses for permanent supportive housing providers, which culminates this month with training on crisis-intervention and de-escalation. HSH also hosted a training on the Money Management Program and Behavioral Health Services available from the Department of Public Health's Permanent Housing Advanced Clinical Services team. Additionally, HSH hosted a Data Roundtable focused on best-practices in Transitional Aged Youth permanent supportive housing.

During the August meeting, the Commission requested more information about HSH's Money Management Program. HSH currently funds three social service providers (Lutheran Social Services, Conard House and Tenderloin Housing Clinic) to provide money management or third party rent payment programs to tenants of HSH funded supportive housing. The program offers tenants a money management service and helps ensure that former homeless tenants are able to pay their top priority expenses (typically rent) before spending any of their income, which in turn helps stabilize their housing and ensure that they don't lose their housing for nonpayment of rent.

The program currently has a capacity to serve up to 2,090 supportive housing tenants. HSH recently increased funding for the Money Management Program to expand the capacity of the program and beginning FY24-25, HSH through the program will have the capacity to serve approximately 3,240 households over the next two years. Tenants must voluntarily enroll in the program. This expansion of money management services is one of the strategies HSH is pursuing to address chronic nonpayment of rent concerns. Due to changes in Social Security policy, tenants on Social Security are unable to divert SSI checks to the money management providers like the County Adult Assistance Program (CAAP) does. This change has had a major impact in overall enrollment in services, in addition to an increase in evictions due to nonpayment of rent. HSH has engaged in years of advocacy to revisit this policy to make this service even more effective. The Executive Director stated that this is one of the areas that the Commission could become a valuable asset.

The Executive Director provided the Commission with vacancy updates. As of August 2024, HSH has an 8.7% vacancy rate in the site-based supportive housing portfolio with 47 fewer vacancies than in July which showed 9.1% vacancies.

Between January and December 2023, HSH achieved a 32% decrease in their site-based permanent supportive housing vacancy rate, from 11.6% to 7.9%, through a coordinated effort to fill vacant units. In early 2024 HSH had a setback in achieving this goal because of the implementation of the Unit Level Inventory tracker. Several strategies contributed to this 32% improvement, which HSH continues to apply in its vacancy reduction efforts. These include HSH's policy change to reduce documentation requirements for client's moving into housing. Developed by the HSH Housing Placement Team, these strategies guide providers to set timelines for how long units can be offline for repairs. Additional initiatives include the launch of the Level Unit Inventory Tracker, ongoing improvements to permanent supportive housing quality, increased wages for frontline support and property management staff, the Street-to-Home Program's accelerated housing process, and updates to service outcomes objectives in HSH's site-based PSH portfolio contracts.

The HSH Housing Placement Team moved 1,907 households into permanent supportive housing in the 2023-24 fiscal year, and in the new fiscal year HSH is seeing the vacancy rate begin to drop back down to 8.7% which is just about average and getting closer to their goal of 7%. One critical practice that HSH adopted is "proactive referrals" as a strategy to reduce vacancies and shorten the time that each unit spends offline between tenants.

Executive Director McSpadden shared eviction updates. HSH submitted their required Annual Eviction and Exit Report for Fiscal Year 2023-24. The report shows a continued decrease in evictions from supportive housing with 106 households (1.17%) evicted across 152 sites serving 9,041 households. Over the past three years HSH has seen a sustained decrease in eviction and unlawful detainers for tenants in supportive housing. The report also showed an increase in the issuance of eviction notices. This increase in eviction notices has not resulted in an increase in unlawful detainers or evictions. Data showed that while 82% of all eviction notices last year was for non-payment of rent, only 20% of actual evictions was due to non-payment, and that 63% of evictions last year

were due to lease violations. The significant increase in Eviction Notices from FY22-23 to FY23-24 corresponds with an increase in non-payment of rent across the permanent supportive housing portfolio during and following the COVID-19 pandemic. Eviction notices remain an effective tool providers can employ to bring tenants to the table to mitigate issues and retain housing.

The Executive Director next provided shelter inventory updates. Across the shelter system on August 26th, HSH had 3,283 units of shelter capacity and a 93% occupancy rate. This is the same occupancy rate as last month. HSH continues to monitor the shelter occupancy rate closely. Since 2018, HSH has expanded shelter capacity across the city by 72%.

During the last meeting, the Commission asked for more details about the accessibility of the shelter system and inventory set asides. HSH maintains a standard that 5% of their beds across the system meet Americans with Disabilities Act (ADA) standards. HSH is in the process of reevaluating this standard to better meet the needs of their community. Executive Director McSpadden stated that this has been a concern since she took over HSH leadership. HSH recently hired an ADA coordinator and is in the process of doing a site-by-site evaluation of accessibility. HSH will have more details to report once they have completed those evaluations. The Executive Director gave set-aside updates and confirmed the 842 beds, and 58 units set-aside for the Adult Shelter Reservation System, County Adult Assistance Program, the Department of Health's RESTORE program, Journey Home, COVID overflow, and CalWORKs. The units shared for HSA Journey Home and HSH COVID overflow are because Journey Home stays are typically only for one night, and the COVID overflow units are not consistently in use. Most HSH shelter programs accommodate, support and service animals.

Last month, the Commission asked the average number of people that are turned away from the Dolores Street Walk-Up shelter. While HSH nor the provider Mission Action collect formal data on this, Mission Action reported anecdotally that on average three to five individuals are turned away each week for the walk-in general dorms.

Typically, 3 to 5 beds are set aside for use by the San Francisco Police Department during weekends and afterhours weekdays, when most of HSH's partners are not making shelter placements. However, this depends on bed availability and other needs across the system. The Police Department has utilized 25-30% of their bed nights over the past 3 months.

Below is data on the Adult and Family Shelter Waiting lists as of June 2024:

Families:

- As of August 20th, there were 531 families on the shelter waiting list. Of these families, 74 are currently staying in HSH supported family emergency shelter or hotels while they wait for placement into family shelter with individual rooms.

Adults:

- As of August 20th:
 - 152 people on the wait list
 - 553 people joined the waitlist in July 2024
 - Average time on the waitlist was 11 days (for people who accepted placement), down from 12 days in June.
 - 165 people were placed into shelter from the waitlist in July.
 - We anticipate the number of families in shelter to go down as we roll out the new housing subsidies as part of the Mayor's Safer Families initiative.

Also at the last Commission meeting, the Commissioners requested the shelter waiting list data over time.

- In July 2024, 553 adults joined the shelter waiting list. This figure has steadily grown each month since February 2024.
- The total number of people active on the Adult Shelter Waiting List has also more than doubled since then, with 275 people on the waiting list in July, a 164% increase from February 2024.
- July saw the greatest number of people get placed into shelter from the waiting list with 165 adults getting placed into a shelter.
- Aside from entering a shelter, individuals may exit the list due to being unresponsive, declining shelter or otherwise becoming housed. These increases were expected and reflect the ramp of the adult reservation system.

The presence of households living in vehicles on Winston Drive, and more recently on Zoo Road, has been a prominent issue in both Homeless Oversight Commission meetings and media coverage. Considering these concerns, Executive Director McSpadden provided the Commission with a positive update. HSH has been conducting outreach to these households consistently and made offers of shelter, housing, public benefits and health services.

Over the past several months, HSH helped 23 households living in RVs move off of Winston Drive and into long term housing. These clients were able to access a variety of housing resources ranging from rapid rehousing to project-based PSH and scattered site PSH. Other households declined offers of housing assistance.

In response to RV encampments moving to Zoo Road, HSH provided ongoing outreach to those communities. Many of these households were previously offered housing assistance from HSH and had declined these offers. Given the parking enforcement, households were more inclined to accept HSH's offers. or households eligible for rental subsidies, HSH offered an expedited move in process into pre-identified housing units. These two factors have led to an increase in acceptance of housing assistance by the households on Zoo Road.

As of Tuesday, August 20th, 27 households with 69 unique family members were assessed and referred to permanent housing programs, 25 rapid rehousing and 2 permanent supportive housing. Twenty-three of these households have moved into their new homes. Two households were referred to permanent supportive housing and are waiting on placements, and 2 households declined HSH's offer of housing assistance. These households represent a mix of families with children and adults. Households receiving Rapid Rehousing subsidies are asked to pay approximately 30% of their income towards the rent and the subsidy will make up the difference.

The Executive Director thanked HSH staff, the Homeless Outreach Team, Catholic Charities, Episcopal Community Services, and Park Merced who are working together to smoothly transition these households from their RVs to new homes, just in time for the new school year. This work includes outreach, eligibility assessment, subsidy administration, unit viewing, leases signings, moving in support, furniture purchases, utility activation, landlord engagement, and ongoing social services.

Executive Director McSpadden provided legislative:

- HSH had several items that were passed by the Board of Supervisors in June and July:
 - HSH participated in two FY24-26 budget hearings and supported successful passage of HSH's FY24-26 budget along with required trailing legislation. This included legislation needed to support Our City Our Home reallocations to support investments in TAY and families.

- November 2024 GO Bond for a Healthy, Safe and Vibrant San Francisco – includes \$50M for shelter rehab or acquisition
 - Short term extensions for non-congregate shelter booking agreements for the Cova, Adante and Monarch hotels through March 31, 2024. This extension will give HSH and RED time to negotiate leases for a longer term and more cost-effective plan for these sites.
 - Mayor’s Office of Housing and Community Development Loan Agreement to support permanent financing for the Granada Hotel, an Homekey site that provides PSH for adults in District 3.
- Coining up this fall, after the Board of Supervisor's Fall recess in August:
 - Ground leases for young adult PSH sites at 42 Otis and 1174 Folsom
 - One grant agreement amendment for homelessness prevention assistance and a new agreement for property management services at 1174 Folsom.
 - Behested Payment Waiver (6-month continuance) to support HSH and the Mayor's Office engaging philanthropic support for homeless services.

The Executive Director outlined Supervisor Matt Dorsey’s proposed ordinance which would amend the Administrative Code to establish city policy supporting the expansion of Recovery Housing. Recovery Housing is defined as permanent supportive housing (PSH) that serves those with substance use disorders and emphasizes abstinence from illegal substance use.

This legislation would prohibit the city from expanding its portfolio of traditional supportive housing unless 25% of the City’s permanent supportive housing qualifies as “Recovery Housing”. The San Francisco Board of Supervisors (BOS) could waive these requirements by resolution if it is in the public interest. The legislation is a deviation from housing first principles which have generally guided the operation of PSH in San Francisco. However, these provisions would not apply in instances where funding requirements disallow the operation of PSH as Recovery Housing.

The legislation also requires the San Francisco Controller’s Office to conduct annual reporting on the percentage of PSH units which qualify as Recovery Housing. If passed, HSH and other departments will be required to submit data to the Controller. Additionally, HSH will be required to adopt standards and policies relating to the implementation of Recovery Housing.

The legislation also defines “recovery housing” as permanent supportive housing which serves those with substance use disorder and emphasizes abstinence from illicit substance use. The legislation contrasts Recovery Housing with “drug tolerant housing” that follows housing first principles and does not evict residents solely for illicit drug or alcohol use.

Most of the City’s PSH stock could be considered “drug tolerant housing”. Importantly, all state-funded PSH must be operated consistent with Housing First policies per state law, which states that alcohol and drug use without other lease violations shall not be a reason for eviction. While state-funded PSH would not be subject to the provisions of this legislation, any unrestricted funding would have to be used to create Recovery Housing until it comprises 25% of the City’s PSH stock.

Executive Director McSpadden provided advisory body updates. The Local Homeless Coordinating Board (LHCB) has three open seats that the Commission must consider appointing soon. The next LHCB meeting is scheduled to commence on Monday, September 9, 2024. The Shelter Monitoring Committee (SMC) last met on June 19, 2024. Two of the SMC's 12 seats (Seats 1 and 5) remain unfilled. The SMC meeting is scheduled to commence next on Wednesday, September 18, 2024.

The Shelter Grievance Advisory Committee (SGAC) has five vacant seats and will hold their next meeting on Tuesday, September 17, 2024. SGAC is working on and will issue suggestions on harm reduction information, to make updates to the Shelter Training manual.

Updates with HSH's Equity Office included a recap of the last session of the 4-series racial equity trainings for staff which was completed on August 20th and had a total of 212 attendees across series #4, and a cumulative attendance of 968 in-person and online across HSH teams and the "addressing racism" learning series for HSH staff members. HSH is the first department in the city to complete racial equity training series for its internal staff.

The Racial Equity Leaders Retreat hosted by Office of Racial Equity with the San Francisco Human Rights Commission celebrated the progress of the phase #1 of the Racial Equity Action Plan and began the conversations and collective work of phase#2 Racial Equity Action Plan focused on external partners, and closely aligns to HSH's Home by the Bay Strategic Plan. Anthony Bush, HSH's Chief Equity Officer, provided his remarks and updates.

The Executive Director announced that HSH is hiring. Please refer interested candidates to the citywide Department of Human Resources website.

PUBLIC COMMENT

Marnie Regen-stood in solidarity with the Supportive Housing Provider Association and is concerned with Supervisor Dorsey's Recovery Housing Ordinance. This ordinance does not appear to incorporate public health best practices or specify lease enforcement or eviction protection policies. Marnie urges the Commission to formally request additional research as well as accept proposed amendments from HESPA, HSH and SHPN. Marnie urged the Commission to take a holistic and systems level approach to homelessness.

Gabriel Medina-thanked the Commission and HSH for their service for folks on Zoo Road. Stated that the communication breakdown came from culture, language, and fear of the Government barriers. Gabriel says that stating that the RV community didn't want services was not true.

Lucas Chamberlain-was injured recently and unable to work. Lucas loves San Francisco and does not want to leave but it's too expensive to stay. Asked where people are supposed to go. Supervisor Melgar promised to help the RV community and give them a place to go.

Miguel Carrera-stated that it's inhuman to not offer unhoused people housing and sweep them off the streets. Taking the RVs from families is creating trauma with children. We need to offer people permanent housing.

Maritza Villagomez-was happy that the families on Zoo Road received a housing subsidy and that the process was expedited. However, other families on Winston Drive remain unhoused and with no safe parking site. The family shelter system is not an option. Maritza asked that a safe parking site and moratorium on parking, citations and towing is passed immediately.

Lucas Illa-wanted to emphasize that the San Francisco Recreation and Park's general manager, Phil Ginsburg directed the RV residence to Zoo Road. Lucas said that it is counterintuitive to have SFPD and the SFMTA arrive with tow trucks hours before HSH arrives to give housing placement. Lucas urges the Mayor to exert the power that she holds to find safe parking.

Eleana Binder-was grateful that half of the households in RVs on Winston Drive received housing. However, Eleana is concerned that the families who did not receive housing are now scattered. These families should also get

housing. HSH should do everything they can to stabilize these families including getting them safe parking.

Shiba Bandedeba-was very grateful for the work that HSH did to get the families on Winston Drive City services. As previously mentioned, there are many residents that have scattered that still need housing. Shiba asked the Commission to urge HSH to tap into their Racial Equity work and provide housing support to all families experiencing homelessness especially families of color and to be open to creating an alternative shelter option where RV residence can park safely without fear of displacement.

Zachery Franet-has concerns about Supervisor Dorsey's proposed Recovery Housing legislation as written and supports the Coalition on Homelessness and HSH's sponsored amendments. Zachery is concerned about the 25% mandate which feels arbitrary. The characterization of Housing First PSH is drug tolerant is stigmatizing and harmful.

Jordan Davis-Does not believe in forced money management for SSI recipients. Jordan would like to see a uniform rent payment policy. Jordan is glad that there is a 306% expansion for scattered sites but also believes there is too little. Jordan would like more data on vacancies and isn't sure he trusts the data on evictions. Jordan against Supervisor Matt Dorsey's Recovery Housing legislation.

Charlotte-has been degraded by shelter staff and states that they have staff over shelter clients that can't even take care of themselves. Charlotte wants to know where humanity is because we are as strong as our weakest link. Charlotte says that people in shelter do not need to be taken care of and that they can take care of themselves.

Jennifer Friedenbach-stated that we all know that we don't have enough resources to solve the humanitarian crisis of homelessness. Therefore, it's not okay to blame homeless people when it's a systemic failure. Jennifer does not want to ever read articles with employees from HSH stating that families were offered services and refused because it sounds like they were offered housing when that is not the case.

Yessica Hernandez-was speaking on behalf of the RV community. There have been some solutions but the solutions that have been provided are not permanent and this can lead to people exiting only to become homeless once again. This issue will be an ongoing issue no matter how many times the SFMTA harasses people. If the City kicks them out, they will go somewhere else in the City. Yessica would like to see solutions created that are stable, dignified, and permanent.

Virginia Taylor- stated that the HSH slides did not include family wait time. Sadly, the PIT Count showed that 90% of homeless families are living in vehicles. Living in vehicles is the safest avenue and HSH needs to find a safe parking site for them. Many parents living in vehicles are scared to ask for services because they are scared that Child Protective Services will take their children away.

Cody Keene-was deeply concerned with Supervisor Dorsey's Recovery Housing Ordinance. PSH providers agree that the City needs to develop more housing options, but Supervisor Dorsey's ordinance is not the way to go about it. People have spoken about the 25% threshold but there is no analysis to back up why that 25% is the target that needs to be reached. Cody believes that a better avenue is to pilot a program to figure out critical needs for the tenants. Supervisor Dorsey's plan will drastically undermined the City by the Bay's plan to house more people and create barriers to folks who do not want to enter recovery.

Hope Kamer-thanked HSH and Cricket Miller for moving quickly with housing a portion of the families living on Zoo

Road. Hope thanked Cricket for giving the family providers the opportunity to give feedback on the safer family plan investments. Hope wanted to make clear that the subsidies are 130-time limited and 80 additional extremely light touch case management hotel rooms against a growing waitlist of 531 families. Compass is deeply concerned about the many families experiencing homelessness city wide and would like to come together and do some cross department collaboration to stop that from happening.

Ian James-thanked HSH and community partners for working so quickly to house the RV community members that were able to connect with services. Ian stated that there are so many other RV community members that are going to be forgotten because they were not on Zoo Road for four hours on a specific date to get connected with services. Ian asked the Commission not to forget about the households who are still living in RVs and to continue to help get those people housed.

Stephen Banuelos-from the Behavioral Health Commission extended an invitation to the Homelessness Oversight Commission to begin communication between both Commissions since both serve the same population.

Lea McGeeven-was in support with anything that protects homeless people's property. Lea shared various excerpts from sweeps that she has witnessed. Lea feels a sense of urgency and hopes the Commission does too.

Diane Ruiz-was here in solidarity with the Coalition on Homelessness and all the speakers today. Diane stated that Mayor Breed is criminalizing her own people for being poor in San Francisco black and brown San Franciscans are bearing the brunt of the City's unhoused crisis and policies. With the Supreme Court ruling and Mayor Breed and Governor Newsom's orders it's a crime to be poor in San Francisco. What we need is house keys and homes not hand cuffs and jails. We should be criminalizing slum lords like Donald Trump and not our unhoused neighbors who are essential workers, families with children, and people who have no safety net when they got priced out and evicted. Communities have solutions they need the city to give them a chance.

Karin Adams-representing the Homeless Youth Alliance in the Haight Ashbury. The Haight Ashbury has become an international destination for youth who are escaping abusive families, alienating foster care, group homes and situations. Karin has deep concerns regarding Supervisor Dorsey's Recovery Housing Ordinance and San Francisco's horrific and unnecessary implementation of grants passed. Housing findings from the recent California statewide study of people experiencing homelessness encompassing more than 3200 adults, found that 50% have not used drugs in the last 6-months. We must find a different solution.

Charles Pitts-stated that there should be a process, or someone hired to mediate between property management and tenants. Charles would like to see someone who has been formally trained to investigate incidents. Charles has had several incidents and is unable to get a resolution response from management. Charles would also like to see a breakdown of lease violations relating to evictions.

Colleen-stated that London Breed, Gavin Newsom have a responsibility to represent the people in San Francisco and right now they are not hearing the voice of the people. One example is when Governor Gavin Newsom sent the highway patrol to sweep up the homeless community across California. Another example is when Mayor London Breed had an aggressive crack down response and issued one-way bus tickets to homeless people. This basically implied that the homeless are not welcome here. In the process, these people are losing their belongings, medication and important documents. This has got to stop.

COMMISSIONER'S COMMENTS ON THE DIRECTOR'S REPORT

Commissioner Guerrero- would argue that the case management posting of the client to case management ratio and pay increase would not draw in people with more experience in quality service but would rather draw in people who want more money rather than quality care for their clients. Commissioner Guerrero asked about evictions and whether they are related to a spike in voluntary departure. The Commissioner also commented on Supervisor Dorsey's Recovery Housing Ordinance and stated that we have a commitment to listen to people with lived experience and providers and believes that we should take notice to HESPA's advice. The Commissioner urged the BOS to also listen to the provider's input. Commissioner Guerrero recommended that the department change the language of refusal of services to something that is culturally competent to represent the people who HSH provides services too with honesty and transparency. The Commissioner stated that what is happening with the RV community is no different then the sweeps. The police enforcement and sweeps are an example of how far we have swung in the opposite direction of where we were in 2020 when the murder of George Floyd happened, and a lot of promises were made by the City and here we are pushing policing first which is so far in opposition of what that advocacy was supposed to be and what City leaders committed to at that time.

Commissioner Albright disclosed that one of the members of the public providing public comment was from Safe and Sound an organization that she is actively consulting with and was the former CEO. No action was taken and therefore, she is not required to recuse herself. The Commissioner appreciates the public's concern on all the matters raised today and had several comments in the form of questions. Commissioner Albright asked the Executive Director for Housing Program updates, specifically about the significant numbers of females who are part of the unhoused community and are experiencing interpersonal or domestic violence. She also expressed interest in a deeper dive into that data, either monthly or yearly, to determine how best to support those women. The Commissioner also asked about evictions, exits and nonpayment of rent related to COVID. Now that the eviction moratorium laws have changed, the Commissioner would like to know how we can create information and partner with guests around payment.

Commissioner Dufty-stated how grateful he was that so many people came out to give their testimony. The Commissioner celebrated Dariush Kayhan on his new HSH Deputy Director leadership role and is very excited to see Dariush's future work at HSH. The Commissioner thanked Executive Director McSpadden for her work and is proud of her leadership at HSH. Commissioner Dufty asked about interdepartmental coordination and if that is something that the Executive Director and her team are working on. Commissioner Dufty suggested that the Commission invite Dr. Hillary Kunins from the Behavioral Health Services to come to a Homelessness Oversight Commission meeting to share her research and work. The Commissioner felt very challenged and hoped to raise his voice in concert with some of the organizations and individuals to house the 530 unhoused families and not to push them from one corner to the other.

Commissioner Laguana-seconded Commissioner Dufty's feedback and thanked the public who came out to speak, share their powerful stories, and make suggestions. The Commissioner stated one of the important roles of the Commission was to provide a forum for the public to speak on homeless policy. By showing up the public is helping the Commission fulfill their duty and responsibility. The Commissioner mentioned that outreach was at an all-time high and thanked the Executive Director and the department for their work. Commissioner Laguana asked about how HSH characterizes their housing inventory and how the offline number is presented. The Commissioner noted that even though the numbers were down they appeared to seem the same and asked if the Executive Director can change the way that those numbers are presented to reflect when vacancies are down. The Commissioner asked if it was possible for the department to capture the reason people refuse services to help give the Commission and department better visibility into what they can do to increase the acceptance rate. The Commissioner also thought

it would be a good idea for Dr. Kunins to present at a future meeting. Commissioner Laguana stated that the community and providers questioning Supervisor Dorsey's Recovery Housing Ordinance is a valid concern and more research should be done.

Commissioner Aslanian-Williams-agreed with Commissioner Albrights concerns that 32% of our unhoused population are women experiencing domestic violence. The Commissioner asked to have that category separated and to focus on safety. The Commissioner requested more information on Supervisor Dorsey's ordinance and how HSH could provide recovery on demand. Lastly, the Commissioner would like the Department to focus more on behavioral health and to coordinate more with DPH.

Vice Chair Evans-thanked the Executive Director for her very comprehensive report. The Vice Chair asked the Executive Director to clarify the language on page 17 of her report stating *Move all clients with "housing referral" status staying in shelters to permanent supportive housing*. Vice Chair Evans if the policy is to take someone out of a non- congregate setting and put them in a single room occupant (SRO)? The Vice Chair shared her disappointment with hearing that tow trucks and SFPD showed up with tow trucks prior to HSH RVs on Winston Drive/Lake Merced and Zoo Road. The Vice Chair stated that families were traumatized, and that it was a bad approach, and that HSH needed to take the embracing approach of caring to ensure folks are not traumatized. The Vice Chair was happy to hear that there are 46 families that were housed in the past year but also agreed that there is still a great need in that area. The Vice Chair encouraged advocates to bring forth names of people that have fallen through the cracks. The Vice Chair asked how we go about providing sober living and finds that the proposal that Supervisor Dorsey put together is extremely divisive and pits providers against each other. Sober living is extremely popular with the voters so why not work on increasing the pie rather than carving up the pie. The Vice Chair went on to talk about the case management client ratios which in some cases are 1-40/100. This seems completely out of compliance with HSH's stated approach. The Vice Chair asked the Executive Director why employment postings continue to advertise ratios that are higher than departmental policy. Vice Chair Evans questioned the 3-5 beds that are allocated to the SFPD and what time of day is the SFPD making the offers. The Vice Chair read a statement by a 21-year-old youth regarding an incident that they and their mom had with a SFPD officer and a DPW staff. Vice Chair Evans stated that she does not believe that outreach workers are at these operations, and roving teams of SFPD and DPW staff have a clear mandate from the Mayor's Office to something that is completely counterproductive to what the Homelessness Oversight Commission is trying to do here.

9. OLD BUSINESS

No old business

10)

AN OVERVIEW OF THE KEY RESULTS OF THE PIT COUNT, PIT SURVEY, AND YOUTH SUPPLEMENTAL SURVEY/HSH staff, Sarah Locher and Sohail Kamdar presented the discussion item.

PUBLIC COMMENT

No public comment

11. CONSENT CALENDAR

The Department of Homelessness and Supportive Housing (HSH) Contracts team requests authorization to amend the existing grant with Mission Neighborhood Centers for the provision of Homelessness Prevention Assistance for the period of August 1, 2022, to June 30, 2028, in an additional amount of \$10,709,806. The addition of funds

includes three additional performance years. The new amount is \$20,633,600, which includes a 20 percent contingency of \$2,394,457 on the FY24-25 - FY27-28 amounts.

PUBLIC COMMENT

No public comment

On motion to approve consent calendar item 11

AYES: Evans
Albright
Aslanian-Williams
Dufty
Guerrero
Laguana

Absent: Butler

Action: Consent Calendar Item 11 approved

Agenda item 12

12. Requesting review and approval to enter into a new contract agreement with Abode Property Management at the SOMA TAY PSH Site, for the period of November 1, 2024, to June 30, 2029, in the amount of \$14,177,264, which includes a 20% contingency. Elizabeth Hewson, HSH Manager of Supportive Housing Programs, presented the item.

PUBLIC COMMENT

No public comment

On motion to approve agenda item 12

AYES: Evans
Albright
Aslanian-Williams
Dufty
Guerrero
Laguana

Absent: Butler

Action: agenda item 12 approved

13) A REVIEW AND POSSIBLE VOTE OF A DRAFTED

HOC STATEMENT REGARDING HOMELESS VITAL RECORD AND PROPERTY LOSS/Vice Chair Evans and Commissioner Laguana

The Commission will convert the statement to a resolution format, add the changes suggested by Commission members, and agendize in the October meeting.

PUBLIC COMMENT (2 minutes)

Jordan Davis-thanked the Commission for writing this letter. Jordan has been hearing that the police and DPW have been stealing people’s belongings during the sweeps. Jordan believes that the SFPD should be defunded.

Lucas Illa-thanked Vice Chair Evans and Commissioner Laguana for writing the statement. Lucas has seen DPW not following their own policies of bagging and tagging.

Marne Regen-thanked the Commission for their compassion and stated that the City is dehumanizing the most venerable citizens on our streets when conducting sweeps.

River Beck-appreciated the Commission for taking this action and stated that the sweeps are a perfect example of how the City can work on interdepartmental communication and shared goals.

Jennifer Friedenbach-stated that this action (sweeps) is an old tactic that never worked in the past. Jennifer thanked that Commission for taking up this item. Unhoused people are being demonized and politically scapegoated. They are disproportionated black, brown and people with disabilities, and are out there because of high rent.

Ocean Coast-stated stop traumatizing homeless people and stop the sweeps.

14. General Public Comment (moved to the end of the agenda)

15. NOMINATION COMMITTEE MEETING

REPORT/ADVISORY BODY CANDIDATE(S) RECOMMENDATION/ Vice Chair Christin Evans

- Asim Brooks, Seat 2 Local Homeless Coordinating Board (LHCB), SF Resident. Affiliations -ShelterTech
- Jason Dewes, Seat 4, LHCB, SF Resident. Affiliations-3rd Street Youth
- Maxine Jones, Seat 10, LHCB, SF Resident. Affiliations-Tenant Association
- Zae Illo, Seat 5 Shelter Monitoring Committee (SMC), SF Resident. Affiliations -TAY-Oakland

A Motion to approve:

- Asim Brooks to seat 2 of the LHCB
- Jason Dewes to seat 4 of the LHCB
- Maxine Jones to seat 10 of the LHCB
- Zae Illo to seat 5 of the SMC

AYES: Evans
Albright
Aslanian-Williams
Dufty
Guerrero
Laguana

Absent: Butler

Action: all candidates approved

16. Data Officer Report/Commissioner Laguana

Commissioner Laguana will present a data report in October.

PUBLIC COMMENT

No public comment

18. Commission Matters

Vice Chair Evans requested a future action item and a fuller discussion on Sober Living Spaces

Commissioner Albright asked if we have the authority to review legislation that the BOS is considering. The Commission will refer to the City Attorney.

PUBLIC COMMENT

No public comment

14. GENERAL PUBLIC COMMENT

Charlotte-thanked Commissioner Guerrero for his transparency and thanked Commissioner Dufty for bringing up the food item.

Charles Pitts-stated that a dog was left in a unit and was barking and howling for two days. Charles would like someone to investigate. The management refused to intervene. There is no accountability for these providers.

ADJOURN

Commissioner Guerrero asked to close the meeting and for a moment of silence to honor and recognize the passing of a very prominent figure in the Trans community, Porche Taylor.

The Homelessness Oversight Commission was closed in honor of Porched Taylor.

The Vice Chair adjourned the meeting at 1:00 PM

Respectfully submitted,

Bridget Badasow
Commission Secretary

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